

Accidental Discharge

Discussion Thread

Response (Chris) 12/2/2004 5:07:36 PM
Dear Mr. Kress,

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Iliion, NY facility. We need to inspect for both issues.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Iliion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our Firearms Warranty .

Customer (Robert Kress) 12/1/2004 1:21:35 PM
Dear Sir/Madam,

I own a model 700 and it's chambered for .300 weatherby. This past deer season I was on stand and when I fed a live round from the magazine into the chamber, the action would de-cock. This was as though one pulled the trigger and slowly let the bolt down. I tried it again and it de-cocked once again. I opened the bolt and went to cock the action again and this time it discharged when I closed the action!! The action has never been modified or changed in any way. Your response to this matter would be appreciated. One other topic while I am writing. I loaded up some Remington Virgin Brass and about 50% of the loads would not chamber at all. I have loaded for over 30 years and I know what I'm doing. I have yet to get home to take some accurate measurements on the brass but it has got