Kotol Calls 12-1-2010 3010

CALLING AS RESULT OF BROADCAST 5055

No + 11+

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM ++++ | |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ++++ | | | |

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

31 

Feedback + 111

Safety Issue +++++ 1

No Problem w/ firearm

ARS SENT 111 ++++ ++++ 1

To PRODUCT SERVICES ++++ 1

5/N ++++ ++++ ++++ 21

Date: 1201-10 CSR: Ron
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 715-548-1387 (1572)
Serial #:
***Send an ARS label***
Comments:

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
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If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Nuncio Lumbaed!
Address:
Phone: 908-813-3074
Serial #: 6330197 (1970) 186626197 (1985)
***Send an ARS label***
Comments:  What to take to Repair Coules

Date:	CSR:			
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive of Remington			
Angry at CNBC for airing	Supportive of CNBC			
Nature/Purpose of Call:				
Calling to offer support (pro-Reming	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedbac	:k			
Customer Owns a Model 700:				
General concern of safety with person	onal model 700			
seeking company feedback regarding	g direction/use of personal Mod	del 700		
claims they experienced a "safety" re	elated issue with their personal	Model 700		
has not experienced a problem but w	ants firearm inspected (fill out	address) send to an RARC		
If the customer references any concern the safety of the firearm, they should b		-		
Did they agree to return it to the factor	ry? YES	NO		
Consumer Name:				
Address:	<del></del>			
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				

Date: CSR:
Is the customer calling as a result of the broadcast? (ES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: _ F 6663104 2001
***Send an ARS label***
Comments:
·

Date: 12/1 CSR: ENIC
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for ziring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
X Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
X seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #: A Co 4 12566 1977
***Send an ARS label***
Comments:

Date: Date: CSR: Enic
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
** seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: C.6318889 1988
***Send an ARS label***
Comments:

Date:	-/1	CSR:	nu		
Is the custome	/ er calling as a result of t	he broadcast	YES NO		
	titude of the caller:				
Angry at R	lemington	Support	ve of Remingto	n	
Angry at C	INBC for airing	Support	ve of CNBC		
Nature/Purpo	se of Call:				
Calling to	offer support (pro-Remir	ngton)			
X Inquisitive	about Remington position	on			
Calling to	provide broadcast feedba	ack			
Customer Ow	ns a Model 700:				
General co	oncern of safety with pers	sonal model 70	00		
seeking co	mpany feedback regardi	ng direction/u	se of personal N	10del 700	
claims they	y experienced a "safety"	related issue v	with their person	nel Model 700	
has not exp	perienced a problem but	wants firearm	inspected (fill o	out address) send to an R	_ARC
	er references any conce ne firearm, they should				
Did they agree	e to return it to the fact	ory?	YES	NO	
Consumer Nam	ne:				
Address:		<del> </del>	·		
			<del></del>		
Phone:	· <del></del>				
Serial #:					
***Send an AF	RS label***				
Comments:		y 5:24 •			

Date: 12/ CSR:	1. C	···	
Is the customer calling as a result of the broadcast?	YES	) .	
Initial tone/Attitude of the caller:			
Angry at Remington Supportive	of Reming	ton	
Angry at CNBC for airing Supportive	e of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			•
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use	of personal	Model 700	
$\sum$ claims they experienced a "safety" related issue wit	th their pers	onal Model 700	
has not experienced a problem but wants firearm in	spected (fil	l out address) send	d to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re	_		-
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
	_		
Phone:	_		
Serial #:			
***Send an ARS label***			
Comments: PRodukt SUC.	<u>S</u>		

Date:	12/1	CSR:	Enic		
Is the custome	er calling as a result of th	he broadca	st? YES NO		
Initial tone/A	ttitude of the caller:			·-·	
Angry 2t I	Remington	Suppo	rtive of Reming	ton	
Angry at (	CNBC for airing	Suppo	rtive of CNBC		
Nature/Purpo	ose of Call:				
Calling to	offer support (pro-Remin	gton)			
Inquisitive	e about Remington positio	n			
Calling to	provide broadcast feedba	ck			
Customer Ow	yns a Model 700:				
General co	oncern of safety with pers	onal model	700		
seeking co	ompany feedback regardir	ng direction	use of personal	Model 700	
claims the	y experienced a "safety" :	related issue	e with their pers	onal Model 700	
has not ex	perienced a problem but v	wants firear	m inspected (fil	l out address) se	nd to an RARC
	er references any concer he firearm, they should	_	-		_
Did they agre	e to return it to the facto	ry?	YES	NO	
Consumer Nan	ne:		·		
Address:					
Phone:					
Serial #:	6754541		1992		
***Send an A	RS label***				
Comments:					

D. (	CCD.	Enin		
Date:	CSR:		<del></del>	
Is the customer calling as a result of t	he broadcast? (	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	igton)			
X Inquisitive about Remington position	מכ			
Calling to provide broadcast feedba	eck		·	
Customer Owns a Model 700:				
General concern of safety with pers	sonal model 700			•
seeking company feedback regarding	ng direction/use o	of personal Mo	odel 700	
claims they experienced a "safety"	related issue with	their persona	l Model 700	
has not experienced a problem but	wants firearm ins	pected (fill on	t address) send to an R.A	RC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:		<del></del>		
•				
Phone:	<del></del>	<del>-</del>		
Serial #: <u>E627867</u> (	D 199	6		
***Send an ARS label***				
Comments:				

Date:	12/1	CSR:	Sair		
Is the custo	omer calling as a result of t	he broadcas	t? (YES) NO		
Initial tone	e/Attitude of the caller:				
Angry	at Remington	Suppor	tive of Remingt	on	
Angry	at CNBC for airing	Suppor	tive of CNBC		
Nature/Pu	rpose of Call:				
Calling	g to offer support (pro-Remin	ngton)			
Inquisi	tive about Remington positi	on			
Calling	to provide broadcast feedba	ack			
Customer	Owns a Model 700:				
Genera	el concern of safety with pers	sonal model	700		
seeking	g company feedback regardi	ng direction/1	ise of personal	Model 700	
√ claims	they experienced a "safety"	related issue	with their perso	onal Model 700	
has not	experienced a problem but	wants firearn	n inspected (fill	out address) send t	o an RARC
	omer references any concer of the firearm, they should	_	_		-
Did they as	gree to return it to the fact	ory?	YES	NO	
Consumer ?	Vame:				
Address: _					
	·				
Phone: _			<del></del>		
Serial #:					
***Send ar	ARS label***				
Comments	Produ				

Date: 17/01/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: SMP. Wiscosic alkaho a ric

Date: 2-1-10 CSR:	affect	<u> </u>	
Is the customer calling as a result of the broadca	st? (YES) NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Suppo	rtive of Reming	ton	
Angry at CNBC for airing Suppo	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal	Model 700	
claims they experienced a "safety" related issue	with their person	onal Model 700	
has not experienced a problem but wants firearn	n inspected (fill	out address) send to an RA	\RC
If the customer references any concerns or prob the safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<del></del>		
Address:			
· · · · · · · · · · · · · · · · · · ·			
Phone:			
Serial #:	<del></del>		
***Send an ARS label***			
Comments:	0	4	
ROTION DOTT	Pos	J	

Date: IZ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	o <b>f</b>
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an .ARS label***	
Comments:	

Date: 12/1/10 CSR: 1/aus
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
X seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 12-1-200 CSR: TIT
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
National Program and of Cally
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: James Linaburg
Address:
Phone:
Serial #: C6744120, G6786703, G6214432
***Send an ARS label***
Comments:

700 Log Sheet - 2010 CNBC Story 5272
Date: 12/1/6 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
Local claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO had relayers
Consumer Name: Brute Cattett
Address Jours Corral Way
300 Win Mag
Phone: 502-262 4/73 Friday-26th in stand
Serial #: 120320210 1790   Jan 18 in lap, lad ed
***Send an ARS label***  MAe, closed solt, 1781 on safe
Comments:  30 pin  no alterations-except  stock
no alterations stock

### 700 Log Sheet - 2010 CNBC Story

5269

Date: 12/1/10 CSR	:_ M
Is the customer calling as a result of the br	oadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal i	model 700
seeking company feedback regarding dire	ection/use of personal Model 700
Letaims they experienced a "safety" relate	d issue with their personal Model 700
has not experienced a problem but wants	firearm inspected (fill out address) send to an RARC
•	problems experienced in relation to the operation of vised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO
Consumer Name: Mike Helbi	ig FSR-delayed then
Address: N2007 Snyder	Kd. Jao makun
Elroy WI 539	bought rew.
Phone: 608-572-2389	had done it Twich bets
Serial #: 56406126	2001 but thought he made
***Send an ARS label***	enor.
Comments:	
	· ·

### 700 Log Sheet - 2010 CNBC Story

5258

Date: 12/1/10 CSR:	J
Is the customer calling as a result of the broadcast? YES NO	-
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	· .
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send	to an RARC
If the customer references any concerns or problems experienced in relation to the safety of the firearm, they should be advised to return it to (Product Service, 1)	
	and back
Consumer Name: Jav Hutchiron 70030-06	went to lift
Address: 1001 Old State Rd. Has bolt	lock hand
New Castle PA 16101	
Phone: 412-719-3/02	
Serial #: 376 021 1968	
***Send an ARS label*** \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
Comments: 1164415	
<u> </u>	

Date: 12/1/10 CSR:	
Is the customer calling as a result of the bro	adcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington S	upportive of Remington
Angry at CNBC for airing S	upportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal m	odel 700
seeking company feedback regarding direct	ction/use of personal Model 700
claims they experienced a "safety" related	issue with their personal Model 700
has not experienced a problem but wants f	Trearm inspected (fill out address) send to an RARC
<del>-</del>	problems experienced in relation to the operation of ised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO Original
Consumer Name: Hexander Bo	insty FSR 2nd round in
Address: 1/4/ Luzerne S. Scranton, PA 10	took safety offsit 700 BDL 30-06
Phone: 570-344-5269	Cleaned bolt + tragger W/
Serial #: Na	- Cleaned being starter Huxl
***Send an ARS label***	never messed witning
Comments:	pever messed

Date: 12/1/10 CSR: 12
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  Consumer Name:  David Ray  Address: 1062 CR 4640  Address: 1062 CR 4640  Address: 1062 CR 4640
Did they agree to return it to the factory?  YES  NO  Driginal Own
Consumer Name: David Ray this Weekend
Phone: C-903-434-2440 fatter had it happenting more, but then no times
Serial #: 57647021 2002 Has 2 Robel 7's
***Send an ARS label*** V
Comments: He adjusts his triggers down to 2 lbs:
WWA 18 A LOS.

Date: 12110 CSR: VF1
Is the customer calling as a result of the broadcast? YES NO - Internet trow 5 mg
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
✓ claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Stare Hemmer
Address: 1326 Regina Dr.
Washington, NO (2090)
Phone: $(636-201-4533)$
Serial #: <u>Clo3 12011</u> mhoo, 3006
***Send an ARS label***  Clig. Gwner
Comments: happened happened thenting = bad a delayed firing - once
No damage, No injury
* West a Day of Illallie 2.

Date: 12/1/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model-700 710
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Joseph Mihoulecz
Address: 359 Garden Kd
Pitts grove, NJ 08518
Phone: 656-358-6301
Serial #: 71071213 hp/710,3006
***Send an ARS label***
Comments:
Got gun back from REH 211037 & Stated by had FSQ when day files
Stated by had FSQ when deal filing

Date: 12/1/10 CSR: DE11
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
initial tone Attitude of the caner.
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: David Gallenbeck
Address: 106 Rue le Senonhes
Hericon, MI 53032
Phone: 900 485 4013 (hane)
Serial # (86913) N/100, 700, 700, 700
***Send an ARS label***
Comments:
11/27/10- FBC - No daninge, No injumy

in land
Date: 18 1110 CSR: 161
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name: Jorathan Mornhau
Address: 150 Wides Will Vd
Winington, Ky 40391
Phone: 600-262-2012 y 123
Serial #:
***Send an ARS label***  bo cont weed
Comments:
FSR-about a WL. ago
No darrige, No in finish

Date: 18/1/10 CSR: Dell	
Is the customer calling as a result of the broadcast? YES (NO)	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	١of
Did they agree to return it to the factory? (YES) NO	
Consumer Name: Tanoon Wight	
Address: 6500 Ca. Rd 28	
Duite Spras, AL 35553	
Phone: 205-617-3189 (Cell)	
Serial #:	
***Send an ARS label***  O(0) OUNLE(	
Comments:	
FBC- few mos. and	
But is hard to close on a shell	

Date: 12/1/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 12-1-10 CSR: JJT
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: <u>570-923-2999</u> Serial # <u>XHR / MTN Rifle</u>
Serial = XHR / MTN Rifle
***Send an ARS label***
Comments:

Date: <u>B-1-10</u> CSR: <u>JJT</u>
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Don Keziah
Address:
Рhопе: 704-541- 0578
Serial #:
***Send an ARS label***
Comments:
CNBC full of crap.

Date: 12-1-10	_ CSR:	Dann	/	
Is the customer calling as a result	of the broadcast?(	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	e of Remingt	on	
Angry at CNBC for airing	Supportive	of CNBC		,
Nature/Purpose of Call:				
Calling to offer support (pro-Re	emington)			
Inquisitive about Remington po	sition			
Calling to provide broadcast fee	edback			
Customer Owns a Model 700:				
General concern of safety with	personal model 700			•
seeking company feedback rega	arding direction/use	of personal	Model 700	
claims they experienced a "safe	ty" related issue wi	th their perso	onal Model 700	
has not experienced a problem l	out wants firearm in	spected (fill	out address) send to	o an RARC
If the customer references any conthe safety of the firearm, they show				
Did they agree to return it to the f	actory?	YES	NO	
Consumer Name:		<del></del>		
Address:		·		
<del></del>				
Phone:				
Serial #:		<del>.</del>		
***Send an ARS label***				
Comments: Product Sev	vices		<u> </u>	

Date: 12/1/2010 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
✓ General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #: _ E 6322345
***Send an ARS label***
Comments:  PECILIE WORNTED TO KNOW)
$A \in \mathcal{O}(1, \epsilon_{1}, \epsilon_{2}) \cap \mathcal{O}(1) \cap \mathcal{O}(1$

700 Log Sheet - 2010 CNBC Story
Date: 12/1/10 CSR: Dan
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700 7/8
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***

Confidential-Subject to Protective Order Bledsoe v. Remington

Comments:

ODERED ARS

Date: 12/1/10 CSR: Chris	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: 12 01	10	CSR: _	at	5_		
Is the customer ca	lling as a result of	f the broad	least? Yl	ES NO		
Initial tone/Attitud	le of the caller:					
Angry at Remi	ngton	Sug	portive of	Remingto	on	
Angry at CNB(	C for airing	Տար	pportive of	CNBC		
Nature/Purpose of	Call:					
Calling to offer	support (pro-Ren	nington)				
Inquisitive abo	ut Remington posi	tion				
Calling to prov	ide broadcast feed	back				
Customer Owns a	Model 700:					
General concer	n of safety with pe	ersonal mo	del 700			
seeking compar	ny feedback regard	ding directi	ion/use of p	personal N	Model 700	
claims they exp	erienced a "safety	" related is	ssue with th	neir person	nal Model 700	
has not expense	nced a problem bu	it wants fir	earm inspe	cted (fill o	out address) ser	id to an RARC
If the customer rei the safety of the fir						
Did they agree to r	eturn it to the fac	ctory?	Y	ES	NO	
Consumer Name: _			<del></del>			
Address:						
			<del></del>			
Phone:						
Serial #:			<del> </del>	-		
***Send an ARS la	bel***					
Comments:						
750 Que	stiens a	Sout	5 m F	Ž		

Date: 12-01-10 CSR: AARON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for ziring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
** has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name: Matt Blockus
Address:
Phone: 570 - 4046 - 2012
Serial #: BC0597578
***Send an ARS label***
Comments:

Date:Chuis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
✓ seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  likes bolt look doesn't wants to souditin.

Date: 12/1/10	CSR:	Chvis	
Is the customer calling as a result of	the broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportiv	e of Remingto	Ω
Angry at CNBC for airing	Supportiv	e of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ington)		
Inquisitive about Remington positi	ion		
Calling to provide broadcast feedb	pack		
Customer Owns a Model 700:			
General concern of safety with per	rsonal model 700	)	
seeking company feedback regard	ing direction/use	of personal M	odel 700
claims they experienced a "safety"	' related issue wi	th their person	al Model 700
has not experienced a problem but	wants firearm ir	ispected (fill o	ut address) send to an RARC
If the customer references any conce the safety of the firearm, they should			
Did they agree to return it to the fact	tory?	YES	NO
Consumer Name:			
Address:			
	<del></del>		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
Brand new gun. Consu.	mer Said	they Sca	ved tause
gun. Told them aun	ran be s	cut in fo	inspection.

Date:	CSR:	Chris	·	
Is the customer calling as a result of	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	e of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	sonal model 700			
seeking company feedback regardi	_	-		
claims they experienced a "safety"	related issue wit	h their personal	l Model 700	
has not experienced a problem but	wants firearm in	spected (fill out	t address) send to	o an RARC
If the customer references any conce the safety of the firearm, they should	-	-		-
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:				
Address:	<del></del>			
Phone:				
Serial #: 7782636				٠
***Send an ARS label***				
Comments:  Claims & friend had	FSR.	Told him	+0	
house friend rall as.				

Date: Date: CSR: LAND
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
- Comments: want

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 2 - 1 - 10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:  Misfore tranfer

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
mistire-trantet

# \*\*\*\*\*Internal Use Only\*\*\*\*\* I ac Chaot 2010 CND C Store

Date: 12-1-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Bill Caldarera Sm
Address: 16 Hauk Ln
Leviltown NY 1756
Phone:
Serial #: 6769670 186751913 86
***Send an ARS label***
Comments:
\$ no(.)

Date:	CSR:	<u> </u>	
Is the customer calling as a result of	the broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remingto	n
Angry at CNBC for airing	Supportive	e of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Rem	ungton)		
Inquisitive about Remington posi-	tion		
Calling to provide broadcast feed	back		
Customer Owns a Model 700:			
General concern of safety with pe	ersonal model 700		
seeking company feedback regard	ling direction/use	of personal M	Iodel 700
claims they experienced a "safety	" related issue wi	th their persor	al Model 700
has not experienced a problem bu	t wants firearm in	spected (fill c	out address) send to an RARC
If the customer references any conc the safety of the firearm, they should			
Did they agree to return it to the fac	etory?	YES	NO
Consumer Name:		<del></del>	
Address:			
	<del></del>		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date: 10 CSR: 110
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 2 - 1 - 10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: (Z-1-12) CSR: Rom
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Rance Taylor
Address:
·
Phone: $718-483-2838$ Serial #: $A6299667$ (1876)
Serial #: 46299663 (1876)
***Send an ARS label***
Comments:
Not Happy

Date: 121-10 CSR: Ron			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name: Horris Micklien			
Address:			
<del></del> .			
Phone: 404-562-4349  Serial #: A6276763 1976			
Serial #:			
***Send an ARS label***			
Comments:			

Date: 12 HO CSR: Row			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone: 352-931-7335			
Serial #:			
***Send an ARS label***			
Comments:			
Checking Dote onbun?			

Date: 12- 110 CSR: 10N			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700 721			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?  YES  NO			
Consumer Name: LARL USESS			
Address:			
Phone: 607-336-2763			
Serial #:			
***Send an ARS label***			
Comments:			
Cons is taking oun to FActors			

Date: 12-1-10	csr: <u>J.B</u>	Truing	
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:		·	
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	on .		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	el 700
claims they experienced a "safety" i	related issue with	their personal l	Model 700
has not experienced a problem but v	wants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:		_	
		_	
Phone:	<del>-</del>		
Serial #:			
***Send an ARS label***			
Comments:			,
Consumer just now see near ellion & will take	ing TV SA	ow. He li	<u>RPS</u>
near ellion & will take	lis rifle	s there fe	7 inspection.

