

Safety concern with a bolt action rifle.

Discussion Thread

Response (Chris)

10/26/2005 2:46:28 PM

Dear Mr. Andermann,

Thank you for your patience. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you discontinue use and send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our Firearms Warranty .

Customer (Glenn Andermann)

10/19/2005 2:32:49 PM

I just bought a model 700 ADL in 300 win mag. I have a safety concern with this rifle. If I open and close the bolt without moving the bolt to the rear, the sear does not always engage. If I allow the bolt to come back just a fraction of an inch, then the sear seems to engage every time. I'd like to know what to do with this rifle as I don't feel that it's safe.