

Send to Williams Gun Sight if you live in the following states: MI, NY,
CT, RI, NJ, MA, ME
Williams Gun Sight & Outfitters
7389 Lapeer Rd., Route #1
P.O. Box 329
Davidson, MI 48423
Phone: 810-653-2131
Fax: 810-658-2140

You can find additional Remington Warranty Centers for the US and internationally at the following section of our site:

<http://www.remington.com/repairsvc/modelselection.asp>

To view the warranty for Remington firearms, go to:

<http://www.remington.com/support/warranty.htm>

Customer (James Kester)

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Sir:

I just bought an older Model 700 BDL. The serial number is B6728638. I believe it was made in 1985. It is in excellent shape. The bore is beautiful and the wood is very nice. When I was looking it over, the safety mechanism seemed very stiff and hard to operate. I thought that after I had a chance to clean the gun and put a little RemOil on it, things would improve. Unfortunately, that has not been the case. The safety is very rough and unacceptable stiff. You practically have to hit it with a hammer to go from the "safe" position to the "fire" position. (OK - slight exaggeration!) My guess is that there is a burr or a rough spot in the mechanism somewhere that needs to be polished. Is this something that I can tackle myself, or should I send it back to you guys at Remington? I really cannot live with the safety as it is. What are my options for getting this problem fixed? Thanks!

Jim Kester
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Lake Ariel, PA 18436