12-2-2010 Total Calls

CALLING AS RESULT OF BROADCAST

No 11

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM ++++

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support 11++

Inquisitive on Rem position + 111 1)

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern ++++++++++

Feedback | |

Safety Issue ++++ + | | | |

No Problem w/ firearm /

ARS SENT + + 1 1

To PRODUCT SERVICES + 11 11 11

5/N +++++++

Date: 12/2/10 CSR: Elijoh
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Harold Kumro
Address: UR90 Deborah Dr
N R-6devill OH 44039
Phone:
Serial #: <u>E6574667</u>
***Send an ARS label***
Comments:
·

Date: 12-2-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments: General Questions

Date: 10/0/10 CSR: Andrew Turner			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Na Gara (Daram ess of Cally			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
Customer sending rifle in for			

Date: 0/0/0 CS	R: Andrew 1	urner	
Is the customer calling as a result of the b	roadcast? YES	NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Rem	ington	
Angry at CNBC for airing	_ Supportive of CNB	C	
Nature/Purpose of Call:	•		
Calling to offer support (pro-Remington	1)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal	l model 700		
seeking company feedback regarding di	rection/use of perso	nal Model 700	
claims they experienced a "safety" relat	ed issue with their p	ersonal Model	700
has not experienced a problem but want	s firearm inspected	(fill out address	s) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be a			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	·		
Address:			
Phone:	<del></del>		
Serial #:			
***Send an ARS label***			
Comments:	111		
Customer sending rifle	back tor		

Date: 12-2-10 CSR:	J.B. Irvin	14	
Is the customer calling as a result of the broad	cast? YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Sup	portive of Reming	ton	
Angry at CNBC for airing Sup	portive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal mod	lel 700		
seeking company feedback regarding direction	on/use of personal	Model 700	
claims they experienced a "safety" related is	sue with their perso	onal Model 700	
has not experienced a problem but wants fire	earm inspected (fill	out address) send t	o an RARC
If the customer references any concerns or pr the safety of the firearm, they should be advise			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #:	<del></del>		
***Send an ARS label***			
Comments:			

Date: 12-2-10	$CSR: \overline{JB}$	Irving	
Is the customer calling as a result of t	he broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ick		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	leI 700
claims they experienced a "safety"	related issue with	their personal	Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:		<del></del>	
		_	
Phone:		_	
Serial #:		<u>.</u>	
***Send an ARS label***			
Comments:			

Date: 17 07 10 CSR: 6)	ths	
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal Mod	del 700
claims they experienced a "safety" related issue wit	h their personal	Model 700
has not experienced a problem but wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re-		
Did they agree to return it to the factory?	YES	NO
Consumer Name:	<del></del>	
Address:	<del>_</del>	
Phone:	_	
Serial #:	<del></del>	
***Send an ARS label***		
Comments:		

Date: 12/02/10 CSR: Watts	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remingt	on
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal	Model 700
claims they experienced a "safety" related issue with their perso	onal Model 700
has not experienced a problem but wants firearm inspected (fill	out address) send to an RARC
If the customer references any concerns or problems experience the safety of the firearm, they should be advised to return it to (	<u>-</u>
Did they agree to return it to the factory? YES	NO
Consumer Name:	
Address:	
Phone:	
Phone:	
***Send an .ARS label***	
Comments:	

Date: 12 02 10 CSR: Walts				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:  First as "unintentional" while unloading.				

Date: 2 - 2 - 10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
X claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Kuct Powell
Address: 34 Juniper 51
New CaSHE DE 19720
Phone:
Serial #:
***Send an ARS label***
Comments:
Anfetu 1009P will sord

Date:	2-10	CSR:	<u>w</u>	
Is the customer	calling as a result of	the broadcast	YES NO	
Initial tone/Attit	ude of the caller:			
Angry at Ren	nington	Supportive	of Remington	
Angry at CN	BC for airing	Supportive	of CNBC	
Nature/Purpose	of Call:			
Calling to of	fer support (pro-Remi	ngton)		
Inquisitive al	oout Remington positi	on		
Calling to pro	ovide broadcast feedb	ack		
Customer Owns	<u>a Model 700:</u>			
General cond	ern of safety with per	sonal model 700		
seeking com	pany feedback regardi	ng direction/use	of personal Mo	del 700
claims they e	xperienced a "safety"	related issue with	h their persona	l Model 700
has not exper	ienced a problem but	wants firearm ins	spected (fill out	t address) send to an RARC
		-	_	n relation to the operation of oduct Service, Ilion NY).
Did they agree to	return it to the fact	ory?	YES	NO
Consumer Name:			_	
Address:			<del></del>	
			<del></del>	
Phone:				
Serial #:				
***Send an ARS	label***			
Comments:				

Date:	12-2-13	CSR:	Ron		
Is the cust	omer calling as a result of	the broadca	st? YES NO		
Initial ton	e/Attitude of the caller:				
Angry	at Remington	Suppo	rtive of Remingto	n	
Angry	at CNBC for airing	Suppo	rtive of CNBC		
Nature/Pu	rpose of Call:				
Calling	g to offer support (pro-Remi	ngton)			
Inquisi	itive about Remington positi	ion			
Calling	g to provide broadcast feedb	ack			
Customer	Owns a Model 700:				
Genera	el concern of safety with per	sonal model	700		
seekin	g company feedback regardi	ing direction/	use of personal N	10del 700	
claims	they experienced a "safety"	related issue	with their person	nal Model 700	
has not	experienced a problem but	wants firear	n inspected (fill (	out address) send to	an RARC
	omer references any conce of the firearm, they should				
Did they as	gree to return it to the fact	tory?	YES	NO	
Consumer l	Name: FLDaenet	BOKI	ror		
Address: _					
Serial #:	3011-289- (660402 1890 1ARS label***	533	<u> </u>	173/	
Comments					

Date: 12-7-01 CSR: Row			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name: Cody BAbb			
Address:			
Phone: <u>570 - 394 - 3486</u> Serial #: <u>(672 9027 (1982)</u>			
Serial # (672 9027 (1987)			
***Send an ARS label***			
Comments:  (TRIGGER AND BEEN ALLED)			

···	of the broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Re	emington)
Inquisitive about Remington po	osition n \ a
Calling to provide broadcast fee	edback
Customer Owns a Model 700:	
General concern of safety with p	personal model 700
seeking company feedback rega	arding direction/use of personal Model 700
claims they experienced a "safe"	ety" related issue with their personal Model 700
has not experienced a problem t	but wants firearm inspected (fill out address) send
	ncerns or problems experienced in relation to tould be advised to return it to (Product Service, I
Did they agree to return it to the f	factory? (YES) NO
Consumer Name: <u> </u>	Richards
Address: <u>ちなるの り</u> り	ith St NE
Maysuille, 1	JA 98271
Phone: 360-659-	
Serial #:	
***Send an ARS label***	bought used
Comments:	,
	- had FSR - 11/21/10

Date: 12/2/10 CSR:	5283
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to a	an RARC
If the customer references any concerns or problems experienced in relation to the the safety of the firearm, they should be advised to return it to (Product Service, Ilio	-
Did they agree to return it to the factory?  YES  NO	1111
Consumer Name: Gordje Buynak 700 mistir	ed W/o touch? Trigi
Address: 115/2 Douglas Lake Kd  Pallston, Int 49769	79,
Phone: <u>231-526-3078</u>	
Serial #:	
***Send an ARS label***	
He left voice message 19/2 on PS ext during la	nch Leff hin
unice hessage coadshing address for HRS.	

### 700 Log Sheet - 2010 CNBC Story

5282

Date: 12/2/10	CSR:
Is the customer calling as a result of	the broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remi	ngton)
Inquisitive about Remington positi	on
Calling to provide broadcast feedb	ack .
Customer Owns a Model 700:	
General concern of safety with per	sonal model 700
seeking company feedback regard	ing direction/use of personal Model 700
claims they experienced a "safety"	related issue with their personal Model 700
has not experienced a problem but	wants firearm inspected (fill out address) send to an RARC
	erns or problems experienced in relation to the operation of the advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the fact	anek 700 BOL - recently 9000 of whe
Consumer Name: Steve Pot	anek 700 BDL - recently 9000 000
Address: 14/7 S. Whis	testationed takes of save.
Memphis TN	38/17 last weekend show
Phone: $C - 901 - 626 - 8$	242 friends house.
Serial #: <u>A 320 - 189</u>	1 1980 neveradjusted
***Send an ARS label***	hasn't used it for last
Comments:	cleaned regularly.
	uz

Date: 12/2/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO  2nd hand
Consumer Name: Kevin Patty finer on bolt Closing
Address: 24/7 Minnix Ct cafety release.
Underwood IN 47197 700 22-250
Phone: $\frac{0/2 \cdot 5/3 - 10 \cdot 23}{12}$
Serial #: <u>A 6704713</u>
***Send an ARS label***
box ARS 1164728

Date: 12/2/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO $\wedge e\omega$
Consumer Name: Thomas O'Donnell 700 - delays in King Address: 12 Rolkman & More than 11 food
Address: 52 Belknap St more than It has fired
Address: 52 Belknap St.  Westborough PhA 01581  On safe release  On safe release
THORE.
Serial #: B 628394/ 1981 ,270 never altered
***Send an ARS label***
Comments:

	501
Date: 12/2/10 CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to	an RARC
If the customer references any concerns or problems experienced in relation to the the safety of the firearm, they should be advised to return it to (Product Service, Ili	
Did they agree to return it to the factory?  YES  NO	
Consumer Name: Russell Biss 700 - Unload	dg Chamber
Address: 564 Johnson Hollowkd pushed sate Cuba, NV 14727 inherited for	ety
Cuba, NV 14727 inherited for	or dad.
Phone: //6708-2/30	
Serial #: 344 0-49 1968	
***Send an ARS label***	
Comments:	

Date: 12-2-2010 CSR: JJT
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position .
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Lloyd Poten
Address: 1731 County Pd 126 ARS Walnut, MS 38683
Walnut, MS 38683
Phone:
Serial #:A (0271822
***Send an ARS label***
Comments:

Date: 12-2-2010 CSR: JJT
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone: 715-340-3774  T 4256729
Serial #:
***Send an ARS label***
Comments:
$\frac{1}{2}$

Date: 12-2-10 CSR: UTT
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Michael Houston
Address: 9025, 108th St.
Tacoma, WA 98444-5608
Phone: 253 - 537 - 5491
Serial #:
***Send an ARS label***
Comments:

Date: 12-2-1	
Is the customer calling as a result of the broadcast? (YES) NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
✓ General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	f
Did they agree to return it to the factory? YES NO	
Consumer Name: Michael Sharp	
Address: #213 Hawk Road ARS	
Comstock, NY 12821  Shone: 513-338-5252	
Phone: 518-338-5252	
Serial #: did not trave prior to 82	
**Send an ARS label***	
Comments:	
web referral	

Date: 12/67/10 CSR: ()=#\$
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 9208691958  Serial #: 4**Send an ARS label***
Comments:  Ker h

Pate: [2 02 10 CSR: () atts
s the customer calling as a result of the broadcast? YES NO
nitial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Sature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
ustomer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
_ claims they experienced a "safety" related issue with their personal Model 700
_ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
the customer references any concerns or problems experienced in relation to the operation of the firearm, they should be advised to return it to (Product Service, Ilion NY).
id they agree to return it to the factory? YES
onsumer Name:
ddress:
none: 318 - 352 -0355
rial #:
*Send an ARS label***
omments:

Date: 12/2/10	CSR:	Chris		
Is the customer calling as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	e of Remingto	on	
Angry at CNBC for airing	Supportive	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	ngton)			
Inquisitive about Remington positi	on ·			
Calling to provide broadcast feedba	ac <u>k</u>			
Customer Owns a Model 700:	-			
General concern of safety with per-	sonal model 700			
seeking company feedback regardi	ng direction/use	of personal N	Model 700	
claims they experienced a "safety"	related issue wi	th their perso	nal Model 700	
has not experienced a problem but	wants firearm in	spected (fill o	out address) sen	id to an RARC
If the customer references any conce the safety of the firearm, they should	-	-		-
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:		<del></del>		
Address:		·		
Phone:		<del></del>		
Serial #:				
***Send an ARS label***				
Comments: Transfer to Product	- Denvice			

Date: 12-7-10 CSR:	Ron		
Is the customer calling as a result of the broadca	st? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Suppo	ortive of Remingto	1	
Angry at CNBC for airing Suppo	ortive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	. 700		
seeking company feedback regarding direction	Juse of personal M	odel 700	
claims they experienced a "safety" related issu	e with their persor	al Model 700	
has not experienced a problem but wants firear	m inspected (fill c	ut address) send to ar	RARC
If the customer references any concerns or prot the safety of the firearm, they should be advised	-		•
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone: 701-235-2488			
Serial #:			
***Send an ARS label***			
Comments:			

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Ron Rushmum
Address:
· <del></del>
Phone: 169-377-8208
Serial #: 66328551 (2005)
***Send an ARS label***
Comments:

### 700 Log Sheet - 2010 CNBC Story

5286

Date: 12/2/16 CSR:	M
Is the customer calling as a result of the broadcast?	YES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive	e of Remington
Angry at CNBC for airing Supportive	e of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	•
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use	of personal Model 700
claims they experienced a "safety" related issue wi	th their personal Model 700
has not experienced a problem but wants firearm in	spected (fill out address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to r	<del>-</del>
Did they agree to return it to the factory?	YES NO NEW
Consumer Name: John L. Szukics	_ 700 took sateryou
Address: 525 Franklin Ave	- 1t fired
Palmerton PA 18071 h-610-826-3805	no alterations
Phone: <u>C-484-553-4505</u>	- puly 10 shots putth
Serial #: 56534497 2005	- 11 1 - cat from
***Send an ARS label***	thumb-cut from recoil.
Comments: 60x 1/64865	<del></del>

Date:	12/2/10	CSR:	Ch	· S	- - >8.7
Is the custo	mer calling as a result of t	he broadcas	? YES NO		
Initial tone/	Attitude of the caller:				
Angry a	u Remington	Suppor	ive of Remington		
Angry a	at CNBC for airing	Suppor	ive of CNBC		
Nature/Pur	pose of Call:				
Calling	to offer support (pro-Remi	ngton) .			
Inquisit	ive about Remington positi	on			
Calling	to provide broadcast feedb	ack			
Customer C	Owns a Model 700:				
General	concern of safety with per	sonal model 7	00		
seeking	company feedback regardi	ng direction/u	se of personal Mo	del 700	
_vclaims t	hey experienced a "safety"	related issue	with their personal	Model 700	
has not	experienced a problem but	wants fiream	inspected (fill out	: address) send	l to an RARC
	mer references any conce f the firearm, they should	· -	-		<u> </u>
	ree to return it to the fact		YES	NO /	
Consumer N	Jame: Wm	Field	760	put	on sate
Address:	5000 Synbro	k Wa	<u>k</u>	y	& ittied
	Acworth, G				
Phone:	770-286-4	617	404-516	-02/3	
Serial #:	G673699	<u> </u>			
***Send an	ARS label***				
Comments:					
	box 1/6	4123			
	•			•	•

### 700 Log Sheet - 2010 CNBC Story

Date: 12/2/10	csr: And	raw tu	ney	
Is the customer calling as a result of	the broadcast?	YES) NO	•	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingto	n	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			e .
Inquisitive about Remington posit	ion		•	
Calling to provide broadcast feedb	oack		(	
Customer Owns a Model 700:				
General concern of safety with per	rsonal model 700			
seeking company feedback regard	ing direction/use	of personal N	1odel 700	
claims they experienced a "safety"	related issue wit	h their persor	nal Model 700	
has not experienced a problem but	wants firearm in	spected (fill o	out address) ser	nd to an RARC
If the customer references any conce the safety of the firearm, they should	-	_		-
Did they agree to return it to the fact	tory?	YES	NO	
Consumer Name:				
Address:	<del></del>			
		<del></del>		
Phone:		<del></del>		
Serial #:		<del></del>		
***Send an ARS label***				
Comments				

Had questions

Date: 12-2-10	CSR:/	2~	<del></del>
Is the customer calling as a result of the	e broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive (	of Remington	
Angry at CNBC for airing	Supportive (	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	ton)		
Inquisitive about Remington position	ı		
Calling to provide broadcast feedbac	k		
Customer Owns a Model 700:			
General concern of safety with perso	nal model 700		
seeking company feedback regarding	g direction/use o	f personal Mode	1 700
claims they experienced a "safety" re	elated issue with	their personal M	Iodel 700
has not experienced a problem but w	ants firearm insp	pected (fill out ac	ddress) send to an RARC
If the customer references any concern the safety of the firearm, they should b	-	-	<b>-</b> ,
Did they agree to return it to the factor	·y?	YES	NO
Consumer Name:			
Address:			
		· <del></del>	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date: 12/2 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Oid they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Perial ≓:
**Send an ARS label***
Comments:

Date: <u>2/2</u>	<u> </u>	CSR:	Eru		
Is the customer call	ing as a result of	the broadcast	YES NO		
Initial tone/Attitude	e of the caller:				
Angry at Remin	gton	Ѕиррогт	ve of Remingt	on	
Angry at CNBC	for airing	Support	ve of CNBC		
Nature/Purpose of	Call:				
Calling to offer	support (pro-Remi	ngton)			
Inquisitive abou	t Remington positi	ion			
Calling to provid	ie broadcast feedb	ack			
Customer Owns a M	<u> 10del 700:</u>				
General concern	of safety with per	sonal model 7	00		
seeking compan	y feedback regardi	ing direction/u	se of personal :	Model 700	
claims they expe	rienced a "safety"	related issue	with their perso	onal Model 700	
has not experien	ced a problem but	wants firearm	inspected (fill	out address) send	to an RARC
If the customer refethe safety of the fire	•	-	•		-
Did they agree to re	turn it to the fact	tory?	YES	NO	
Consumer Name:			<del></del>		
Address:			<u> </u>		
Phone:			<del></del>		
Serial #:			<del></del>		
***Send an ARS lab	e[***				
Comments:					

Date: $12-2-10$ C	sr: J.B.	Irvin	3	-
Is the customer calling as a result of the	broadcast?	VES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive o	f Remington		
Angry at CNBC for airing	Supportive o	f CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remingto	on)			
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with person	al model 700			
seeking company feedback regarding of	direction/use of	personal Mo	odel 700	
claims they experienced a "safety" rela	ated issue with	their persona	l Model 700	
has not experienced a problem but war	nts firearm insp	ected (fill ou	t address) send t	o an RARC
If the customer references any concerns the safety of the firearm, they should be				
Did they agree to return it to the factory	?	YES	NO	
Consumer Name:		_		
Address:	. –	_		
	·············	_		
Phone:		_		
Serial #:				
***Send an ARS label***				
Comments:	· 1		•	
and my guns reco	Offert ?			

Date: 12-2-10	CSR: $\overline{J}.\overline{B}$	. Irv	ing	
Is the customer calling as a result of the	he broadcast?(	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingt	on	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	g direction/use o	of personal l	Model 700	•
claims they experienced a "safety" i	related issue with	their perso	nal Model 700	
has not experienced a problem but v	vants firearm ins	pected (fill	out address) ser	nd to an RARC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:		<del></del>		
Address:		_		
		_		
Phone:		_		
Serial #:				
***Send an ARS label***				
Comments:				
Sanding in DAT SM	$\mathcal{P}$			

Date: 12-2-10	CSR: J.E	Irving	<del></del>
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 700		
seeking company feedback regarding	ng direction/use	of personal Mo	del 700
claims they experienced a "safety"	related issue wit	h their personal	Model 700
has not experienced a problem but	wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concerthe safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:		_	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:		,	
Pre 82 model 700	. Sand	ve in	

Date: 12/2/10 CSR: ()=#
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial # <u>E6248574</u>
***Send an ARS label***
Comments:
Social check + what frien

Date: 12/2/10 CSR: 62th
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: B6444301
***Send an ARS label***
Comments:

Date: 12/2/10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Robert G. Confirm for
Address: 156 Fox Mandrew LA.
Winston-Salem NC 27107
Phone: 336-462-3954
Serial #: 632 6095 m/100, 2506
***Send an ARS label***  Nught used
Comments:
Note traids. No injuly
note track. No injuly

Date: 12/2/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Bob Shootwire
Address: PO BX 150
Bushalan, LA TIDIOG
Phone: 318-352-0355 (home) 318 (1713175(cell)
Serial #: A 6649522 M 700, 7mm mag
***Send an ARS label***
Comments:
3-4 days ago - FSR - No damage, No injury

Date: 12-2-10 CSR: JB. Irving	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RAI	RC
If the customer references any concerns or problems experienced in relation to the operative safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Comments:  Down my rille house the Walken trianger?	

