

rebate

Discussion Thread

Response (Nicole)

6/7/2004 1:03:39 PM

Dear John,

The coupon that you received stated what products that you could use the \$20.00 rebate towards the future purchase of safety equipment for the safety modification program. I personally mailed you the correct form for the safety modification program. All of the rebate coupons have full instructions listed on them. I do not personally handle consumer rebates. This is the job of N. Wood and she approves the safety modification rebates due to the information that she receives and if the criteria for the rebate were met. In the event that they are not met they are rejected. If you are looking for information on the Dicks Sporting Goods Rebate, you will need to contact Susan Coleman at 1-800-243-9700 and ask for her by name. The basic elements of the safety modification are listed below (this is direct from our website and all of the information that is printed about the rebate.)

Here are the basic program elements:

The firearms will be cleaned and inspected and the bolt lock mechanism will be removed for \$20.00 plus shipping and handling. We will return the gun to you with a \$20.00 rebate coupon good towards the purchase of any Remington brand safety product (eye protection, hearing protection, cable and trigger locks, gun cabinets and gun safes.)

Your prior response as well as my response to you are listed below:

Response (Melissa) 05/20/2004 10:13 AM

Dear John:

We will be more than happy to send a copy of the rebate coupon for the safety modification rebate coupon to you. On all of our rebate coupons, we request that you make copies for your records in the event that it were lost in the mail, it gets lost, ect. This is for your protection only because we do not process these rebates ourselves. These are handled by outside companies. You should receive your coupon within 7 to 10 business days.

Customer (john griscom) 05/19/2004 05:32 PM

Since I don't have the exact date I guess I will have trouble with Remington

rebates unless I make copies of everything from now on. So before I do the next rebate and since your company doesn't explain this situation. I had my Remington trigger safety updated, as it is pre 1982, at an authorized gun shop instead of mailing the rifle to Remington.. So how do I get the \$20.00 rebate. John Griscom, 4249 Anita Dr. Collegeville, PA 19426

Customer (john griscom)

4/19/2004 10:14:24 PM

Melissa, disregard my recent message. I spoke with the rebate center and resolved the issue. Thank you for your time John