

700 bdl bolt lock up

Discussion Thread

Response (Chris)

2/13/2004 11:29:50 AM

Dear Mr. Duval,

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility. The rifle bolts and barreled actions are restricted and we prefer to inspect them in these situations.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <http://www.remington.com/support/warranty.htm> target="_blank">Firearms warranty .

Customer (Robert Duval)

2/11/2004 2:26:57 AM

i have a model 700 bdl bull barrel that i bought about five years ago. from day one the bolt locked right up after about five rounds. i took it back to the shop where i bought the gun and had the bolt jeweled. this allowed me to now fire around seven to ten shots before the bolt locks up. when i say the bolt locks up i mean you cant even twist the bolt from the firing position. i also tried a couple different types of ammo (no hand loads yet) and still had the same results. the ser# is c6708018 when the rifle shoots it shoots very accurate and this is why i would like to get it fixed and because my 338 is rough to shoot paper with all day. if you could please call me i also have a couple other questions as well. thank you very much. rob duval p.s. my wife has the same rifle in 22-250 and she loves it thank you again