Date: 12-2-10 CSR: Non
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Cailing to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: M, Ke Cneten
Address:
· · · · · · · · · · · · · · · · · · ·
Phone: BDL  Serial #: B6282/8/ 198)
Serial #: B6282181 1981
***Send an .ARS label***
Comments:

12-3-2010 To fal calls 2305

calling as result of Broadcast 32+6-38

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM 111

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support |

Laquisitive on Rem position ++++ | |

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern##########

Feedback HTT 111

Safety Issue ++++ 11

No Problém w/ firearm )

ARS SENT + 111

To PRODUCT SERVICES ++++++11

5/N c/ HH++++ 111

Date: 12-3-10 CSR: JT
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: John Younger
Address: 3692 Charles Dr.
East Point, GA 30344-6024
Phone: 404-962-8728
Serial #: 5. guns (100) (7) 188 Not
***Send an ARS label***
Comments:
web referred 7

Date: 12-3-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: 5MP Questions

Date: 12-3-10 CSR: 1	unny		
Is the customer calling as a result of the broadcast?	YES NO	0	
Initial tone/Attitude of the caller:			
Angry at Remington Supporti	ve of Reming	gton	
Angry at CNBC for airing Supporti	ve of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 70	0		
seeking company feedback regarding direction/us	e of personal	Model 700	
claims they experienced a "safety" related issue w	ith their pers	onal Model 700	
has not experienced a problem but wants firearm i	nspected (fil	l out address) send to	an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #:	<del></del>		
***Send an ARS label***			
Comments:			
General Questions			

Date: 12-3-10	CSR:	Danny	
Is the customer calling as a result of th	e broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	gton)		
Inquisitive about Remington position	1		
Calling to provide broadcast feedbac	k		
Customer Owns a Model 700:			
General concern of safety with perso	nal model 700		
seeking company feedback regarding	g direction/use o	of personal Mod	el 700
claims they experienced a "safety" re	elated issue with	their personal	Model 700
has not experienced a problem but w	ants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concern the safety of the firearm, they should b			
Did they agree to return it to the factor	y?	YES	NO
Consumer Name:		_	
Address:		_	
		_	
Phone:		<del></del>	
Serial #:		<del></del>	
***Send an ARS label***			
Comments:  3MP questions. 19	983 <i>sifle</i>	not in	duded

Date: 12/3/200 CSR: Da
Is the customer calling as a result of the broadcast? YES
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Dzte: 12/3/18 CSR: Wan
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Bion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
NEW 700'S

Date:	12/3/10	CSR:	Chuis	
Is the custo	mer calling as a result of	the broadcast?	YES NO	
Initial tone	Attitude of the caller:			
Angry a	at Remington	Supportive	of Remington	
Angry a	at CNBC for airing	Supportive	e of CNBC	
Nature/Pur	Dose of Call:			
Calling	to offer support (pro-Remi	ngton)		
Inquisit	ive about Remington posit	ion		
Calling	to provide broadcast feedb	ack		
Customer (	Owns a Model 700:			
General	concern of safety with per	rsonzl model 700		
seeking	company feedback regard:	ing direction/use	of personal Mo	del 700
claims t	hey experienced a "safety"	related issue wit	th their personal	Model 700
has not	experienced a problem but	wants firearm in	spected (fill out	address) send to an RARC
	mer references any conce f the firearm, they should	-	_	n relation to the operation of duct Service, Ilion NY).
Did they ag	ree to return it to the fact	tory?	YES	NO
Consumer N	Vame:			
Address:			<del></del>	
Phone:	·			
Serial #:	220192	- (1966)		
***Send an	ARS label***			
Comments:	4			
1/7 9	۲,			

Date:	12/3	CSR:	Enc		
Is the custo	omer calling as a result of t	he broadcas	t? YES NO		
Initial tone	/Attitude of the caller:				
Angry	at Remington	Suppor	tive of Remingto	n.	
Angry	at CNBC for airing	Suppor	tive of CNBC		
Nature/Pu	rpose of Call:				
Calling	to offer support (pro-Remi	ngton)			
X Inquisi	tive about Remington positi	on			
Calling	to provide broadcast feedb	ack			
Customer (	Owns a Model 700:				
$\frac{\chi}{}$ General	l concern of safety with per	sonal model '	700		
seeking	company feedback regardi	ng direction/	ase of personal N	1odel 700	
claims :	they experienced a "safety"	related issue	with their person	nal Model 700	
has not	experienced a problem but	wants firearn	n inspected (fill o	out address) send to	o an RARC
	mer references any conce f the firearm, they should	-	<del>-</del>		-
Did they ag	ree to return it to the fact	ory?	YES	NO	
Consumer N	Vame:		<del></del>		
Address:		<del></del>			
<del>-</del>					
		····			
Serial #:					
***Send an	ARS label***				
Comments:					

Date:	12/3	. CSR:	Eric	/	_
Is the custo	omer calling as a result of	the broadcast?	YES XO		
Initial tone	e/Attitude of the caller:	·			
Angry	at Remington	Supportive	e of Remingto	on	
Angry	at CNBC for airing	Supportiv	e of CNBC		
Nature/Pu	rpose of Call:				
Calling	g to offer support (pro-Rem	ington)			
X Inquisi	tive about Remington posit	ion			
Calling	g to provide broadcast feedb	oack			
Customer	Owns a Model 700:				
Genera	l concern of safety with per	rsonal model 700	)		
seeking	g company feedback regard	ing direction/use	of personal l	Model 700	
claims	they experienced a "safety"	' related issue wi	th their perso	nal Model 700	
has not	experienced a problem but	wants fireerm in	ispected (fill	out address) send	i to an RARC
	orner references any conce of the firearm, they should				
Did they ag	gree to return it to the fac	tory?	YES	NO	
Consumer 1	Vате:		<del></del>		
Address: _	<del></del>		·		
_			<del></del>		
Phone: _	· · · · · · · · · · · · · · · · · · ·		_		
Serial #:					
***Send an	ARS label***				
Comments:					

Date: 12 03/10 CSR: 1	Jatts		
Is the customer calling as a result of the broadca	_	)	
Initial tone/Attitude of the caller:			
Angry at Remington Suppo	rtive of Remingto	n	
Angry at CNBC for airing Suppo	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:		•	
General concern of safety with personal model	700		
seeking company feedback regarding direction	use of personal N	Model 700	
claims they experienced a "safety" related issue	e with their person	nal Model 700	
has not experienced a problem but wants firear	m inspected (fill o	out address) send to an RARC	
If the customer references any concerns or prob the safety of the firearm, they should be advised			ιof
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
	<del></del>		
Phone:	<del></del>		
Serial #:			
***Send an ARS label***			
Comments:			
C- " Kralans I			

Date: 12 3/10 CSR:	LH		
Is the customer calling as a result of the broadcast?	YES NO	0	
Initial tone/Attitude of the caller:			
Angry at Remington Supportiv	e of Remin	gton	
Angry at CNBC for airing Supportiv	e of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700	)	·	
seeking company feedback regarding direction/use	of personal	l Model 700	
claims they experienced a "safety" related issue wi	ith their per	sonal Model 700	
has not experienced a problem but wants firearm in	nspected (fi	ll out address) send to an R	_ARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to	-	-	
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #: <u>652942</u>	<del></del>		
***Send an ARS label***			
Comments:  Shop Queston			

### \*\*\*\*\*Internal Use Only\*\*\*\*

### 700 Log Sheet - 2010 CNBC Story

Date: $12 - 3 - 10$	CSR: J	B Lrv	ina	<del>-</del> .
Is the customer calling as a result of	of the broadcast	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supporti	ve of Remingt	on	
Angry at CNBC for airing	Supporti	ve of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Res	mington)			
Inquisitive about Remington pos	sition			
Calling to provide broadcast fee	dback			
Customer Owns a Model 700:				
General concern of safety with p	personal model 70	. 00		
seeking company feedback regard	rding direction/us	e of personal?	Model 700	
claims they experienced a "safet	y" related issue v	vith their perso	onal Model 700	
has not experienced a problem b	ut wants firearm	inspected (fill	out address) send	to an RARC
If the customer references any con the safety of the firearm, they show				
Did they agree to return it to the fa	actory?	YES	NO	
Consumer Name:		····		
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Very supportive.				

Û

Angry at CNBC for airingSupport  Support  Support (pro-Remington)	st? YES NO ortive of Remington ortive of CNBC
Angry at Remington Support Angry at CNBC for airing Support  Suppo	_
Angry at CNBC for airingSupport  Support  Support (pro-Remington)	_
Vature/Purpose of Call:Calling to offer support (pro-Remington)	ortive of CNBC
Calling to offer support (pro-Remington)	
The state of the s	
Inquisitive about Remington position	
Calling to provide broadcast feedback	•
Customer Owns a Model 700:	
General concern of safety with personal mode	700
seeking company feedback regarding direction	/use of personal Model 700
imes claims they experienced a "safety" related issu	e with their personal Model 700
has not experienced a problem but wants firear	m inspected (fill out address) send
the customer references any concerns or probe safety of the firearm, they should be advised	_
id they agree to return it to the factory?	YES NO
onsumer Name:	
ddress:	
hone:	
erial #:	
**Send an ARS label***	

Date: 12/3/10 CSR: T-avis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
L claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

		Travis		
Is the customer calling as a result	of the broadca	.st? (YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppo	ortive of Remingt	מכ	
Angry at CNBC for airing	Suppo	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	mington)			
Inquisitive about Remington po	sition		•	
Calling to provide broadcast fee	edback			
Customer Owns a Model 700:				
General concern of safety with	personal model	. 700		
↑ seeking company feedback rega	arding direction	/use of personal	Model 700	
claims they experienced a "safe"				
has not experienced a problem b		_		o an RAR
has not experienced a problem b	out wants fireas	m inspected (fill	out address) send to	e operati
has not experienced a problem b If the customer references any con the safety of the firearm, they show	out wants firear acerns or prob uld be advised	m inspected (fill	out address) send to	e operati
has not experienced a problem b If the customer references any con the safety of the firearm, they show	out wants firear acerns or prob ald be advised actory?	m inspected (fill plems experience to return it to ( YES	out address) send to ed in relation to th Product Service, II	e operati
has not experienced a problem to the customer references any conthe safety of the firearm, they show they agree to return it to the formsumer Name:	out wants firear acerns or prob uld be advised actory?	m inspected (fill plems experience to return it to ( YES	out address) send to ed in relation to th Product Service, II	e operati
has not experienced a problem to the customer references any conthe safety of the firearm, they show they agree to return it to the formsumer Name:	out wants firear acerns or prob uld be advised actory?	m inspected (fill plems experience to return it to ( YES	out address) send to ed in relation to th Product Service, II	e operati
has not experienced a problem be a problem to the customer references any conthe safety of the firearm, they show the problem be agree to return it to the formula of the formula of the safety of the firearm.  Address:	out wants firear acerns or prob ald be advised actory?	m inspected (fill plems experience to return it to ( YES	out address) send to ed in relation to th Product Service, II	e operati
has not experienced a problem but the customer references any conthe safety of the firearm, they should be agree to return it to the factors and they agree to return it to the factors and they agree.  Address:	out wants firear	m inspected (fill plems experience to return it to ( YES	out address) send to ed in relation to th Product Service, II	e operati
has not experienced a problem to the customer references any conthe safety of the firearm, they should they agree to return it to the formsumer Name:  Address:	out wants firear	m inspected (fill plems experience to return it to ( YES	out address) send to ed in relation to th Product Service, II	e operati

Date: CSR:	Travis		-
Is the customer calling as a result of the broadca	st? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Suppo	ortive of Reming	on	
Angry at CNBC for airing Suppo	ortive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700	•	
seeking company feedback regarding direction	/use of personal	Model 700	
∠ claims they experienced a "safety" related issued.	e with their pers	onal Model 700	
has not experienced a problem but wants firear	m inspected (fill	out address) send	to an R.A
If the customer references any concerns or prot the safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #:	<del></del>		
Serial #:  ***Send an ARS label***	<del></del>		

Date:	Trans		-
Is the customer calling as a result of the broadcast	? YES XO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Support	ive of Reming	on	
Angry at CNBC for airing Support	ive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:		•	
General concern of safety with personal model 7	00		
eseeking company feedback regarding direction/u	ise of personal	Model 700	
claims they experienced a "safety" related issue	with their perso	onal Model 700	
has not experienced a problem but wants firearm	inspected (fill	out address) send	to an RARC
If the customer references any concerns or proble the safety of the firearm, they should be advised t			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del>- 1</del>		
Phone:	<u> </u>		
Serial #:			
***Send an ARS label***			
Comments:			
E6532683			

Date: 12-3-10 CSR: Pow
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: LOLEAN GAMBLO
Address:
·
Phone:
Serial #: 66929340 210
***Send an ARS label***
Comments:
Just checking

Date:	12-3-10	CSR:	Kon		
Is the cu	stomer calling as a resu	lt of the broadca	st? YES NO		
Initial to	ne/ $f A$ ttitude of the caller	<u>r:</u>			
Ang	y at Remington	Suppo	artive of Remingt	מכ	
Ang	y at CNBC for airing	Suppo	ortive of CNBC		
<u>Nature/F</u>	Purpose of Call:				
Calli	ng to offer support (pro-	Remington)			
Inqui	isitive about Remington	position			
Calli	ng to provide broadcast:	feedback			
Custome	r Owns a Model 700:				
Gené	eral concern of safety wit	ih personal model	700	·	
seeki	ng company feedback re	garding direction	Juse of personal :	Model 700	
clain	is they experienced a "sa	ifety" related issu	e with their perso	nal Model 700	
has n	ot experienced a problem	n but wants firear	m inspected (fill	ont address) send to	an RAR
	stomer references any o y of the firearm, they sh	-	-		•
Did they	agree to return it to the	e factory?	YES	NO	
Consume	Name: Grand	1 Gans	ler_	,	
Address:			<del></del>		
Phone:	425-8	25-394	3		
Serial #:	68608	1712	257		
*** <b>S</b> end	an ARS label***				
50114					

Date: 12-3-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety!" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #: 6665 >>> 0 (>v)
***Send an ARS label***
Comments:

Date: 17-3-10 CSR: Ron
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: JAMES HOPAON
Address:
775-742 5225
Phone:
***Send an ARS label***
Comments:

### \*\*\*\*\*Internal Use Only\*\*\*\*

### 700 Log Sheet - 2010 CNBC Story

Date: 12/2/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position   \( \sum_{\alpha} \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 710
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Daniel Brotcher
Address: 3037 Pochantos Rd
Morrison, TN 37357
Phone: 931-728-9659 (borne)
Serial #: 71197606 m/710, 5006
***Send an ARS label***  Cricy Owner
Comments:
11/23/10-Sting bole & gan fell & Great
Wysatetip on No danage, No Injury

Is the cu	stomer calling as a result o	f the broadcast?	YES (NO)	
Initial to	ne/Attitude of the caller:		_	
Ang	y at Remington	Supporti	ve of Remington	n Na
Ang	y at CNBC for airing	Supporti	ve of CNBC	.,,00
Nature/I	urpose of Call:			
Call:	ng to offer support (pro-Ren	nington) .		
Inqu	sitive about Remington pos	ition	$n \mid a$	
Call:	ng to provide brozdcast feed	lback	i) ju	
Custome	r Owns a Model 700:			
Gene	ral concern of safety with p	ersonal model 70	0	
seek	ng company feedback regar	ding direction/us	e of personal M	odel 700
∠ clair	is they experienced a "safety	y" related issue w	ith their person	al Model 700
has 1	ot experienced a problem by	ut wants firearm i	nspected (fill o	ut address) send to a
	stomer references any convoice of the firearm, they shou			
Did they	agree to return it to the fa	ctory?	(YES)	NO
Consume	r Name: Ralph F	telmith		
Address:	<u>42119 50</u>	Huy 38		
	Alwadia, 51	5) 5)31	)	
Phone:	605-421-8	1529	<del></del>	
Serial #:	nla		_m/100	, 22-250
***Send	an ARS label***		orig o	1
Commer	ts: 12/1 - 2 dais	110	٠.٠	
FSG	- 2 dair	a010 - 1	lo dans	al Xloin

### \*\*\*\*\*Internal Use Only\*\*\*\*

### 700 Log Sheet - 2010 CNBC Story

Date: 12 3 10 CSR: De 11
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Joshia Kain Allen
Address: 1832 Kanp (11.
Shally NC 25152
Phone: 704-284-3903 (Cell)
Serial #:
***Send an ARS label***
Comments: vice FSR = hurt hand - 1 wk. ago  Lalo malical treatment
No medical treatment

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### \*\*\*\*\*Internal Use Only\*\*\*\*

### 700 Log Sheet - 2010 CNBC Story

Date: $12/3/10$ C	SR: <u>Dell</u>
Is the customer calling as a result of the	broadcast? (YES) NO
Initial tone/Attitude of the caller:	,
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	_ Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remingto	on) .
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with person	al model 700
seeking company feedback regarding of	lirection/use of personal Model 700
claims they experienced a "safety" rela	ated issue with their personal Model 700
has not experienced a problem but was	nts firearm inspected (fill out address) send to an RARC
•	or problems experienced in relation to the operation of advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory	? (YES) NO
Consumer Name: John Dink	ins
Address: Po Px 1322	
Cibby, INT 599	
Phone: 406-393-69	B2 (hame)
Serial #:	mt100 , 280 Ken
***Send an ARS label***	erg, and
Comments:	
[SR- 1954 WK, Shot	hole in truck
He stated he did not	Louis trigger

### \*\*\*\*\*Internal Use Only\*\*\*\*\*

### 700 Log Sheet - 2010 CNBC Story

Date: 12/3/10 CSR: De 11
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: James Wanary
Address: 2410 Speldway Dr Wichida Falls, TX 76308
Widnita Falls, TX 76308
Phone: C: 817-648-9490
Serial #:
***Send an ARS label***
Comments:
Email Incident -101130-000188
MAGIN - FSR - Strot hate in truck door

Date: 12/3/10 CSR: Dan
Is the customer calling as a result of the broadcast? (YES) 0
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
3 yr old sm-

### \*\*\*\*\*Internal Use Only\*\*\*\*

### 700 Log Sheet – 2010 CNBC Story

Date: 12/3/2018	CSR: Wan	)	
Is the customer calling as a result of	the broadcast? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Reming	on	
Angry at CNBC for airing	Supportive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton)		
Inquisitive about Remington positi	ion		
Calling to provide broadcast feedb	pack		
Customer Owns a Model 700:			
General concern of safety with per	rsonal model 700		
seeking company feedback regard	ing direction/use of personal	Model 700	
claims they experienced a "safety"	related issue with their perso	onal Model 700	
has not experienced a problem but	wants firearm inspected (fill	out address) send to	o an RARC
If the customer references any conce			
the safety of the firearm, they should		Product Service, II	ion NY).
Did they agree to return it to the fact	tory? YES		
Consumer Name:			
Address:	<del></del>		
Phone:			
***Send an ARS label***	<u></u>		
Comments:			

Date: 12/3/10 CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington                                   Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	1 01
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
<del></del>	
Phone:	
Serial #: 6654047 (973)	
***Send an ARS label***	
Comments:	
Age	

Date: 12-3-10 CSR: 1M
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an .ARS label***
Comments:

Date: 12/3	CSR:	Elic	/	
Is the customer calling as a result	of the broad	cast? YES XO		
Initial tone/Attitude of the caller:				
Angry at Remington	Sup	portive of Remingt	on	
Angry at CNBC for airing	Sup	portive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	mington)			
$\sum$ Inquisitive about Remington po	sition			
Calling to provide broadcast fee	dback			
Customer O wns a Model 700:			·	
Ceneral concern of safety with p	personal mod	el 700	·	
seeking company feedback rega	rding direction	on/use of personal l	Model 700	
claims they experienced a "safer	ty'' related is:	sue with their perso	nal Model 700	
has not experienced a problem b	out wants fire	arm inspected (fill	out address) send	l to an RARC
If the customer references any cor the safety of the firearm, they shou	_	-		-
Did they agree to return it to the fe	actory?	YES	NO	
Consumer Name:				
Address:		· · · · · · · · · · · · · · · · · · ·		
Phone:	· · · · · · · · · · · · · · · · · · ·			
Serial #:				
***Send an ARS label***				
Comments:				

Date:	12/3	CSR:	nic		
Is the cus	$\frac{12/3}{1000}$	the broadcast?	YES NO		
	ne/Attitude of the caller:				
Angr	y at Re <u>ming</u> ton	Supporti	ve of Remingt	on	
Angr	y at CNBC for airing	Supporti	ve of CNBC		
Nature/P	urpose of Call:				
Callir	ng to offer support (pro-Rem	ington)			
Inqui	sitive about Remington posit	tion			
Callin	ng to provide broadcast feedi	back			
Customer	r Owns a Model 700:				
claim has no	ral concern of safety with peng company feedback regards they experienced a "safety" of experienced a problem but tormer references any concern the firearm, they should	" related issue v t wants firearm erns or probles	vith their perso inspected (fill ns experience	onal Model 700 out address) sen	the operation of
Did they a	agree to return it to the fac	etory?	YES	NO	
Consumer	Name:				
Address: .					
Phone:			<del></del>		
Serial #: _					
***Send a	n ARS label***				
Comment	s:				

### \*\*\*\*\*Internal Use Only\*\*\*\*\*

### 700 Log Sheet - 2010 CNBC Story

Date: 12-3-10 CSR: J.B. Irvina	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Sandine in 180 SMP	

Date: 12/03/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

### \*\*\*\*\*Internal Use Only\*\*\*\*\*

### 700 Log Sheet - 2010 CNBC Story

Date: 12/3/10 CSR: Wats
Is the customer calling as a result of the broadcast? YES NO Iques / posses
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 6672658
***Send an ARS label***
Comments:

Date: 12/3/10 CSR: 900
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial ≓:
***Send an ARS label***
Comments:

Date: 12/3/10 CSR: 200
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial ≓:
***Send an ARS label***
Comments:

12-6-2010 Tutal CAlls 2769

CALLING	AS RE	SULT OF	BROA	\DCAS1

No

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM ++++ | | | |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support 1:44 | | |

Inquisitive on Rem position + + + 11

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern + + + + + |

Feedback 11111

Safety Issue

No Problem w/ firearm.

