<DIV></DIV>>
<DIV></DIV>>Customer (Tim Wirtz) - 12/08/2003 02:30 PM
<DIV></DIV>>i was told of a recall program for a safety mechanism on this gun. i wrote and gave you the model and serial #. you wrote back to say my gun was not involved in the recall. during hunting season i flipped off the safety to shoot and the gun fired, this is about the fourth time this has happened and i'm frightened someone is going to get hurt or killed. may i ask what i can do to be 100% sure this will not happen again??
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<DIV></DIV>>Question Reference #031208-000122
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<DIV></DIV>>
Topic: Firearms
<DIV></DIV>>
Sub-Topic: Centerfire Rifles
<DIV></DIV>>Contact Information: wirtcain@hotmail.com
<DIV></DIV>>   Date Created: 12/08/2003 02:30 PM
<DIV></DIV>>   Last Updated: 12/10/2003 03:54 PM
<DIV></DIV>>   Status:
Waiting
<DIV></DIV>>
<DIV></DIV>>
<DIV></DIV>>If your issue remains unresolved, please update this question at
<DIV></DIV>>http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=wirtcain@hotmail.com&p_enc_passwd=&p_next_page=myq_upd.php&p_refno=031208-000122&p_created=1070911806

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<DIV></DIV>>You may also update this question by replying to this message. Because
<DIV></DIV>>your reply will be automatically processed, you MUST enter your reply
<DIV></DIV>>in the space below. Text entered into any other part of this message
<DIV></DIV>>will be discarded.
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<DIV></DIV>>[===> Please enter your reply below this line <===]
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<DIV></DIV>>[===> Please enter your reply above this line <===]
<DIV></DIV>>
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<DIV></DIV>>We hope that this information will be helpful to you. If we
<DIV></DIV>>can be of further assistance, please contact us at
<DIV></DIV>>1-800-243-9700, M-F, 9am-5pm EST.
<DIV></DIV>>
<DIV></DIV>>Remington Arms Co. -- America's Oldest Gunmaker
<DIV></DIV>>870 Remington Drive, Madison, NC 27025
<DIV></DIV>>1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801
<DIV></DIV>>Visit us in Remington Country at http://www.remington.com/
<DIV></DIV>>
<DIV></DIV>>REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!
<DIV></DIV>>Whether you are a beginner or an advanced user,
<DIV></DIV>>our new Safety Section is a must for everyone.
<DIV></DIV>>http://www.remington.com/safety/safety.htm

Subject to Protective Order - Williams v. Remington