ARS SENT

To PRODUCT SERVICES ]

5x. 444-111

Date:	· · · · · · · · · · · · · · · · · · ·
Is the customer calling as a result of the broadcast? YES NO	)
Initial tone/Attitude of the caller:	
Angry at Remington	gton
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of persona	1 Model 700
claims they experienced a "safety" related issue with their per	sonal Model 700
has not experienced a problem but wants firearm inspected (fi	ll out address) send to an RARC
If the customer references any concerns or problems experien the safety of the firearm, they should be advised to return it to	
Did they agree to return it to the factory? YES	NO
Consumer Name: Bill Dewitt	
Address:	
Phone: 937-475-6760  Serial #: G 6 537672	
Serial #: 46937672	
***Send an ARS label***	
Comments:	
web referral	

Date:/2-6-17
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:  Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Robert FARLES
Address:
Phone:
Serial #: 6325584 2
***Send an ARS label***
Comments:

Date:12/6/10	_ CSR:	Chuis		
Is the customer calling as a result	of the broadcast	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Support	tive of Remingt	on	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	mington)			
Inquisitive about Remington po	sition			
Calling to provide broadcast fee	edback			
Customer Owns a Model 700:				
General concern of safety with	personal model 7	700		
seeking company feedback rega	arding direction/t	ise of personal ?	Model 700	
claims they experienced a "safe	ty" related issue	with their perso	onal Model 700	
has not experienced a problem b	out wants firearn	n inspected (fill	out address) send	to an RARC
If the customer references any conthe safety of the firearm, they show				
Did they agree to return it to the f	actory?	YES	NO	
Consumer Name:	<del> </del>	<del></del>		
Address:	· · · · · · · · · · · · · · · · · · ·			
		<del></del>		
Phone:		<del></del>		
Serial #: 338135				
***Send an ARS label***				
Comments:				
>> / (II				

Date: 12/6 CSR: 5Nic	
Is the customer calling as a result of the broadcast? YES XO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
<u>k</u> Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
▼ General concern of safety with personal model 700	
$\underline{\mathcal{X}}$ seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	эf
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
· · · · · · · · · · · · · · · · · · ·	
Phone:	
Serial #: 66819029 XMark pro	
***Send an .ARS label***	
Comments:	

Date: 12/6 CSR: EM					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
X Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
Claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? YES NO					
Consumer Name:					
Address:					
<del></del>					
Phone:					
Serial #:					
***Send an ARS label***					
Comments:					

Date: 12/6/10 CSR: Tra	VIS
Is the customer calling as a result of the broadcast? YF	ES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of	Remington
Angry at CNBC for airing Supportive of	CNBC
Nature/Purpose of Call:	-
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of r	
claims they experienced a "safety" related issue with the	neir personal Model 700
has not experienced a problem but wants firearm insper	cted (fill out address) send to an RARC
If the customer references any concerns or problems ex the safety of the firearm, they should be advised to return	
Did they agree to return it to the factory?	ES NO
Consumer Name:	
Address:	
Phone:	•
Serial #:	-
***Send an ARS label***	
Comments: FSR 2129	
B 644 8466	

Date:	12/6	CSR:	Eni		<del></del>
Is the cus	tomer calling as a result	of the broadca	st? YES XO		
	ne/Attitude of the caller:		$\searrow$		
Angr	y at Remington	Ѕирро	ative of Remingt	on	
Angr	y at CNBC for airing	Suppo	ortive of CNBC		
Nature/P	urpose of Call:				
Callin	ng to offer support (pro-Re	mington)			
Inqui	sitive about Remington po	sition			
Callin	ng to provide broadcast fee	edback			
Customer	r Owns a Model 700:				
Gener	ral concern of safety with p	personal model	700		
seekin	ng company feedback rega	arding direction	/use of personal	Model 700	
claim	s they experienced a "safe	ty" related issu	e with their perso	onal Model 700	
has no	ot experienced a problem b	out wants fuear	m inspected (fill	out address) send	i to an RARC
	tomer references any cor of the firearm, they show				
Did they	agree to return it to the f	actory?	YES	NO	
Consumer	Name:				
Address:		·····			
Phone:					
Serial #: _	562166	67	<del></del>		
***Send a	en ARS label***				
Comment		NGUIX	only		

Date: 12/06/10 CSR: Weth
Is the customer calling as a result of the broadcast? YES NO
Initial tone/A ttitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #: F6696380, F6271541
***Send an ARS label***
Comments:
Send # check

Date:/P	-6-10	CSR:	JJT		_
Is the customer	calling as a result of t	he broadcast?_(	YES NO		
Initial tone/Att	itude of the caller:				
Angry at Re	emington	Supportive	of Remingto	מכ	
Angry at C	NBC for airing	Supportive	of CNBC		
Nature/Purpos	e of Call:				
Calling to o	ffer support (pro-Remir	igton)			
Inquisitive	about Remington positio	on			
Calling to p	rovide broadcast feedba	eck			
Customer Own	s a Model 700:				
General con	ncern of safety with pers	sonal model 700	-710		
seeking con	npany feedback regardii	ng direction/use	of personal ?	Model 700	
claims they	experienced a "safety"	related issue wit	h their perso	nal Model 700	
has not expe	erienced a problem but	wants firearm in	spected (fill	out address) send	l to an RARC
	references any concer e firearm, they should				
Did they agree	to return it to the facto	ory?	YES	NO	
Consumer Name	31				
Address:					
Phone:	34-464-13	332			
Serial #:	las 2710	's (n	(A)		
***Send an AR	S label***				
Comments:	n 1				
1.301	referral				

Date: 12-6-60 CSR: JJT
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Roland Neabling
Address:
Phone: 970-213-6130
Serial #: A6355599
***Send an ARS label***
Comments:

	Date: 12/6/10 CSR: Travis
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airingSupportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	lpha claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
•	Consumer Name:
	Address:
	Phone:
	Serial #:
	***Send an ARS label***
	Comments:  Fire in bilt closure 2/29

Is the customer calling as a result of the broadcast? YES NO  Initial tone/Attitude of the caller:  Angry at Remington Supportive of Remington  Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operative safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #	Supportiv Supportiv Supportiv on)  al model 700 direction/use ated issue wi	e of Reming e of CNBC	ton Model 700	
	Supportivon  al model 700 direction/use ated issue with	e of CNBC	Model 700	
	Supportivon  al model 700 direction/use ated issue with	e of CNBC	Model 700	
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	al model 700 direction/use ated issue wi	) of personal		
Calling to offer support (pro-Remington) Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operative safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name: Address:  Phone:  Serial #:	al model 700 direction/use ated issue w	of personal		
Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:	al model 700 direction/use ated issue w	of personal		
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	al model 700 direction/use ated issue w	of personal		
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Bion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	al model 700 direction/use ated issue w	of personal		
General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	direction/use	of personal		
seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	direction/use	of personal		
claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	ated issue w	_		
has not experienced a problem but wants firearm inspected (fill out address) send to an RAI  If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:		th their pers	ozal Model 700	
If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:			OHET TATORIOL LOC	)
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	nts firaarm ii	nspected (fill	l out address) se	end to an RAR
Consumer Name:  Address:  Phone:  Serial #:				
Address:	??	YES	NO	
Phone:				
Phone:				
Serial #:				
***Send an ARS label***				
			·	
omments:				

Date: 126/10	CSR:	Chris		
Is the customer calling as a result of	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Remingto	n	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ungton)			
Inquisitive about Remington posi	tion			
Calling to provide broadcast feed	back			
Customer Owns a Model 700:				
General concern of safety with pe	ersonal model 700	)		
seeking company feedback regard	iing direction/use	of personal ?	Model 700	
claims they experienced a "safety	"related issue w	ith their perso	nal Model 700	
has not experienced a problem bu	t wants firearm i	nspected (fill	out address) send to an	RARC
If the customer references any conc the safety of the firearm, they shoul				
Did they agree to return it to the fac	ctory?	YES	NO	
Consumer Name:		<del></del>		
Address:		<del></del>		
		<del></del>		
Phone:		<del>.</del>		
Serial #:		<del></del>		
***Send an ARS label***				
Comments: Looking at Luying a 700	7. Astrins	about tigg	er f	
Safety over all of the		797	· · · · · · · · · · · · · · · · · · ·	

	Date: 146/10 CSR: Chr.5
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
,	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name:
	Address:
	· · · · · · · · · · · · · · · · · · ·
	Phone:
	Serial #: <u>B6333385 (1981)</u>
	***Send an _ARS label***
	Comments:
	SMP, Asked abous Syn Sth. Age

Date: 12/6/0	CSR: Andre	20 Tur	
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	g direction/use	of personal Mod	lel 700
claims they experienced a "safety" i	related issue wit	n their personal	Model 700
has not experienced a problem but v	vants firearm ins	spected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	-	
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:	774 4.18.11	_	
Phone:	* <del></del>	<del></del>	
Serial #:			
***Send an ARS label***			
Comments:	rifles wer	ne include	

Date: 12-6-10	CSR: J.B	Irving	
Is the customer calling as a result of t	the broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton)		
Inquisitive about Remington positi	on		
Calling to provide broadcast feedb	ack		
Customer Owns a Model 700:			
General concern of safety with per	sonal model 700		
seeking company feedback regardi	ng direction/use o	f personal Mode	1 700
claims they experienced a "safety"	related issue with	their personal N	10del 700
has not experienced a problem but	wants firearm ins	pected (fill out a	ddress) send to an RARC
If the customer references any conce the safety of the firearm, they should	· -	-	
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:		_	
Address:		_	
		_	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:	4.0	/	
Q: -lo there a por on my rifle?	roblem wy	the safe	ty
or my rufte!			- - <u></u>

Date: 12/06/10 CSR: (	etts	•	
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supportive	e of Remineto	ภา	
Angry at CNBC for airing Supportive	_	••	
sargiy at Civib citor and ing sapportant	, 01 01 02		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use	of personal M	fodel 700	
claims they experienced a "safety" related issue with	th their person	nal Model 700	
has not experienced a problem but wants firearm in			
If the customer references any concerns or problem the safety of the firearm, they should be advised to r			0
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
	<del></del>		
Phone:			
Serial #: 6671695			
***Send an ARS label***			
Comments:	1		
SMP. B FISCIL	PEST	<del></del>	
Y Gend 6 PS			

Date: 12/06/10 CSR: Watts	
Is the customer calling as a result of the broadcast? YES	NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Ren	nington
Angry at CNBC for airing Supportive of CN	вс
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of person	onal Model 700
claims they experienced a "safety" related issue with their	personal Model 700
has not experienced a problem but wants firearm inspected	(fill out address) send to an RARC
If the customer references any concerns or problems exper the safety of the firearm, they should be advised to return it	
Did they agree to return it to the factory?	No
Consumer Name:	
Address:	
Phone:	
Serial #: A6734681	
***Send an ARS label***	
Comments: Recallquestion. 5hp	

12-7-2010 Total Calls 2780

CALLING AS RESULT OF BROADCAST

No ++++

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ++++ 11

Calling to provide Broadcast feedback /

**OWNS MODEL 700** 

General Concern ++++ ++++

Feedback ++++ 11

Safety Issue ++++ +++++ |

No Problem w/ firearm

S/N check + + + + + + + + + | |



Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO New April  Consumer Name: Mark Read FSR -leaved against
Consumer Name: Nort Read FSR leaved against
Address: 1104 Arendtrville Rd. branch + noved
Biglerville, PA 17307
Phone: 717-357-2684
Serial #:
***Send an ARS label***
Comments:

### 700 Log Sheet - 2010 CNBC Story

5325

Date: /2/7/10 C	SR:
Is the customer calling as a result of the	broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	_ Supportive of Remington
Angry at CNBC for airing	_ Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remingto	on)
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	•
General concern of safety with person	al model 700
seeking company feedback regarding of	lirection/use of personal Model 700
claims they experienced a "safety" rela	ated issue with their personal Model 700
has not experienced a problem but war	nts firearm inspected (fill out address) send to an RARC
If the customer references any concerns the safety of the firearm, they should be	or problems experienced in relation to the operation of faller advised to return it to (Product Service, Ilion NY). pelonged to
Did they agree to return it to the factory	
Consumer Name: Thomas Fe	1 / 2 - 1-
Address: 211 5 Winston 6	cat finger.
Cartle Kills TX	
Phone: 210-861-9/19	<del></del>
Serial #: <u>E684/9/1</u>	1995 .270
***Send an ARS label***	
Comments:	
Left resrage - Need add	ess

### 700 Log Sheet - 2010 CNBC Story

5323

Date:	12/1/10	CSR:	M	•	· 	
Is the cust	omer calling as a result of t	he broadcast?	YES NO			
Initial ton	e/Attitude of the caller:					
Angry	at Remington	Supportive	of Remingto	n		
Angry	at CNBC for airing	Supportive	of CNBC			
Nature/Pu	erpose of Call:					
Callin	g to offer support (pro-Remir	igton)				
Inquis	itive about Remington position	on				
Callin	g to provide broadcast feedba	ıck				
Customer	Owns a Model 700:					٠
Gener	al concern of safety with pers	onal model 700				
seekin	g company feedback regardin	ng direction/use	of personal M	Iodel 700		
claims	s they experienced a "safety"	related issue wit	h their persor	nal Model 70	00	
has no	e experienced a problem but	wants firearm in	spected (fill o	out address) :	send to an RAR(	}
	omer references any concer of the firearm, they should			l in relation roduct Serv	n to the operationice, Ilion NY).	n of beacht
Did they a	gree to return it to the facto	•	YES	NO	rice, Ilion NY).  Meraw	k ago
Consumer	Name: Krent M	y Cue.	_ 70	11 A//		
Address: _	424 N Comp	SK	_ 16	shots	- Shough.	t, 6011 to Cleana
-	Sequin TX	78155		sticking	0 8 Pm.	for 3 h
Phone: _	C-830-624-50	044		bolt,	o & show	winted to
Serial #: _	G 6989650	20/0		hunting	H bln l	egs. Fired
***Send a	n ARS label*** bmy	ine @ segi	icon	when	closing h	90 H.
Comment	2:			Gouge	inbelt	
			<u> </u>	<del></del>		

Date: 12/7/10	CSR:	Ch			5 500
Is the customer calling as a result	of the broadca	st? YES	NO		
Initial tone/Attitude of the caller:		•			
Angry at Remington	Ѕирро	rtive of Rem	ington		
Angry at CNBC for airing	Suppo	rtive of CNB	C		
Nature/Purpose of Call:					
Calling to offer support (pro-Re	mington)				
Inquisitive about Remington po	sition				
Calling to provide broadcast fee	dback				
Customer Owns a Model 700:					
General concern of safety with	personal model	700	•		
seeking company feedback rega	rding direction	use of person	aal Model 700		
claims they experienced a "safe	ty" related issue	e with their p	ersonal Model	700	
has not experienced a problem	out wants firear	m inspected (	fill out addres	s) send to an	RARC
If the customer references any conthe safety of the firearm, they sho	_	-		ervice, Ilion	NY).
Did they agree to return it to the f		YES	NO	200	£ 111
Consumer Name: David	Carde	ler	FSR	- hes,	had lyrs
Address: 9423 Eveg			last	yr. Ar	ishired one
There port  Phone: 318-773-		18	done	17 700	100 100 7
		<del></del>			
Serial #: 342715					
***Send an ARS label***					
Comments: 60X 3	ARS		6044		·
•					

### 700 Log Sheet – 2010 CNBC Story

Date: 12 7 10 CSR: D(1)
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO
Consumer Name: Terry Kontman
Address: N7152 County KCIND
Princeton, 107 54968
Phone: 920-295-4616
Serial #: 6671695 M/100
***Send an ARS label*** * terry, kohliran & yaha, am
Comments:
Gun fired while tring unlanded years ago.
No dairage, No injury

¥

### 700 Log Sheet - 2010 CNBC Story

Date: 12 7 10 CSR: DE 11
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \(\cappa\)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: <u>Larry Craver</u>
Address: 181 Cinuay Rd
Canajohnie, NY 13317
Phone: 518-673-2073 (home)
Serial #: TT008532 m/700, 7mm-66
***Send an ARS label*** Chig. cunch
Comments:
FSR-12/4/10 - No dancege, No injury

Cabumich Ectif and

Date: 12-7-10 CSR: Dans	<u>y</u>
Is the customer calling as a result of the broadcast? YES	NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of R	emington
Angry at CNBC for airing Supportive of C	NBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of per	rsonal Model 700
claims they experienced a "safety" related issue with the	ir personal Model 700
has not experienced a problem but wants firearm inspects	ed (fill out address) send to an RARC
If the customer references any concerns or problems expethe safety of the firearm, they should be advised to return	<b>-</b>
Did they agree to return it to the factory?	S. NO
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:  SMP Questiens	· · · · · · · · · · · · · · · · · · ·

Date: 12-7-10	CSR:	Dann	<b>7</b>	
Is the customer calling as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supporti	ve of Remingt	on	
Angry at CNBC for airing	Supporti	ve of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ick			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 70	0		
seeking company feedback regarding	ng direction/us	e of personal l	Model 700	
claims they experienced a "safety"	related issue w	ith their perso	onal Model 700	
has not experienced a problem but v	wants firearm i	nspected (fill	out address) send to an RAF	lC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:			•	
Phone:		_		
Serial #:		<u>.</u>		
***Send an ARS label***				
Comments:				
Questions about ?	CMP T	rigger	· · · · · · · · · · · · · · · · · · ·	

Date: 12-7-10	CSR:	Dann	<del>y</del>
Is the customer calling as a result of t	he broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remingtor	1
Angry at CNBC for airing	Supportive	e of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use	of personal Me	odel 700
claims they experienced a "safety"	related issue wit	h their persona	al Model 700
has not experienced a problem but v	wants firearm in	spected (fill or	it address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments: 6 eneral Ques	tions		· .

Date: /2 /7 /10
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
$\underline{\mathcal{K}}$ claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  Fire on bolt closure - 2129

Date: 12/7/10 CSR: Travis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airingSupportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
🔼 claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 12/7/10	CSR:	Taris		_
Is the customer calling as a result of	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive		n	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ington)			
Inquisitive about Remington posit	ion			
Calling to provide broadcast feedb	pack			
Customer Owns a Model 700:				
General concern of safety with per	rsonal model 700			
seeking company feedback regard	ing direction/use	of personal M	odel 700	
V claims they experienced a "safety"	' related issue wi	th their person	al Model 700	
has not experienced a problem but	wants firearm in	spected (fill or	ut address) send	to an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fact	tory?	YES	NO	
Consumer Name:				
Address:		<del></del>		
	·	<del></del>		
Phone:	· · · · · · · · · · · · · · · · · · ·	<del></del>		
Serial #:				
***Send an ARS label***				
Comments:	<del>*</del> 2129		·	
3 FSR;	, _			

Date: 12/7/10 CSR: Travis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
k claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: $FSR - 2129$

Date: 12/7/10 CSR: Trav15
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Fire m Rolf Closure - 2129

Date: 12/7/10 CSR:	Travis	<u> </u>		
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportiv	e of Remi	ington		
Angry at CNBC for airing Supportiv	e of CNB	С		
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
_k General concern of safety with personal model 700	)			
x seeking company feedback regarding direction/use	e of person	al Model 700		
claims they experienced a "safety" related issue w	ith their pe	ersonal Model 700		
has not experienced a problem but wants firearm i	nspected (1	fill out address) send to an RARC		
If the customer references any concerns or problem the safety of the firearm, they should be advised to	-	_		
Did they agree to return it to the factory?	YES	NO		
Consumer Name:		•		
Address:				
· · · · · · · · · · · · · · · · · · ·				
Phone:				
Serial #:				
***Send an ARS label***		·		
Comments:				
		·		

Date: 12/7/10 CSR: Travis				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
X General concern of safety with personal model 700				
K seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
· · · · · · · · · · · · · · · · · · ·				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
not acceptive to sending it to a RARE in				
factory for inspection walled wanting to argue				

Date: 12/7/10	CSR:	Trans	
Is the customer calling as a result of	the broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	e of Remingto	on
Angry at CNBC for airing	Supportive	e of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton)		
Inquisitive about Remington positi	ion		
Calling to provide broadcast feedb	ack		
Customer Owns a Model 700:			
General concern of safety with per	sonal model 700	•	
seeking company feedback regards	ing direction/use	of personal N	Model 700
claims they experienced a "safety"	related issue wi	th their person	nal Model 700
has not experienced a problem but	wants firearm in	spected (fill o	out address) send to an RARC
If the customer references any conce the safety of the firearm, they should			
Did they agree to return it to the fact	tory?	YES	NO
Consumer Name:			
Address:			
	<del>-</del> ,		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:		·	

Date: 12/1/2010 CSR: ( ) a )
Is the customer calling as a result of the broadcast? YES
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 12/7/2010 CSR: Jam
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 12/7/2010 CSR: Dan
Is the customer calling as a result of the broadcast? YES O
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an .ARS label***
Comments:

Date: 12)7/2010 CSR: Warm
Is the customer calling as a result of the broadcast? YES
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

	Date: 12/7/10 CSR: Chvis				
	Is the customer calling as a result of the broadcast? YES NO				
	Initial tone/Attitude of the caller:				
	Angry at Remington Supportive of Remington				
	Angry at CNBC for airing Supportive of CNBC				
	Nature/Purpose of Call:				
	Calling to offer support (pro-Remington)				
	Inquisitive about Remington position				
	Calling to provide broadcast feedback				
	Customer Owns a Model 700:				
	General concern of safety with personal model 700				
	seeking company feedback regarding direction/use of personal Model 700				
	claims they experienced a "safety" related issue with their personal Model 700				
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
	Did they agree to return it to the factory? YES NO				
•	Consumer Name:				
	Address:				
	Phone:				
	Serial #:				
	***Send an ARS label***				
	Comments: Asked about peplacing an older to see with xMP				

Date:	12/1/10	CSR:	Ohvis		
Is the custon	ner calling as a result of	the broadcast?	YES NO		
Initial tone/	Attitude of the caller:				
Angry at	Remington	Supportiv	e of Remington	1 .	
Angry at	: CNBC for ziring	Supportiv	e of CNBC		
No free /Pure	oce of Calls				
Nature/Purt	Jose of Call:				
Calling t	to offer support (pro-Remi	ngton)			
Inquisiti	ve about Remington positi	ien			
Calling t	o provide broadcast feedb	ack			
Customer O	wns a Model 700:				
General	concern of safety with per	sonal model 700	)		
seeking	company feedback regardi	ing direction/use	of personal M	odel 700	
claims th	ney experienced a "safety"	related issue wi	th their person	al Model 700	
has not e	xperienced a problem but	wants firearm is	nspected (fill or	ut address) send to a	n RARC
	ner references any conce the firearm, they should	_	-		-
Did they agr	ee to return it to the fact	tory?	YES	NO	
Consumer Na	ame:		· 		
Address:					
			<del></del>		
Phone:			· 		
Serial #:					
***Send an .	ARS label***				
Comments:					
Trans	ster to Produ	et Service	;		

Date: 12/7 CSR: Eric	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
X General concern of safety with personal model 700	
x_seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RAR	С
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	on of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial $\#: 6639552$	
***Send an ARS label***	
Comments:	

	Date: CSR:	
	Is the customer calling as a result of the broadcast? YES NO	
	Initial tone/Attitude of the caller:	
	Angry at Remington Supportive of Remington	
•	Angry at CNBC for airing Supportive of CNBC	
	Nature/Purpose of Call:	
	Calling to offer support (pro-Remington)	
	Inquisitive about Remington position	
	Calling to provide broadcast feedback	
	Customer Owns a Model 700:	
	General concern of safety with personal model 700	
	seeking company feedback regarding direction/use of personal Model 700	
	claims they experienced a "safety" related issue with their personal Model 700	
	has not experienced a problem but wants firearm inspected (fill out address) send to an RAF	C C
	If the customer references any concerns or problems experienced in relation to the operat the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)	
	Did they agree to return it to the factory? YES NO	
,	Consumer Name:	
·	Address:	
	Phone:	
	Serial #:	
	***Send an ARS label***	
	Comments:	

Date: 10-7-10	CSR:			
Is the customer calling as a result of t				
_	one brondense.	123 110		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	e of Remingto	On	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	sonal model 700			
seeking company feedback regardi	ng direction/use	of personal l	Model 700	
claims they experienced a "safety"	related issue wi	th their perso	nal Model 700	
has not experienced a problem but	wants firearm ir	ispected (fill	out address) send to	en RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:		<del></del>		
Address:				
	· · · · · · · · · · · · · · · · · ·			
Phone:	·			
Serial #: 6552051		<del></del>		
***Send an ARS label***				
Comments:				
SMP				

Date: 12-7-10 CSR: 1				
Is the customer calling as a result of the broadcast? YES YO				
Initial tone/Attitude of the caller:  Angry at Remington  Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments: 700 1045 h 15 t 1981				

Date: 12-7-10 CSR: 11				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
and to will				
Phone:  Serial = Product + Sprvice				
Serial #:				
***Send an ARS label***				
Comments:				
M BD seed let and a column a trico				

Date: 12-7-10 CSR: Row				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name: Robert ProschAE				
Address:				
· · · · · · · · · · · · · · · · · · ·				
Phone:				
Serial #: 16214774 (1853)				
***Send an ARS label***				
Comments:				
$^{\prime\prime}$ /				

Date: 12-7-10 CSR: 10n
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: DAN d Aut Rowski
Address:
Phone:
Serial $=$ 56634784 (2007)
***Send an ARS label***
Comments:

Date: 12-7-13 CSR: Rom			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? NO			
Consumer Name: Thomas Seifert			
Address:			
Phone: (610) 353-2382  Serial #: A67 2704 8  ***Send an ARS label***			
Comments:			

Date:	12-7-10	CSR:	T		
Is the cus	stomer calling as a result of t	he broadcast?( Y	58 10		
Initial to	ne/Attitude of the caller:				
Angr	y at Remington	Supportive of	Remington		
Angr	y at CNBC for airing	Supportive of	CNBC		
Nature/P	urpose of Call:				
Calli	ng to offer support (pro-Remir	ngton)			
Inqui	sitive about Remington positi	cn			
Calli	ng to provide broadcast feedba	eck			
Custome	r Owns a Model 700:				
Gene	ral concern of safety with pers	sonal model 700			
seeki	ng company feedback regardii	ng direction/use of p	personal Mode	el 700	
claim	is they experienced a "safety"	related issue with the	neir personal M	Model 700	
has n	ot experienced a problem but	wants firearm inspe	cted (fill out a	ıddress) send t	o an RARC
	tomer references any conce of the firearm, they should				
Did they	agree to return it to the fact	ory?	ES	NO	
	Name: <u>Steve B</u>				
Address:	6514 Mar	quelle thre			
	St. Louis, 1				
	314-645-34	- 1			
Serial #: _	A6766718	1788	-		
***Send a	an ARS label***	r			
Comment	,				
WE	eb referral				

Date: 12-7-10 CSR: JJT	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	·
Angry at RemingtonSupportive of Remington	
Angry at CNBC for siring Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send t	o an RARC
If the customer references any concerns or problems experienced in relation to the the safety of the firearm, they should be advised to return it to (Product Service, I	-
Did they agree to return it to the factory? YES NO	
Consumer Name: Tom ARKWright	
Address: 6471 Larme St.	
Allen Park, MI 48101	
Phone: <u>734-231-0028</u>	
Serial #:	•
***Send an .ARS label***	
Comments:	

### 700 Log Sheet – 2010 CNBC Story

Date: 13/7/10 CSR: Dell			
Is the customer calling as a result of the broadcast? (YES) NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position  \\ \( \alpha \)			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?			
Consumer Name: Ride Sawalls			
Address: First Reliance Funt			
2170 N. Palmeto St Florence, SC 39801			
Phone: <u>843-319-2524</u>			
Serial #: harmon, 370			
***Send an ARS label***			
Comments:			
FSR- Over a year ago			

~ ~ t ... 1

COC. I INDOMO

### 700 Log Sheet - 2010 CNBC Story

Date: 12/7/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Jim Gosselin
Address: 917 County side Blud.
Mancheter NH 03102
Phone: 603-622-2512 (Nime)
Serial # 71329423 m/710, 210
***Send an ARS label***
Comments:
FBC- last w No domage No in juny
· · · · · · · · · · · · · · · · · · ·

1002

	Date: 12710 CSR:	Dell
	Is the customer calling as a result of the broadcast	? YES (NO)
	Initial tone/Attitude of the caller:	
	Angry at Remington Supporti	ve of Remington
	Angry at CNBC for airing Supporti	ve of CNBC
	Nature/Purpose of Call:	
	Calling to offer support (pro-Remington)	
	Inquisitive about Remington position /	Na.
	Calling to provide broadcast feedback	• .
	Customer Owns a Model 700:	
	General concern of safety with personal model 70	
	seeking company feedback regarding direction/us	e of personal Model 700
	claims they experienced a "safety" related issue v	vith their personal Model 700
	has not experienced a problem but wants firearm	inspected (fill out address) send to an RARC
	If the customer references any concerns or problem the safety of the firearm, they should be advised to	
	Did they agree to return it to the factory?	(YES) NO
	Consumer Name: Frank Jeandoll	
	Address: 229 Parson Rd	-
	Landenberg, PA 1935	50
	Phone: C: 484-439-2139	
	Serial #: <u>P6843164</u>	m/700,370
	***Send an ARS label***	orig owner
	Comments: 6040. old	
	FBC-12/4/10 - No dan	acte, No injury
		. • •
*Needs	abox* IIII Wah	

	Date: 17 10 CSR: 1)(1)
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
١	claims they experienced a "safety" related issue with their personal Model 700 600
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name: Charles martel
	Address: 1748 Erismile Vd
	New 15:160d, 177 15934
	Phone: 601-773-4612 (WCK)
	Serial #: n/a m/600 mohaiuk, Gran P.
	***Send an ARS label***
	Comments:
	FBC - 3-4 days ago - No damage, No injury
	ots a box * 116 by his

Date: 12 7 10 CSR: V41
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \( \cap \alpha \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Jaines Chinchart Sr.
Address: 10069 B MCKAnziemil Rd
New 1400000, MD 21776
Phone: 410-635-6088
Serial #: na m/700,7mm STW
***Send an ARS label***
Comments:
This season had a FBC - No damge, No yourg

10/10/10

Is the customer calling as a resul	t of the broadcast? (YES) NO
Initial tone/Attitude of the caller	_
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-R	emington)
✓ Inquisitive about Remington p	osition
Calling to provide broadcast fe	edback
Customer Owns a Model 700:	
General concern of safety with	personal model 700
seeking company feedback reg	garding direction/use of personal Model 700
claims they experienced a "saf	ety" related issue with their personal Model 700
has not experienced a problem	but wants firearm inspected (fill out address) send to
	oncerns or problems experienced in relation to the ould be advised to return it to (Product Service, Ili
Did they agree to return it to the	factory? (YES) NO
Consumer Name: (ACC)	jedder
Address: <u>W3195 49</u>	th 51.
Wausten, WII	53940
Phone: 608-847-	
Serial # 68991040	100 5 2010
***Send an ARS label***	arig owner
Comments:	
FSR-yrslago	

	Date: 12/7/10 CSR: Dell
	Is the customer calling as a result of the broadcast? (YES) NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name: Kebert Street
	Address: 9141 Waluxth Rd
	Boncrott, MI 49114
	Phone: C: 989-960-1838
	Serial #:
	***Send an ARS label***
	Comments:
	FSR- parlier this yr. No damage, No injung
	Saw to show
* Ne	eds a box + Illardial

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Tasox Steams
Address:
Phone:
Serial #: 41321 600 2ndhand
***Send an ARS label***
Comments: Les shipping himself
Remingron Confidential 10/19/10

### 700 Log Sheet - 2010 CNBC Story

5343

Date: 12/7/16 CSR: M				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name: Aller Thrasher 700 - shot hale through				
Address: 30375 211st St breezeway tew yrr ago.  Easton, K5 66020 Fired when opening both				
Easton K5 66020 Fired when opening both				
Phone: 9/3-/38-//25				
Serial #:				
***Send an ARS label***				
Comments: box ARS 1164515				

Confidential

Remington

12-8-2010 Total CA//S

CALLING AS RESULT OF BROADCAST

No 111

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM 1111

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support | | | |

Inquisitive on Rem position | | | |

Calling to provide Broadcast feedback

**OWNS MODEL 700** 

General Concern | | |

Feedback ! \

Safety Issue 1111 1111

No Problem w/ firearm

ARS sent ++++ | 1 | 1 | 1

To PRODUCT SERVICES + 11

S/N check + + + + + | | |

Date:	12-8-10	CSR:	JJT	
Is the custom	ier calling as a result of	the broadcas	t? YES NO	
Initial tone/	attitude of the caller:			
Angry at	Remington	Suppor	tive of Remington	
Angry at	CNBC for airing	Suppor	tive of CNBC	
Nature/Purp	ose of Call:			
Calling to	o offer support (pro-Remi	ington)		
Inquisiti	ve about Remington posit	ion		
Calling to	o provide broadcast feedb	oack		
Customer O	wns a Model 700:			
General o	concern of safety with pe	rsonzl model '	700	
seeking o	company feedback regard	ing direction/	use of personal Mo	odel 700
claims th	ey experienced a "safety"	' related issue	with their persona	l Model 700
has not e	xperienced a problem but	wants firearn	n inspected (fill ou	t address) send to an RARC
	<del>-</del>	-	_	in relation to the operation of oduct Service, Ilion NY).
Did they agr	ee to return it to the fac		YES	NO
Consumer Na	ime: <u>Neil C</u>	arret	<del></del>	
Address:	470 4012			
	Carencro	W, LF	70520	)
Phone:		<del></del>	<del></del>	
Serial #:	710 - 7	117438	3	
***Send an A	ARS label***			
Comments:				

Date:	12-8-10	CSR:	JJT		
Is the custo	mer calling as a result o	f the broadcast?	YES NO		
Initial tone	Attitude of the caller:				
Angry 2	at Remington	Supportiv	e of Remington	n	
Angry a	at CNBC for airing	Supportiv	e of CNBC		
Nature/Pur	pose of Call:				
Calling	to offer support (pro-Ren	nington)			
Inquisit	ive about Remington pos	ition			
Calling	to provide broadcast feed	lback			
Customer C	Owns a Model 700:				
General	concern of safety with pe	ersonal model 70	0		
seeking	company feedback regar	ding direction/us	e of personal M	Iodel 700	
claims t	hey experienced a "safety	y" related issue w	ith their person	al Model 700	
has not	experienced a problem bu	it wants firearm i	nspected (fill c	ent address) send to	an RARC
	mer references any cond f the firearm, they shoul	•	-		-
Did they ag	ree to return it to the fa		YES	NO	
Consumer N	Vame: Malcolm	Donaldso	<u>n</u>	,	
Address:	#4 Sun	day Dr.			
	Beverly, A	LA 0191	5		
Phone:			· ———		
Serial #:	6740264	(1974)	·		
***Send an	ARS label***				
Comments:					
web v	eterral				

Date: 12/8/10 CSR: Jan
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

	Date:17/8 CSR:	mi_		
	Is the customer calling as a result of the broadcas	et? (YES) NO		
	Initial tone/Attitude of the caller:			
	Angry at Remington Suppor	nive of Remingto	on	
	Angry at CNBC for airing Suppor	rtive of CNBC		
	Nature/Purpose of Call:			
	Calling to offer support (pro-Remington)			
	Inquisitive about Remington position			
	Calling to provide broadcast feedback			
	Customer Owns a Model 700:			
•	General concern of safety with personal model	700	•	
	seeking company reedback regarding direction/	use of personal l	Model 700	
	claims they experienced a "safety" related issue	with their perso	nal Model 700	
	has not experienced a problem but wants firear	m inspected (fill	out address) send to an RAR(	C
	If the customer references any concerns or prob the safety of the firearm, they should be advised	-	<u> </u>	on of
	Did they agree to return it to the factory?	YES	NO	
	Consumer Name:			
	Address:			
	Phone:			
	Serial #: A6874321			
	***Send an ARS label***			
	Comments:			
			<del></del>	
			·	

Date: _	12-8-10	CSR: J	BITruin	<u>19.</u>	
Is the cu	stomer calling as a result of t	he broadcast?	YES NO		
Initial to	one/Attitude of the caller:				
Ang	ry at Remington	Supportive	of Remington		
Ang	ry at CNBC for airing	Supportive	of CNBC		
Nature/	Purpose of Call:	•			
Call	ing to offer support (pro-Remi	ngton)			
Inqu	iisitive about Remington positi	on			
Cail	ing to provide broadcast feedb	ack		•	
Custome	er Owns a Model 700:				
Gen	eral concern of safety with per	sonal model 700			
seek	ing company feedback regardi	ng direction/use	of personal Mo	del 700	
clair	ns they experienced a "safety"	related issue wit	h their personal	Model 700	
has i	not experienced a problem but	wants firearm in	spected (fill out	address) send to an R	\RC
	stomer references any conce y of the firearm, they should	•	-	_	
Did they	agree to return it to the fact	ory?	YES	NO	
Consum	er Name:	<u>.</u> .			
Address:					
	-		<del></del>	,	
Phone:					
Serial #:					
***Send	an ARS label***				
Commen	its:	2	. ~		
He	may sand in	for inspec	tion.		

Date: 17-8-12 CSR: Rem
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Drived Humphery
Address:
Phone: 830-305-7410  Serial #: 1-2 yours 010
Serial =: 1-2 yours Old
***Send an ARS label***
Comments:

Date: 17-8-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: MEREL RELEGY
Address:
Phone: 206-391-0387
Serial # 6313859
***Send an ARS label***
Comments:

D-10/10 CCD. TCU	
Date: 12/8/10 CSR: 12/8/10	
Is the customer calling as a result of the broadcast? YES (NO)	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position n	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
Claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	. of
Did they agree to return it to the factory? YES NO	
Consumer Name: Thomas Times	
Address: 1200 Faxwal D.	
Choaperte, UA 23323	
Phone: 757-558-1956 757-281-4545 (CPI)	
Serial #: 06854767 m/700, 870	
***Send an ARS label***	
Comments:	
2 als ago he stated our discrevered when	
Howheler. Howheler. Dlaw fine out on	
Remingion Confidential Co. 2 10	0/19/10
Remingion Confidential 500 10	H17110

	Date:	CSR:	
	Is the customer calling as a result of the	ne broadcast? YES NO	
	Initial tone/Attitude of the caller:		
	Angry at Remington	Supportive of Remington	
	Angry at CNBC for airing	Supportive of CNBC	
•	Nature/Purpose of Call:		
	Calling to offer support (pro-Remin	gton)	
	Inquisitive about Remington positio	n	
	Calling to provide broadcast feedbac	ck	
	Customer Owns a Model 700:		
	General concern of safety with person	onal model 700	
	seeking company feedback regardin	g direction/use of personal Model 700	
	claims they experienced a "safety" r	elated issue with their personal Model 700	·
	has not experienced a problem but w	vants firearm inspected (fill out address) send to an F	LARC
	-	ns or problems experienced in relation to the ope oe advised to return it to (Product Service, Ilion N	JV)
	Did they agree to return it to the facto	ry? YES NO /5-2	20 yrs. new 70
	Consumer Name: Joe Th	ongson 700 Classic. 2	) & _/
	Address: 720 Maple Av	eNW 12/2 started	TO UNIORA
C-828-3	81-7607 Valdere NC	28690 pushed sate	The state of the s
	Phone: $\frac{\lambda - 838 - 879 - 5}{2}$	eNW 12/2 started  28690 pushed sufe  665 never happer	ed before.
	Serial #: 16769241		
	***Send an ARS label***		
	Comments:		
	box JARS 1	66769	
		·	
	Remington	Confidential	10/19/10

Date: 12/8/10	CSR:	# 5351
Is the customer calling as a result of the	he broadcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remin	ngton) .	
Inquisitive about Remington position	on	
Calling to provide broadcast feedba	ick	
Customer Owns a Model 700:		
General concern of safety with pers	sonal model 700	,
seeking company feedback regardir	ng direction/use of personal Model	700 jg
claims they experienced a "safety":	related issue with their personal Mo	odel 700
has not experienced a problem but v	wants firearm inspected (fill out add	dress) send to an RARC
If the customer references any concer the safety of the firearm, they should		et Service Ilion NV)
Did they agree to return it to the factor		10 Clarletando.
Consumer Name: Mike	Hannah Gande	11 185-700
Address: Hannah's Boa	y Stop 4th	time fired, hand
		trigger but held
Phone: 304-854-3	2300 R1	time fired, hand triager but he d d not pull it Then
Serial #: <u>\$6745430</u>	9/10	It 12/0/0/ it wouldn
***Send an ARS label***	V V	eject hesh
Comments:	Toetto	It 12/010/ it wouldn't eject theshi
		·
		_
Remington	Confidential	

Date: 12   8   10	CSR: De 1		-
Is the customer calling as a result of the	ne broadcast? (YE	s) no	
Initial tone/Attitude of the caller:			
Angry at Remington	✓ Supportive of I	Remington	
Angry at CNBC for airing	Supportive of (	CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton) .		
✓ Inquisitive about Remington positio	n		
Calling to provide broadcast feedbac	ck		•
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regardin	g direction/use of po	ersonal Model 700	
claims they experienced a "safety" r	elated issue with the	eir personal Model 700	
has not experienced a problem but w	vants firearm inspec	ted (fill out address) send t	o an RARC
If the customer references any concer the safety of the firearm, they should i			
Did they agree to return it to the facto	, ,	NO NO	
Consumer Name: Brian m	,		
Address: 2269 Egg			
Ste. Geneviewe, more	0 63670		
Phone: na			
Serial #: <u>B6218510</u>		00, 270 Win	,
***Send an ARS label***			
Comments:			
2 wts cop he was hume	ha E	said he	
closed are bult soun	want uff	- No damack,	No injury
Remington	Confidential	5353	10/19/10

	Date: 12810 CSR: Dell
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory?  YES  NO
	Consumer Name: Date NESTIMENT
	Address: 1216 Ivy St.
	Deer Park, TX 77536
	Phone: 318-855-4056 (home)
	Serial #: $\frac{C6893313}{M}$ m $\frac{100}{308}$
	***Send an ARS label***
	Comments:
	ESR - No danverge, No injury
	Sent in a M1721 - 1284 211483
rcec	15 a 1504 * Confidential 55 49 10/19/10

Date: 12 8 10	CSR: De II	
Is the customer calling as a result of the	ne broadcast? YES (NO)	
Initial tone/Attitude of the caller:	_	
Angry at Remington	Supportive of Remington	nla
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		·
Calling to offer support (pro-Remin	gton).	
Inquisitive about Remington position	n nla	
Calling to provide broadcast feedbar	* '	
Customer Owns a Model 700:		
General concern of safety with personal	onal model 700	
seeking company feedback regardin	g direction/use of personal Mod	el 700
claims they experienced a "safety" i	elated issue with their personal	Model 700
has not experienced a problem but y	vants firearm inspected (fill out :	address) send to an RARC
If the customer references any concer the safety of the firearm, they should b		•
Did they agree to return it to the factor		NO
Consumer Name: Richard N		
Address: 913 Center (		
New Coste PA	16101	
Phone: 124-654-73	42 (c)	
Serial #: <u>B6363489</u>	,000/100	3006
***Send an ARS label***	criquane	ſ
Comments: FBC-12/6/10 No	odanast, No ing	<u>diy</u>
Remington	Confidential	- 5345 10/19/10

Date:	12/8/10	CSR:	14	
Is the custor	mer calling as a result of	the broadcast?	YES NO	
Initial tone/	Attitude of the caller:			
Angry a	t Remington	Supportive o	f Remington	
Angry a	t CNBC for airing	Supportive o	f CNBC	
Nature/Pur	pose of Call:			
Calling	to offer support (pro-Remi	ngton) .		
Inquisiti	ve about Remington positi	on		
Calling	to provide broadcast feedb	ack		
Customer O	wns a Model 700:			
General	concern of safety with per	sonal model 700		
seeking	company feedback regardi	ng direction/use of	personal Model 700	
claims th	hey experienced a "safety"	related issue with	their personal Model	700
has not s	experienced a problem but	wants firearm insp	ected (fill out addres	s) send to an RARC
	mer references any conce the firearm, they should	•	_	-
-	ree to return it to the fact		YES NO	
Consumer N	ame: Keith	bulton.	300 UA	_
Address:			-	ing. Hell Call back
Dhono			- ''	J
Phone:	n/a		_	
Serial #:	A DC Islandes		<del></del>	
	ARS label***			
Comments:				
<i>p</i>		Confidenci	1	10/10/10
Remington		Confidentia	ı	10/19/10

#### 700 Log Sheet - 2010 CNBC Story

700 Log Sheet – 2010 CNBC Story
Date: 12/8/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO 705 Mode/
Consumer Name: Lary Jones grandfaller passed to
Address: Toner Park #3 him.
Kirby AR, 71950  154 time fired on 60/4  1000  1
Phone: 870-398-4868
Serial #: 2nd Fral close both of Fred
***Send an ARS label***  None before that
Comments:
· ·

Confidential

Remingson

10/19/10

Date: 12/8//6 CS	R:	5347
Is the customer calling as a result of the b	roadcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington	.).	
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal	model 700	
seeking company feedback regarding di	rection/use of personal Model 700	
claims they experienced a "safety" relat	ed issue with their personal Model	700
has not experienced a problem but want	s firearm inspected (fill out address	s) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be a	-	•
Did they agree to return it to the factory?	YES NO	NEW TR
Consumer Name: Travis Man	Mun 700 3	0-06 PJ
Address: 40139 Ctg Old Cohasset MN s	251 Loin	o-06 FTR of since he
Phone: 218-244-5958	1009	
Serial #: 6769206	1979	
***Send an ARS label***		
Comments:		

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

10/19/10

### 700 Log Sheet - 2010 CNBC Story

Date: 12/8/10 CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory?  YES  NO	
Consumer Name:	
Address:	
	1
Phone: He will call back-wa	n rei L
Serial #: 688304 1972 2nd to know if he'd have	) _ <b>1.0</b>
***Send an ARS label***  pay for anything.	
Serial #: 650 309 1912 of know, the a have to him well have to inspect to determine the determination of the deter	ane

Confidential

Remington

10/19/10

Date: 12/8/10	. CSR:	Travis		
Is the customer calling as a result of				
Initial tone/Attitude of the caller:				
Angry at Remington	Ѕиррогт	ive of Remingt	on	
Angry at CNBC for airing	Support	ive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Res	mington)			
Inquisitive about Remington pos	sition			
Cailing to provide broadcast fee	dback			
Customer Owns a Model 700:				
General concern of safety with p	ersonal model 7	00		
seeking company feedback regar	rding direction/u	ise of personal :	Model 700	
claims they experienced a "safet	y" related issue	with their perso	mal Model 700	
has not experienced a problem b	ut wants füeerm	inspected (fill	out address) send	to an RARC
If the customer references any con the safety of the firearm, they show				
Did they agree to return it to the fa	ectory?	YES	NO	
Consumer Name:				
Address:				
		<del> </del>		
Phone:				
Serial #:		<del></del>		
***Send an ARS label***		•		
Comments: 700 ML	fre m b	holt closus	20	
	2129			

## 700 Log Sheet - 2010 CNBC Story

Date: 12-8-20 (OSR: C. Hull
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: <u>Richtaro Froelich</u>
Address: <u>9342</u> Stawne Ro
_ GRanwood DE. 19950
Phone: 302-472-5019
Serial #: 13676626 240 &
***Send an ARS label***
Comments:
Remington Confidential 10/19/10

Confidential-Subject to Protective Order Bledsoe v. Remington

Date:	B-8-10	CSR:	JJT	····	
Is the cus	tomer calling as a resul	t of the broadca	st? YES NO		
<u>Initial tor</u>	ne/Attitude of the caller	<u>1</u>			·
Angr	y at Remington	Ѕирро	ortive of Remingto	n	
Angr	y at CNBC for airing	Suppo	ortive of CNBC		
Nature/P	urpose of Call:				
Callir	ng to offer support (pro-R	Remington)			
Inqui	sitive about Remington p	osition			
Callir	ng to provide broadcast fo	eedback			
Customer	r Owns a Model 700:				
Genier	ral concern of safety with	n personal model	700		·
seekir	ng company feedback reg	garding direction	Juse of personal N	Model 700	
claim	s they experienced a "sai	fety" related issu	e with their person	nal Model 700	
1_ has no	ot experienced a problem	ı but wants firear	m inspected (fill o	out address) send to	o an RARC
	tomer references any coof the firearm, they sh		-		_
-	agree to return it to the	*	YES	NO	
Consumer	Name: Larry	Hill			
Address:	224 Pe				
-	Lake An	thur, L	4 70549		
Phone:	337-275-	- 1972			
Serial #: _	6486615		·		
***Send a	an ARS label***				
Comment	ES:				

12-9-2010 Totalcalls 2051

CALLING AS RESULT OF BROADCAST

No

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM \

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support

Inquisitive on Rem position

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern

Feedback

Safety Issue | | | | | | | | |

No Problem w/ firearm ]

ARS sent +++++

To PRODUCT SERVICES ++++ 1111

S/N check ++++++

Date: 12-9-10 CSR: Royu	
Is the customer calling as a result of the broadcast? $\widehat{XES}$ NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	2
If the customer references any concerns or problems experienced in relation to the operatio the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	n of
Did they agree to return it to the factory? YES NO	
Consumer Name: TERTING 5n.14	
Address:	
Phone:	
Serial #:	
***Send an .ARS label***	
Comments:	
·	

## 700 Log Sheet - 2010 CNBC Story

Date: 12-9-10	_ CSR:	Dans	J-	<u></u>
Is the customer calling as a result	of the broadcas	t? YES NO		
Initial tone/Attitude of the caller:		•		
Angry at Remington	Suppor	tive of Reming	ton	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	mington)			
Inquisitive about Remington po	sition			
Calling to provide broadcast fee	dback			
Customer Owns a Model 700:				
General concern of safety with p	personal model 7	700		
seeking company feedback rega	rding direction/ı	ise of personal	Model 700	
claims they experienced a "safet	ty" related issue	with their perso	onal Model 700	
has not experienced a problem b	out wants firearm	inspected (fill	out address) send	to an RARC
If the customer references any cor the safety of the firearm, they show	-	-		•
Did they agree to return it to the fa	actory?	YES	NO	
Consumer Name:				
Address:	· 			
Phone:	······································	<del></del>		
Serial #:				
***Send an ARS label***		<del></del>		
Comments:				
5MP Questi	ens		·	
	·			
Remington	Confi	dential		10/19/.

Remington

10/19/10

Date:	12/9	. CSR:	Eni		_
Is the cust	omer calling as a result of	the broadcas	t? YES NO		
Initial ton	e/Attitude of the caller:				
Angry	at Remington	Ѕиррог	tive of Remingto	no	
Angry	at CNBC for airing	Suppor	tive of CNBC		
Nature/Pu	irpose of Call:				
Callin	g to offer support (pro-Rem	ington)			
Inquis	itive about Remington posit	ion			
Callin	g to provide broadcast feedb	oack	•		
Customer	Owns a Model 700:				
Genera	al concern of safety with pe	rsonal model '	700		
seekin	g company feedback regard	ing direction/	use of personal l	Model 700	
claims	they experienced a "safety"	' related issue	with their perso	nal Model 700	
has not	t experienced a problem but	wants firearn	n inspected (fill	out address) sen	d to an RARC
	omer references any conc of the firearm, they should				
Did they a	gree to return it to the fac	tory?	YES	NO	
Consumer l	Name:				
Address: _			·		
		·		·	
Phone: _					
Serial #:			·· <del>··</del>		•
***Send ar	n ARS label***				
Comments	:				
		<del> </del>			

Date: 11/9 CSR: \(\(\frac{1}{2}\)
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Phone: Serial #: E6873594
***Send an ARS label***
Comments:

Date: 12-9-10 CSR: UTT	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	1 01
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone: 928-853-5833	
Serial #: SGL 30972	
***Send an ARS label***	
Comments:	
Web referral	

Date:
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 fwice last week
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Rex Wiley
Address: Lot 74 Old Clarksville Pike
Joelton TN 37050 Phone: 615-6704
Phone: 615-915-0109
Serial #:
***Send an ARS label***
Comments:

Date: 12-9-10 CSR: JUT
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: <u>Travis Hammer</u>
Address: 4349 Potomac Ave.
Dallas, TX 75205
Phone: 214-520-1844
Serial #: 311906 - 1908
***Send an ARS label***
Comments:
web referral

Date:	12/9/10	CSR:	Dell	· · · · · · · · · · · · · · · · · · ·	
Is the cu	stomer calling as a result	of the broadca	st? (YES) NO	0	
Initial to	ne/Attitude of the caller:		•		
Angr	y at Remington	Suppo	rtive of Reming		
Angr	ry at CNBC for airing	Ѕирро	rtive of CNBC	n	la
Nature/F	urpose of Call:				
Calli	ng to offer support (pro-Re	mington).		٠	
Inqui	isitive about Remington po	sition	nla		
Calli	ng to provide broadcast fee	dback			
Custome	r Owns a Model 700:				
Gene	eral concern of safety with I	personal model	700		
seeki	ing company feedback rega	rding direction	use of personal	l Model 700	
claim	ns they experienced a "safe	ty" related issue	with their pers	sonal Model	700
has n	tot experienced a problem b	out wants firear	m inspected (fil	ll out addres	s) send to an RARC
	stomer references any cony of the firearm, they show				
Did they	agree to return it to the f	actory?	(YES)	NO	
Consume	r Name: <u>Grecy's</u>	y Wai	te		
Address:	4670 104	in Lm-N	٤		
	Circle Times,			٠.	
Phone:	763-79				
Serial #:	B645633	5	<u>~ 1700</u>	1 JWW	i ivacj
	an ARS label***		·		J
Commen	its:				
FOR	- lyrica v	utile t	unting		
	danage, No				
Remingson	1	Conj	idential	527	10/19/10

### 700 Log Sheet - 2010 CNBC Story

Date	12910 CSR: DELL
Is the	e customer calling as a result of the broadcast? (YES) NO
Initia	al tone/Attitude of the caller:
<i>!</i>	Angry at Remington Supportive of Remington
/	Angry at CNBC for airing Supportive of CNBC
<u>Natu</u>	re/Purpose of Call:
(	Calling to offer support (pro-Remington)
I	nquisitive about Remington position
(	Calling to provide broadcast feedback
Cust	omer Owns a Model 700:
(	General concern of safety with personal model 700
S	eeking company feedback regarding direction/use of personal Model 700
<u> </u>	laims they experienced a "safety" related issue with their personal Model 700
h	as not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	e customer references any concerns or problems experienced in relation to the operation of afety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did t	hey agree to return it to the factory? YES NO
Cons	umer Name: Milliam Magan Toterman Sr.
Addr	ess: 637 Axum Ln.
	19+16ins, VA 24311
Phon	
Seria	1# <u>A6419872 m/700,</u> 30-06
***S	end an ARS label***
Daughter Com	ments: Her ded No charage Which had - FSR. No injury
* Heds at	00V * 1167139 Confidential 5375 10/19/10

## 700 Log Sheet – 2010 CNBC Story

Date: 18 9 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: DEM Gus & Supply Pitter. Mary
Address: 176 Foster Ave
Freeland, PA 18364
Phone: 570-636-1209
Serial #: 6677410 m/700, 30-00  ***Send an ARS label***
***Send an ARS label***
Comments: Maid
Dealer railed-Stutzmen she said rustumer called
Dealer called - Stutzmen she said customer called ner & said the gun had a FBC - No damage, No injury
Remington Confidential 5314 10/19/10

## 700 Log Sheet - 2010 CNBC Story

	Date: 19910 CSR: Dell
	Is the customer calling as a result of the broadcast? YES NO - Intencet
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	✓ Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name: Sam Arminio
	Address: 60 Orchard Dr.
	Hamilton, OH 45013
	Phone: $513 - 215 - 2143$ (C+11)
	Serial #: B6344748 m/700, 270 Win
	***Send an ARS label***  Dought wid
	Comments:
	2002 - Unexplained Discharge. No damage, No injuly
	wants nun examined & repaired
* Needs	

700 Log Sheet - 2010 CNBC Story
Date: 12/9/10 CSR:
Is the customer calling as a result of the broadcast? (YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Paul Flazier Done 3times
Address: 20 E Cakeview Blud bought last fall  Priestriver ID 83856  No alterations
Kneshver ID 83856 Na alterations
Phone: 208-946-1160
Serial # 5 6 5 5 10 45
***Send an ARS label***
Comments:

Date: 12/9/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO Voice Ressage
Consumer Name: Greg Bolton FSR The other day
Addiess.
Pineville, LA 71360
Phone: 318-443-9903
Serial #:
***Send an ARS label***
Comments:
Left him a voice Ressage
that I would rail ARS

Remington

. Confidential

10/19/10

## 700 Log Sheet - 2010 CNBC Story

Date: 12/9/16 CSR:	ř
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory? YES NO 2nd 3006	
Consumer Name: Wall 1979	
Address: 5900 Rustic D Took off safety	/
Union Town AR 72955	
Phone: 479-652-6769	
Serial #: 6747854	
***Send an ARS label***	
Comments:  box 2 ARS	

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Remington

10/19/10

12/0-2010 Total CAILS 2015

CALLING	۸.	DECLUT	$\bigcirc$ $\Gamma$	DDO	$\Lambda D C \Lambda C I$	г
CALLING	AS	KESULI	U٢	DRU	AUCASI	ı

Yes +++ ++++++

No 1 11

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support |

Inquisitive on Rem position /+//

Calling to provide Broadcast feedback

**OWNS MODEL 700** 

General Concern ///

Feedback / /

Safety Issue ++++ |

No-Problem w/ firearm

ARŞ sent +++ | | | | |

To PRODUCT SERVICES + 1 + 1 + 1 | S/N check + 1 + 1 + 1 |

700 Log S	Sheet – 2010 CNBC St	ory
Date: 12 10 10  Is the customer calling as a result of	CSR:	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Anory at CNRC for airing	Supportive of CNBC	17100

Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Thoras Flunter
Address: 110 Shulat DC.
Winfield, PA 17989
Phone: 510-524-4702 (home)
Serial #: A6770142 m/100, 7mm Mag
***Send an ARS label*** bought word our
Comments: Never had issue before Hasnit wid out in 45. Has had it about 2045.
coded give in the house - closed the bolt & it had a FEC - shot a hole in ceiling

thleeds a hox \* Remingro Remington Confidential 10/19/10 54 05

Date: 12/10/10 CSR: DE11
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Bob Colflesh
Address: 425 Scottolale Aue
Scottdale, PA 15683
Phone: 754-757 UNIO (CEII) 734 837 8899 (Marie)
Serial #: P6663619 m/700, 30-06
***Send an ARS label***  Cyl Ven to him
Comments:
FSR-took chunk out thumb
12/4/10
*Needs a box * 116771日 Confidential 5404 10/19/10

## 700 Log Sheet - 2010 CNBC Story

Date: 12-10-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: (62/6251
***Send an ARS label***
Comments:  Ben Product Services
Remington Confidential 10/1

10/19/10

Date:	12/10/10	CSR:	Chris	. ,	_
Is the custon	mer calling as a result	of the broadca	st? YES NO		
Initial tone/	Attitude of the caller:				
Angry a	t Remington	Suppo	rtive of Remingt	on	
Angry a	t CNBC for airing	Ѕиррс	rtive of CNBC		
Nature/Pur	Dose of Call:		·		
Calling	to offer support (pro-Re	mington)			
Inquisit	ive about Remington po	sition			
Calling	to provide broadcast fee	dback			
Customer C	Owns a Model 700:				
General	concern of safety with	personal model	700		
seeking	company feedback rega	arding direction	use of personal	Model 700	
claims t	hey experienced a "safe	ty" related issu	e with their perso	onal Model 700	
has not :	experienced a problem t	out wants firear	m inspected (fill	out address) sen	d to an Rá
	mer references any cor f the firearm, they show				
Did they ag	ree to return it to the f	actory?	YES	NO	
Consumer N	ame:		·		
Address:					
_					
Phone:					
Serial #:					
***Send an	ARS label***				
Comments:	sler to Produ	ct Service	· •		

### 700 Log Sheet - 2010 CNBC Story

Date: 10/10/10 CSR: HM	dran Tu	rner	
Is the customer calling as a result of the broadcast	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Suppor	rive of Remingt	on	
Angry at CNBC for airing Suppor	tive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide proadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model ?	700		
seeking company feedback regarding direction/v	use of personal	Model 700	•
claims they experienced a "safety" related issue	with their perso	onal Model 700	
has not experienced a problem but wants firearm	n inspected (fill	out address) send to an	RARC
If the customer references any concerns or probl the safety of the firearm, they should be advised t	-	-	
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #:	<del></del>		
***Send an ARS label***			
Comments:  Customer sending rifle in for	6MP		

Date: 2/10/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  Constoner stated rifle discharged without  Outling triager Baby Homen to Pondert Services

Date: 17-10 CSR:	Cr.C
Is the customer calling as a result of the bro	adcast? YES NO
Initial tone/Attitude of the caller:	
Angry at RemingtonS	Supportive of Remington
Angry at CNBC for airingS	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal m	aodel 700
seeking company feedback regarding dire	ction/use of personal Model 700
claims they experienced a "safety" related	l issue with their personal Model 700
has not experienced a problem but wants i	firearm inspected (fill out address) send to an RARC
	problems experienced in relation to the operation of vised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO
Consumer Name:	
Address:	
	<del></del>
Phone:	<del></del>
Serial #: 672384 10	974
***Send an ARS label***	
Comments:	

Date: _	12/10	CSR:	Eni	<u></u>	
Is the cu	stomer calling as a result of	the broadcas	t? YES XO	)	
Initial to	ne/Attitude of the caller:				
Ang	ry at Remington	Suppor	tive of Reming	ton	
Ang	ry at CNBC for airing	Suppor	tive of CNBC		
Nature/F	Purpose of Call:				
X. Calli	ing to offer support (pro-Rem	nington)			
<u> </u>	isitive about Remington posi	tien			
Calli	ng to provide broadcast feed	back			
Custome	er Owns a Model 700:				
K Gene	eral concern of safety with pe	ersonal model (	700		
× seeki	ing company feedback regard	ling direction/	use of personal	Model 700	
	ns they experienced a "safety				
has n	ot experienced a problem bu	t wants firear	n inspected (fill	l out address) ser	nd to an RARC
	stomer references any conc y of the firearm, they shoul				
Did they	agree to return it to the fac	ctory?	YES	NO	
Consume	r Name:		<del></del>		
Address:					
			<del></del>		
Phone:					
Serial #:					
***Send	an ARS label***				
Commen	ts:	Questi	·~		

Date: 12 16 10 CSR: Wetts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: F6641864
***Send an ARS label***
Comments:  Sey-1 # check

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

10/19/10

Date: 12/10/10 CSR: LMK
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
AG295396 - 76 Serial #: Д6792088 79
***Send an ARS label***
Comments:
smP

## 700 Log Sheet - 2010 CNBC Story

Date: CSR:	LM		
Is the customer calling as a result of the broadcas	st? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Suppo	rtive of Reming	on	
Angry at CNBC for airingSuppo	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction	use of personal	Model 700	
claims they experienced a "safety" related issue	e with their pers	onal Model 700	
has not experienced a problem but wants firear	m inspected (fill	out address) send to	an RARC
If the customer references any concerns or prob the safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			,
	<del></del>		1016
Phone:		1000	1
Serial #:		710 1106	t.0
***Send an ARS label***		Transfording Product	2(1)/102
Comments:			
243 discharge			
actor solver	1		•

Date: 10-10 CSR: 1
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  188 - Miffired - transferred

## 700 Log Sheet - 2010 CNBC Story

Date: 12 10 10 CSR:	Dell
Is the customer calling as a result of the broadcast	t? YES (NO)
Initial tone/Attitude of the caller:	
Angry at Remington Support	tive of Remington
Angry at CNBC for airing Support	tive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	n/a
Calling to provide broadcast feedback	•
Customer Owns a Model 700:	
General concern of safety with personal model 7	700
seeking company feedback regarding direction/u	use of personal Model 700
claims they experienced a "safety" related issue	with their personal Model 700
has not experienced a problem but wants firearm	n inspected (fill out address) send to an RARC
If the customer references any concerns or proble the safety of the firearm, they should be advised to	
Did they agree to return it to the factory?	(YES) NO
Consumer Name: Kotat Pasal	
Address: 2086 Spring Landen	
New Ban, NC 285	<u>962</u>
Phone: <u>252-639-9975</u>	<del></del>
Serial #: 16214774	m(700, 508
***Send an ARS label***	ught wird
Comments: FSR- No dancye, N	lo injud
Remingron Confid	denrial 5369 10/19/10

## 700 Log Sheet – 2010 CNBC Story

	Date: $l = 1010$ CSR: $Dell$
	Is the customer calling as a result of the broadcast? YES (NO)
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position \( \cappa \)
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? (YES) NO
	Consumer Name: Johnnie Parawn
	Address: 1926 Greenhro Pd
	Phone: 386 952 3001 (home)
	Serial #: 10107 2004 m1700, 243
	***Send an ARS label***  CX (C) ONANC (
	Comments:
	12/4/10-FSQ- Stot through track & hit transmission
# Send a	did not ruin fragmission - Newer had finis happen bette  Remingron 1167497  Confidential 5298  10/19/10

## 700 Log Sheet - 2010 CNBC Story

Date: 12/10/10 CSR: De 11
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an PARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: West Georgia Traction Post
Address: 523 Pacific AVE
Freezow, EA 30110
Phone: 770-537-1171 (work)
Serial #: <u>C6322397</u> m1700, 30-06
***Send an ARS label*** 🗴
Comments:
No problem white but he has it for
Sale & wards it checked aid
Remington Confidential ( 10/19/10

\*

## 700 Log Sheet - 2010 CNBC Story

Date: 12 10 10 CSR: De 11
Is the customer calling as a result of the broadcast? (YES)NO Internet
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \( \cappa \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO
Consumer Name: Jay Sauts
Address: 1661 Rock Cook Rd
Shownee, OK 74801
Phone: 918-520-3791 (work cell)
Serial #:
***Send an ARS label***
Comments:
Dear husting 2 wks ago & had a
FCR - Never had a problem before
EXX ¥ 1167465 Confidential 5286 10/19/10

\*Nead a

# 700 Log Sheet - 2010 CNBC Story

Date: 12 10 10 CSR: De 11
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Robert Kennay
Address: 5 Rab Ct.
Araletan, 7X 77515
Phone: 221,932,9921 (cr/1)
Serial #: B6031958 m/700, 2013 Win
***Send an ARS label***  A 10. Cec 12.
Comments: Wkinvdy@kinvedy@sairce. com
Eur 15 30 yrs. old - Gun Grad on him
Safety On No okong, No injury
Remington Confidential 5285 10/19/10

12-13-2010 Total CAlls 2623

CALLING AS RESULT OF BROADCAST

No 11

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM | | | |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ++++

Inquisitive on Rem position | | // | // | // |

Calling to provide Broadcast feedback |

OWNS MODEL 700

General Concern + + + + 111

Feedback | |

Safety Issue ++++++

No Problem w/ firearm

ARS sent ++++

# 700 Log Sheet - 2010 CNBC Story

Date:
Initial tone/Attitude of the caller:  Angry at Remington Supportive of Remington Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position
Angry at Remington Supportive of Remington Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position
Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position
Calling to offer support (pro-Remington) Inquisitive about Remington position
Inquisitive about Remington position
Calling to provide broadcast feedback
outling to provide a reasonable
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO NEW week ago  Consumer Name: Kendall Benner 700 Mtn - FSR week ago
Consumer Name: Kendall Benner 700 Mtn - 15K
ADS - Pacal quastion
Souderton PA 18964 Checked, it, but its happened  Dhone: (e11-215-570-4773 a neek ago again
1 St dat 2 nd c/oll
***Send an ARS label*** \( \frac{30-06}{} \)
Comments: box JARS 1168090
·

Confidential

Remingson

# 700 Log Sheet – 2010 CNBC Story

	12/13/10	· ///	5414
	Date:	CSR:	
	Is the customer calling as a result of	the broadcast? YES NO	
	Initial tone/Attitude of the caller:		
	Angry at Remington	Supportive of Remington	
	Angry at CNBC for airing	Supportive of CNBC	
	Nature/Purpose of Call:		
	Calling to offer support (pro-Rem	ington)	
	Inquisitive about Remington posit	tion	
	Calling to provide broadcast feed	back .	
	Customer Owns a Model 700:		
	General concern of safety with pe	rsonal model 700	,
	seeking company feedback regard	ling direction/use of personal Model 700	
	claims they experienced a "safety	" related issue with their personal Model 700	
	has not experienced a problem bu	t wants firearm inspected (fill out address) send t	o an RARC
		erns or problems experienced in relation to the document of th	
	Did they agree to return it to the fac	etory? YES NO	- An 18+6.
	Consumer Name: Carl M	OCLESKEY FSR-F.  NO Cleskey FSR-F.  No	giday 1 Time
	Address: POR 647,	nellatonto MM Had vest wo	Toper sup.
ship	412 Warmapys Blod.	Tane Any pressu	re or my
•	Phone: Oell 578-740-	05/0	
	Serial #:	1 2nd hand byrs	
	***Send an ARS label***		
	Comments:		
	Remington	Confidential	10/19/10

Remington

Date: 12/13/W CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:
Wanted to participate in the Safety

Date: /2 /3/10 CSR: 9 m
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: ED BeNoit
Address: 254 Justice Hilled
STEPLINE, MA 01564
Phone: 978-422-9930
Serial #:
***Send an ARS label***
Comments:
JENDING IN FOR SMAP

Date:	12/13/10	CSR:	Chris	
Is the custo	mer calling as a result	of the broadcast	? YES NO	
Initial tone	Attitude of the caller:			
Angry	at Remington	Ѕиррогт	ive of Remingt	on
Алдту :	at CNBC for airing	Support	ive of CNBC	
Nature/Pur	pose of Call:			
Calling	to offer support (pro-R	emington)		
Inquisit	tive about Remington p	osition		
Calling	to provide broadcast fe	edback		
Customer (	Owns a Model 700:			
General	l concern of safety with	personal model 7	00	
. /	; company feedback reg			
v claims	ihey experienced a "saf	ety" related issue	with their perso	mal Model 700
has not	experienced a problem	but wants firearm	inspected (fill	out address) send to
	mer references any co f the firearm, they sho			
Did they ag	ree to return it to the	factory?	YES	NO
Consumer N	√ате:	<del></del>	<del></del>	
Address:			<del></del>	
		<del></del>		
Phone:				
			<del></del>	
Serial #:				
	ARS label***			

Date: 12/13/10 CSR:	Chv.3		
Is the customer calling as a result of the broadca	st? (YES) NO		
Initial tone/Attitude of the caller:			
Angry at Remington Suppo	rtive of Reming	on	
Angry at CNBC for airingSuppo	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction	/use of personal	Model 700	
claims they experienced a "safety" related issu	e with their pers	onal Model 700	
has not experienced a problem but wants firear	m inspected (fill	out address) send to	en RARC
 If the customer references any concerns or prob the safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<del></del>		
Address:	<del></del>		
Phone:	·		
Serial ≕			
***Send an ARS label***			
Comments: Agking about "What is the	walker to	iger?	

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: <u>A6512916 (1980)</u>
***Send an ARS label***
Comments:  SMP

Date:	12/13/10	_ CSR:	Chois		
Is the cus	tomer calling as a result	of the broadc	ast? YES NO		
Initial to:	ne/Attitude of the caller:		•		•
Angr	y at Remington	Supp	ortive of Remingr	on .	
Angr	y at CNBC for airing	Supp	ortive of CNBC		
Nature/P	urpose of Call:				
Callin	ng to offer support (pro-Re	mington)			
—— Inqui	sitive about Remington po	sition			
Callin	ng to provide broadcast fee	edback			
<u> Customei</u>	r Owns a Model 700:				
Gener	ral concern of safety with	personal mode	1 700		
seekir	ng company feedback rega	uding direction	n/use of personal	Model 700	
V claim	s they experienced a "safe	ty'' related issi	ie with their perso	onal Model 700	
has no	ot experienced a problem t	out wants fires	rm inspected (fill	out address) send to	ED RARC
	tomer references any cor of the firearm, they show	_	-		•
Did they	agree to return it to the f	ectory?	YES	NO	
Consumer	Name:			•	
Address:			<del></del>		
			·····		
Phone: ,					
Serial #: _					
***Send a	n ARS label***				
Comment	s:				

Date: 12-13-13 CSR: Ron
Is the customer cailing as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Ruy Robinson
Address:
Phone:
Serial # 46566605 (78)
***Send an ARS label***
Comments:
(I Stat (Mbel) TO yed Gun IN)

Date:
Date: CSR: CSR: State customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Jom Malkey
Address:
Phone: (504) 305-1001
Serial #: D661084-1 E6785865
***Send an ARS label***
Comments:

Date: 12-13-18 CSR: 100 N
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700 5 CVE ~
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: 6124 Rillow
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:	CSR: K	Con	·
Is the customer calling as a result of th	e broadcas	t? YES NO	
Initial tone/Attitude of the caller:	/		
Angry at Remington	Suppor	tive of Remington	
Angry at CNBC for airing	Suppor	tive of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming  Inquisitive about Remington position	jton)		
Inquisitive about Remington position	n		
Cailing to provide broadcast feedbac	k .		
Customer Owns a Model 700:			
General concern of safety with person	onal model ?	700	·
seeking company feedback regarding	g diraction/t	use of personal Mode	el 700
claims they experienced a "safety" r	elated issue	with their personal?	Model 700
has not experienced a problem but w	ants fireem	n inspected (fill out a	ddress) send to an RARC
If the customer references any concern the safety of the firearm, they should b			
Did they agree to return it to the factor	•	YES	NO
Consumer Name: B116Kter	re		
Address:		<u>.</u>	
		<u>.</u>	
Phone:		<del></del>	
Serial #: 63 17657	<u></u>	<del></del>	
***Send an ARS label***			
Comments:			
			<del></del>

Date:	12/13	CSR:	Eri		
Is the cu	stomer calling as a result of	the broadcast	? YES NO		
Initial to	ne/Attitude of the caller:		<u> </u>		
Ang	y at Remington	Support	ive of Remingt	On	
Ang	y at CNBC for airing	Support	ive of CNBC		
Nature/F	urpose of Call:				
Calli	ng to offer support (pro-Remi	ington)			
$\overline{\chi}$ Inda	isitive about Remington posit	ien			
Calli	ng to provide broadcast feedb	eck			
Custome	r Owns a Model 700:				·
X Gene	eral concern of safety with per	rsonal model 7	00		. •
× seeki	ng company feedback regard	ing direction/u	se of personal :	Model 700	
clain	ns they experienced a "safety"	'related issue	with their perso	onal Model 700	
has n	ot experienced a problem but	wants firearm	inspected (fill	out address) ser	nd to an RARC
	stomer references any conce y of the firearm, they should	-	-		<b>.</b>
Did they	agree to return it to the fac	tory?	YES	NO	
Consume	r Name:		<del></del>		
Address:			<u>.</u>		
Phone:			<del></del>		
Serial #:		<u> </u>	<del></del>		•
***Send	an ARS label***				
Commen	ts:				
				<del></del> .	
Phone: Serial #: ***Send	an ARS label***		<del></del>		

Date:	CSR:	<u> </u>		_
Is the customer calling as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of the caller:	C			
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	ngton)			
Inquisitive about Remington position	CD .			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				
General concern of safety with pers	sonal model 700			
🗶 seeking company feedback regardi	ng direction/use	of personal Mode	∍1 700	
claims they experienced a "safety"	related issue with	h their personal !	Model 700	
has not experienced a problem but	wants firearm ins	spected (fill out a	iddress) send	to an RARC
If the customer references any conce the safety of the firearm, they should	-	_		-
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:				
Address:	<del></del>	<u>.</u>		
		_		
Phone:		_		. 0- 2
Serial # 06393493	1999	_ 5623	7564	1983
***Send an ARS label***				
Comments:				
			<del></del>	
		•	•	

# 700 Log Sheet - 2010 CNBC Story

Date: 12 13 10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
SMP.

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

# 700 Log Sheet - 2010 CNBC Story

Date: 17/13/10 CSR: Watt				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Seviel # check				

Confidential

Remington

# 700 Log Sheet - 2010 CNBC Story

Date: 12 13 10	CSR:	atts		
Is the customer calling as a result of t	the broadcast?	YES NO	Robash	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				
General concern of safety with pers	sonal model 700			
seeking company feedback regarding	ng direction/use	of personal Mo	odel 700	
claims they experienced a "safety"	related issue wit	h their persona	l Model 700	
has not experienced a problem but	wants firearm in	spected (fill ou	t address) send to an R	LARC
If the customer references any concerthe safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:	•	_		
		<del></del>		
Phone:	•			
Serial #:				
***Send an ARS label***				
Comments:	quest	nò		
			<del></del>	

Remington

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date: 17 1110 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide proadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims the experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Sup Program, Soudis in

Confidential

Remineton

# 700 Log Sheet - 2010 CNBC Story

Date: 12 13	CSR: \( \sigma \)	= Hs		
Is the customer calling as a result of th	e broadcast?	YES NO		ggage and the species
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingt	on	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Reming	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedbac	k			
Customer Owns a Model 700:				
General concern of safety with perso	onal model 700			
seeking company feedback regarding	g direction/use o	of personal l	Model 700	
claims they experienced a "safety" re	elated issue with	their perso	nal Model 700	
has not experienced a problem but w	ants firearm ins	pected (fill	out address) send	i to an RARC
If the customer references any concern the safety of the firearm, they should b	-	-		-
Did they agree to return it to the factor	ry?	YES	NO	
Consumer Name:				
Address:	· 		•	
		_		
Phone:				
Serial #: <u>B6811202</u>	·			
***Send an ARS label***				
Comments:				
Sap Builic	·		· .	
-				

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

# 700 Log Sheet – 2010 CNBC Story

Date: 12 13 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position $r > c$
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
vilaims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Totty Pix 184
Address: 3715 Colf Milliad
10141 My 14101
Phone: 716-353-4259 (nome)
Serial #: 1017327 m/710, 30-06
***Send an ARS label***  Fasted January
Comments:
Fred with Sale on - No damage, No injury
Remington Confidential (11) 10/19/1

### 700 Log Sheet - 2010 CNBC Story

Date: 12 13 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: John Schott
Address: 939 William Crok Cir.
San Marcs, TX 78666
Phone: 512 393 5612 (Lyork)
Serial #: 6615489 m/700, 25-06  ***Send an ARS label*** - 30-66 or 19. 6coner
***Send an ARS label*** - 30-66 orig. ocurer
Comments: 2506 caliber
13/12/10-FSE while hunting No downite, No injury
Remington Confidential 540 10/19/10

# 700 Log Sheet - 2010 CNBC Story

5410

Date: 12/13/10	CSR:	M		<u> </u>
Is the customer calling as a result of	the broad	cast? YES No	O	
Initial tone/Attitude of the caller:				
Angry at Remington	Supj	portive of Reming	gton .	
Angry at CNBC for airing	Sup	portive of CNBC		
Nature/Purpose of Call:		,		· ·
Calling to offer support (pro-Remi	ngton) .			
Inquisitive about Remington posit	ion			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	rsonal mod	el 700		
seeking company feedback regard	ing directio	on/use of personal	Model 700	
v claims they experienced a "safety"	related is:	sue with their pers	sonal Model 700	
has not experienced a problem but	wants fire	arm inspected (fil	l out address) ser	id to an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fac		YES	) NO	- this past Fri
Consumer Name: Lee Pha	rclar	<u> </u>	700 SPS	- this past tri
Address: 288 Ranchan	t Rd	<u>(</u> -		Firer on bolt losing-
Tyly GA	3(79-	3	Ci	osing-
Phone: <u>229-776-</u>	2828	Her.		·
Serial #: 66562070		2006		
***Send an ARS label***				
Comments:				
Remington	Ca	onfidential		10/19/10

# 700 Log Sheet - 2010 CNBC Story

Date: 12/13/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Treston Souders blew clip out-rec. buiged
Address: 25 Train Trail POBDYG deer - 2nd shot out organ.
Did they agree to return it to the factory?  Consumer Name: Peston Souders  Address: 25 Train Trail POBDYG deer - 2nd shot out of gan.  Newfor Hamilton, PA armoin. 270 & 2 yrs. old  Phone: 7/7-578-0866  700
Serial #: 760 0
***Send an ARS label***
Comments: 1/67789

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington.

### 700 Log Sheet - 2010 CNBC Story

5408

Date: 12/13/10	CSR:
Is the customer calling as a result of	the broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remi	ngton)
Inquisitive about Remington positi	ion
Calling to provide broadcast feedb	ack
Customer Owns a Model 700:	
General concern of safety with per	sonal model 700
seeking company feedback regard	ing direction/use of personal Model 700
claims they experienced a "safety"	related issue with their personal Model 700
has not experienced a problem but	wants firearm inspected (fill out address) send to an RARC
	erns or problems experienced in relation to the operation of I be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the fac	tory? (YES) NO
Consumer Name: Noe Ro.	Lets 700 PDL 30-06 FSR
Address: 4733 Winifre	d Dr. hoppened about 2, rs. agost  374/5 then last year.
Phone: 423-421-00	
Serial #: A 660 9410	Kew-yrs. ago 178
***Send an ARS label***	·
Comments:	
	•

Confidential

Remington

700 Log Sheet - 2010 CNBC Story
Date: 12/13/10 CSR: 1/h
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington) .
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO 710-2Mhand
Consumer Name: Charlie King Y-5 yrs. ago
Address: 3387 Ashland Rd accid shot hole in door
Reidswille NC 27320 of truck. Though
Address: 3387 Ashland Rd accid shot hole in all of truck. Thought something of truck. Thought something he did. put it up. he did. put it up. Tried it this year, I Fired it this year, I Fired it this year, I Fired it this year.
Serial # 7/087/68 when closing boths
***Send an ARS label***
Comments:

Remington

Confidential

Date:	113/10	CSR:	) a		_
Is the customer	calling as a result of	f the broadcast?	YES	)	
Initial tone/Attit	ude of the caller:				
Angry at Res	mington	Supportive	e of Reming	ton	
Angry at CN	BC for airing	Supportiv	e of CNBC		
Nature/Purpose	of Call:				
Calling to of	fer suppon (pro-Rest	nington)			
Inquisitive al	bout Remington posi	ition			
Calling to pr	ovide broadcast feed	back			
Customer Owns	a Model 700:				
General cond	ern of safety with pe	ersonal model 700	)		
seeking com	pany feedback regard	ding direction/use	of personal	Model 700	
claims they e	xperienced a "safety	y" related issue wi	th their pers	onal Model 700	
has not exper	rienced a problem bu	it wants firearro is	ispected (fil	l out address) send	to an RARC
	references any conc firearm, they shoul				
Did they agree to	o return it to the fac	ctory?	YES	NO	
Consumer Name:					
Address:		· · · · · · · · · · · · · · · · · · ·			
			<del></del>		
Phone:					
Serial #:	6279953	•			
***Send an ARS	label***				
Comments:					

12-14-2010 Total CA/15 2369

Yes + 1 1 1 1 1

No 1111

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM / / / /

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support 1111

Inquisitive on Rem position | |

Calling to provide Broadcast feedback

**OWNS MODEL 700** 

General Concern

Feedback

Safety Issue 1117

No Problem w/ firearm

ARS sent 11111

TO PRODUCT SERVICES ++++

S/N check Att Htt

# 700 Log Sheet - 2010 CNBC Story

Date: 12/14/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Michael Siboloski
Address: 208 Whiteh Aue
West Union, WV 212156
Phone: $3049380851(cell)$
Serial #: n/a m/100, 204 (luger
***Send an ARS label***  O(10, Quote)
Comments:
FSR-2 wks ago Nodamage, Notigung
· .
Remington Confidential 47 10/19/

Date: 13/14/10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Eric Akerlind
Address: 2021 (Pafunod In.
Arcadia, CA 91007
Phone: 626-446-2214
Serial #: $G629561$ $nn/700, .223$
***Send an ARS label***
Comments:
arget shuoter. Counter of mos, agu the gun had FSR
No damage, No injury
Remington Confidential 543

# 700 Log Sheet - 2010 CNBC Story

Is the customer calling as a result of t	the broadcast? YES (	(O)
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remir	
Angry at CNBC for airing	Supportive of CNBC	nla
Nature/Purpose of Call:		
Calling to offer support (pro-Remi	ngton)	
Inquisitive about Remington positi		·
Calling to provide broadcast feedb	ack $\cap \setminus \alpha$	,
Customer Owns a Model 700:		
General concern of safety with per	sonal model 700	
seeking company feedback regardi	ng direction/use of persona	al Model 700
$ ilde{\!$	related issue with their per	rsonal Model 700
has not experienced a problem but	wants firearm inspected (f	ill out address) send to an l
If the customer references any conce the safety of the firearm, they should		<u> -</u>
Did they agree to return it to the fact	tory? (YES)	NO
Consumer Name: Joseph Ku	550	
Address: 54 Cty Rd a	2536 Anx	
Cleveland, Tx	( 77327	
Phone: 2016,99	228 (home)	
Serial #: 17 \a	<u></u>	0, 270 Win
***Send an ARS label***	used	·
Comments:		
Irs. ago had a FBC	· No dowige	Ne is the
eds a hox* 1168763	Confidential	<del></del> 5433

### 700 Log Sheet - 2010 CNBC Story

5423

Date: 12/14/10	CSR:	M	·	
Is the customer calling as a result of t	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Remington	l	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton).			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per-	sonal model 700	)		
seeking company feedback regardi	ng direction/use	of personal Mo	odel 700	
claims they experienced a "safety"	related issue wi	th their persons	al Model 700	
has not experienced a problem but	wants firearm is	nspected (fill ou	it address) sen	ıd to an RARC
If the customer references any conce the safety of the firearm, they should	-	-		e, Ilion NY).
Did they agree to return it to the fact		YES	NO	new agansha
Consumer Name: <u>Skuez Ut</u>	— <i>v</i>	10 700	0 723	•
Address: 323 Ridge Aon		- d.	Asica Hy	putting and in
San Antonio TX	78269			ATT TO COTE
Phone: 210-373-93			bo 14.	bolt closing.
Serial #: 6852406	2		rred on	_ <b>B</b>
***Send an ARS label***				
Comments:				
Remington	Confider	rtial		10/19/10

# 700 Log Sheet – 2010 CNBC Story

1421

Date:	12/14/10	CSR:	Ch		
Is the cust	omer calling as a result o	f the broadcast?	YES NO		
Initial tone	e/Attitude of the caller:		,		
Angry	at Remington	Supportiv	e of Remington		
Angry	at CNBC for airing	Supporti	re of CNBC		
Nature/Pu	rnose of Call:			s'ent en	nail but have ARS
Calling	g to offer support (pro-Ren	nington) .		doesn't	have ARS
Inquisi	itive about Remington pos	ition			
Calling	g to provide broadcast feed	dback			
Customer	Owns a Model 700:				
Genera	al concern of safety with p	ersonal model 70	0		
seekin	g company feedback regar	ding direction/us	e of personal Mo	del 700	
claims	they experienced a "safet	y" related issue w	ith their persona	l Model 700	
has no	t experienced a problem b	ut wants firearm i	nspected (fill ou	t address) send t	o an RARC
	omer references any con of the firearm, they shou	-	-	oduct Service, I	lion NY).
•	gree to return it to the fa	· ~	YES 760	CO	indhand had itseveral
Address: _	15400 Swan	CK 29103	<del></del> 2	person	Lets people wit.
Phone:	C 228-596	-3537	/	1st time	it happened a
Serial #: _	D 689 2779	7 <del>,                                      </del>	· 	TEW Cay	, 39:
***Send a	n ARS label***				
Comments	::				
				<del></del>	
Remington		Confide	ntial		10/19/10

# 700 Log Sheet - 2010 CNBC Story

Date: 12-14-10 CSR:	Janny	2	
Is the customer calling as a result of the broadcast?	YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Supporti	ve of Reming	gton	
Angry at CNBC for airing Supporti	ve of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position	٠		
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 70	00		
seeking company feedback regarding direction/us	e of personal	Model 700	
claims they experienced a "safety" related issue v	vith their pers	onal Model 700	
has not experienced a problem but wants firearm	inspected (fil	l out address) send to an RARC	2
If the customer references any concerns or problem the safety of the firearm, they should be advised to	_	-	n of
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #: <u>A 635/558</u>			
***Send an ARS label***			
Comments:			
SMP questions		<u> </u>	

Confidential

10/19/10

Remington

# 700 Log Sheet - 2010 CNBC Story

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:	CSR:	Evie	<u>/</u>
Is the customer calling as a result of t	the broadcast?	YES (NO	)
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi:	ngton)		
Inquisitive about Remington positi	on		
Calling to provide broadcast feedb	ack		
Customer Owns a Model 700:	,		
General concern of safety with per	sonal model 700		
seeking company feedback regardi	ng direction/use	of personal Mo	del 700
claims they experienced a "safety"	related issue with	h their personal	Model 700
has not experienced a problem but	wants firearm ins	spected (fill out	address) send to an RARC
If the customer references any conce the safety of the firearm, they should	-	-	±
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:			
Address:		·	
	<u> </u>	<u>—</u>	
Serial #: 6358300			
***Send an ARS label***			
Comments:			

Date:	12/14	CSR:	Enin	ノ	
	mer calling as a result of	the broadcast?	YES NO		
	Attitude of the caller:	,			
Angry 2	t Remington	Supportive	e of Remington	n	
<u>A</u> ngry a	t CNBC for airing	Supportive	e of CNBC		
Nature/Pur	pose of Call:				
Calling	to offer support (pro-Remi	ington)			
Inquisiti	ive about Remington posit	ion			
Calling	to provide broadcast feedb	back			
Customer C	) wns a Model 700:				
General	concern of safety with per	rsonal model 700			
seeking	company feedback regard	ing direction/use	of personal M	Iodel 700	
claims th	hey experienced a "safety"	' related issue wi	th their person	ial Model 700	
has not s	experienced a problem but	wants firearm in	spected (fill o	ut address) send	to an RARC
	mer references any conce f the firearm, they should				
Did they agr	ree to return it to the fac	tory?	YES	NO	
Consumer N	ame:		<del></del>		
Address:					
-					
Phone:					
Senial #:	E689376	66	<del></del> .		
***Send an .	ARS label***				
Comments:	Son Aft			· · · · · · · · · · · · · · · · · · ·	·

#### 700 Log Sheet - 2010 CNBC Story

Date: 12/1/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: E6732995
***Send an ARS label***
While to know that his profit
were at

Remington

Confidential

Date: 12/14/10 CSR: (Jat)
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
V General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· ·
Phone:
Serial #:
***Send an ARS label***
Reall guistion, Sat Angerer

Remington

Confidential

Date: 12-14-13 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: DENN DEPEN
Address:
Phone: (885 800 2 (884))
Serial #:
***Send an ARS label***
Comments:

Date: 12-12-12 CSR: Ron
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: MANK FRHAZEN
Address:
Phone: # 28\(\frac{156}{}\)
Serier
***Send an ARS label***
Comments:

Date: 12/14 CSR: Anne	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	) f
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

#### 700 Log Sheet - 2010 CNBC Story

Date: 12-14-10	CSR:	Danny		
Is the customer calling as a result of	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Remington		
Angry at CNBC for airing	Supportiv	ve of CNBC	•	
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	ion			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	rsonal model 70	0		
seeking company feedback regard	ing direction/us	e of personal Mo	odel 700	
claims they experienced a "safety"	related issue w	ith their persona	ıl Model 700	
has not experienced a problem but	wants firearm i	nspected (fill ou	it address) send to	an RARC
If the customer references any conce the safety of the firearm, they should	_	-		-
Did they agree to return it to the fact	tory?	YES	NO	
Consumer Name: Tom Sc		<del></del>		
Address: 1303 Olean	der	<del></del>		
Address: 1303 Olean New Braunfel	T <sub>X</sub>	78130		
Phone: 512-757-00				
Serial #:6484973				
***Send an ARS label***				
Comments:				
ARS Requ	ested		· · · · · · · · · · · · · · · · · · ·	
		<u> </u>	·	
Remington	Confide	ntial		10/19/10

Remington

12-15-2010 Total CA115 1956

CALLING AS RESULT OF BROADCAST

No HH

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM 11

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support

Inquisitive on Rem position )))//

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern 1111

Feedback

Safety Issue 1111 1111

No Problem w/ firearm

ARS sent ++++ 1 1 1 1 1

#### 700 Log Sheet - 2010 CNBC Story

Date: 12 10 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Tim Puldy
Address: 408 West ad
mincle sheats, Al 35601
Phone: 256-38 1-765 (Hurns)
Serial # <u>ECECITOS</u> m/700, 30-06
***Send an ARS label***  USX
Comments:
12/14/10 - Delayed Ciring
Hurt thumb - no medical travariet
Remington Confidential GILLY 10/19/10

\*Needi

#### 700 Log Sheet - 2010 CNBC Story

Date: 13/15/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? $\left( \text{YES} \right)$ NO
Consumer Name: <u>Dr. Craig Johnson</u>
Address: 1209 County (lub) Les
Makon, IA 50563
Phone: $116 - 4(69 - 3369)$ (hong)
Serial #: 186504255 m/100, 22-270
***Send an ARS label***  Orig. Ourver
Comments:
In the past it would fire in safe on
No damage No injury
But order to 11689 26  Reminsion Confidential 6113 10/19/10

#### 700 Log Sheet - 2010 CNBC Story

Date: 12/15/10 CSR: D411
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: William lane
Address: 4933 Jenkins Un
Dathwin, MD 21015
Phone: 410-59, - 1394
Serial #:
***Send an ARS label***
Comments:
only used during deer region. Twice he has
had a FSIL our the last a UN Refused to serd gun into us. will take to agunsmith
9ch into cs. Will take to a grinsmith  Remingion Confidential 10/19/10

#### 700 Log Sheet - 2010 CNBC Story

Date: _	12/15/10	CSR:	On		····	
Is the cu	stomer calling as a resu	lt of the broadcast'	? YES NO			
Initial to	ne/Attitude of the caller	<u>::</u>				
Angi	ry at Remington	Supporti	ve of Remingto	n		
Ang	ry at CNBC for airing	Supporti	ve of CNBC			
Nature/F	Purpose of Call:	•				
Calli	ing to offer support (pro-l	Remington)				
Inqu	isitive about Remington p	position				
Calli	ing to provide broadcast f	feedback				
Custome	er Owns a Model 700:					
Gene	eral concern of safety wit	h personal model 70	00			
seeki	ing company feedback re	garding direction/us	se of personal M	lodel 700		
clain	ns they experienced a "sa	fety" related issue v	vith their person	al Model 70	00	
has n	not experienced a problen	n but wants firearm	inspected (fill o	ut address)	send to an R4	ARC
the safet;	stomer references any o y of the firearm, they sh agree to return it to the	rould be advised to	ms experienced return it to (Pr	l in relation roduct Serv NO	n to the oper vice, Ilion N had	ation of it. it a long hi
Consume Address:	Ada OK	1 - 1		ledry	Hines bolf	ation of i). it a long hi fired aske,
Phone:	580-272	. 0579	<del></del> ,	//		, , , , , , , , , , , , , , , , , , ,
Serial #:	6-6721912	2003	email	gunsa	nnersing l	Bghas/con
***Send	an ARS label***	/		,		
Commen	its:					

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Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

David

#### 700 Log Sheet - 2010 CNBC Story

Date: 12/15/16	CSR:	541	
Is the customer calling as a result o	f the broadcast? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Remington		
Angry at CNBC for airing	Supportive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Ren	nington)		
Inquisitive about Remington pos	ition		
Calling to provide broadcast feed	lback		
Customer Owns a Model 700:			
General concern of safety with p	ersonal model 700		
seeking company feedback regar	ding direction/use of personal Mode	1 700	
Claims they experienced a "safety	y" related issue with their personal l	10del 700	
has not experienced a problem by	ut wants firearm inspected (fill out a	ddress) send to an RAR	С
If the customer references any con- the safety of the firearm, they shou	_	•	on of
Did they agree to return it to the fa	ctory? YES	NO "	
Consumer Name: John C	orsi 700	had it at	of Pars
Address: 2822 S.W. Cape Copal FL	50th Terry took	had it att on pig hus don safet to	released
Phone: 239-699-0	771 He	war able to	, du firear.
Serial # E627596	/		
***Send an ARS label***	ichey sailer (	gmail.co	in
Comments: box + A	PS 1169060	_	
Remington	Confidential	<del></del>	10/19/10

#### 700 Log Sheet - 2010 CNBC Story

Date:	12/15/10	CSR:	M	5446 	
Is the cus	stomer calling as a result o	of the broadcast?	YES NO		
Initial to	ne/Attitude of the caller:	(			•
Angr	y at Remington	Supportive	of Remington	•	
Angr	y at CNBC for airing	Supportive	of CNBC		
Nature/P	urpose of Call:				
Calli	ng to offer support (pro-Ren	mington) .	÷		
Inqui	sitive about Remington pos	sition			
Calli	ng to provide broadcast fee	dback			
Custome	r Owns a Model 700:				
Gene	ral concern of safety with p	personal model 700			
seeki	ng company feedback rega	rding direction/use	of personal Model 700		
claim	ns they experienced a "safet	ry'' related issue wit	h their personal Model 7	00	
has n	ot experienced a problem b	out wants firearm in	spected (fill out address)	send to an RARC	
	stomer references any cor y of the firearm, they shou				
•	agree to return it to the fa	•	YES NO	CH -only shot	n feel
	r Name: Rick 7	B		CH - only shot	times
Address:	814 Lock Ha		- FSR or	simetimes 1-charace	
	Maunee 0	# 43537	_ delayed	discharge	14
Phone:	419-893-	9666	_ Says 1	Thas a ligi	'U
Serial #:	ELECTRONO EL	6/8793		thas a lighter to the adjusted, can	g pulli
***Send	an ARS label***		Never	adjunca, care	way.
Commen	nax W/scope	JAR5	1168962		
Remington		Confiden	ial	10/19/10	

Remington

#### 700 Log Sheet - 2010 CNBC Story

<u> 700 130</u>	g blicet 2010 Civib C btory	(442
Date:	_ CSR:	
Is the customer calling as a result	of the broadcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-R	emington)	
Inquisitive about Remington po	osition	
Calling to provide broadcast fe	edback	
Customer Owns a Model 700:		
General concern of safety with	personal model 700	
seeking company feedback reg	garding direction/use of personal Model 700	
claims they experienced a "safe	ety" related issue with their personal Model	700
has not experienced a problem	but wants firearm inspected (fill out address	) send to an RARC
*	oncerns or problems experienced in relational be advised to return it to (Product Se	•
Did they agree to return it to the	factory? YES NO	had seo. yes
Consumer Name: Keith	Truitt 700 -3	208 - huntingthis tal
Address: POB 6328 Siloam Spgs H	Truitt 700 -3  Physical  Ozack Blackrone Has be  R 501 N Lincolnist Took	to local smiths they
フネット Phone: <u>479 - 427 - 7</u> 7	SOL Sai	id 2 yrs. ago it happen
Serial #: A 675294	8 175	
***Send an ARS label***		
Comments:		
Remingion	Confidential	10/19/10

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

#### 700 Log Sheet - 2010 CNBC Story

Date: 13/15/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Raywood Carp Gold
Address: 2721 S. Hauly
Independence, no 6405a
Phone: <u>216 252 8648 (home)</u>
Serial #: 100, 30-06
***Send an ARS label***
Comments:
Fired on holf opening - Sovetime in Nou.
Meder had problem before. No damye, aloinjung
* New a lox * 1169001 Confidential 5448

#### 700 Log Sheet - 2010 CNBC Story

Date: 12/15/10 CSR: M	
s the customer calling as a result of the broadcast? YES NO	
nitial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
f the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory?  Consumer Name: Leroy P. Benson 760 243 just started  Address: 2130 Montmorenci Rd Couple yes. ago  Lidgeway PA 15853	ne 1
Ridgeway PA 15853	
Phone: 814-772-3641	
erial #:	
**Send an ARS label*** $\checkmark$	
Comments:	
,	
emington Confidential 10/19/10	

Remington

#### 700 Log Sheet - 2010 CNBC Story

Date: 12/15	5/10	CSR:	(n		5479
Is the customer ca	lling as a result of t	he broadcast	? YES NO		
Initial tone/Attitud	de of the caller:		( -		
Angry at Remi	ngton	Support	ive of Remington		
Angry at CNB	C for airing	Support	ive of CNBC		
Nature/Purpose of	f Call:				
Calling to offe	r support (pro-Remi	ngton).			
Inquisitive abo	out Remington positi	on			
Calling to prov	vide broadcast feedba	ack			
Customer Owns a	Model 700:				•
General concer	m of safety with per	sonal model 7	00		
seeking compa	ny feedback regardi	ng direction/u	se of personal Mod	del 700	
claims they exp	perienced a "safety"	related issue v	with their personal	Model 700	
has not experie	enced a problem but	wants firearm	inspected (fill out	address) send to	an RARC
	ferences any conce rearm, they should		ms experienced i return it to (Pro	n relation to the duct Service, Ili	operation of on NY).
Did they agree to	return it to the fact	ory?	YES	NO US	on NY). ed-gift from parents are past.
Consumer Name:	Bobby SY	ahl	760	RDL ye	ars pass.
	34 Cto Ro		FS	R twis	gun hunting
	ckdale T				
Phone: 830	0-534-59	935			5 MT
Serial #:	r/a			1 - 41	on the conse
***Send an ARS l	abel***		P	111	(194)
Comments:	2				Touch Claring
label to	- apper			- hard	An't slike back
+ label	For rifle			- Tam-	ed it over a
Remington		Confid	ential	buap	od it a couple
				HALL TOO	Edening role

#### 700 Log Sheet - 2010 CNBC Story

	Date: 12/15/10 CSR: Dell
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	Claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory?
	Consumer Name: Kenneth Richardson
	Address: 3131 Hay 100
	Certanille, TN 37033
	Phone: 931-670-6440 (herry)
	Serial #:
	***Send an ARS label***  Wed
	Comments:
	FBC-2 w/or app- shot hale in
	ceiting of house
*N-Ger	Confidential (434) 10/19/10

#### 700 Log Sheet - 2010 CNBC Story

Date: 12-15-10 CSR: _	Danny			
Is the customer calling as a result of the broade	ast? YES NO			
Initial tone/Attitude of the caller:				
Angry at Remington Supp	ortive of Remington			
Angry at CNBC for airing Supp	ortive of CNBC			
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal mode	1 700			
seeking company feedback regarding direction	n/use of personal Model 700	)		
claims they experienced a "safety" related iss	ue with their personal Mode	1 700		
has not experienced a problem but wants fire	rm inspected (fill out addre	ss) send to an RARC		
If the customer references any concerns or prothe safety of the firearm, they should be advised				
Did they agree to return it to the factory?	YES NO			
Consumer Name:				
Address:				
·				
Phone:				
Serial #:				
***Send an ARS label***				
Comments: 5MP Questions				

Confidential

Remington

Date: # 2/15 CSR: ERV	
Is the customer calling as a result of the broadcast YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	01
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an .ARS label***	
Comments:	

Date: 12/15 CSR:
Is the customer calling as a result of the broadcast? YES
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments: Product SUS

Date: 12/15	CSR:	Eni		_
Is the customer calling as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supporti	ve of Reming	on	
Angry at CNBC for airing	Supporti	ve of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	_			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ick			
Customer Owns a Model 700:				
General concern of safety with pers	sonal model 70	00		
seeking company feedback regards	ng direction/us	se of personal	Model 700	
claims they experienced a "safety"	related issue v	vith their pers	onal Model 700	
has not experienced a problem but	wants firearm	inspected (fill	out address) send	to an RARC
If the customer references any concerthe safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:		<u>·</u>		
	<del></del>			
Phone:	<del></del>	· 		
Serial #:				•
***Send an ARS label***				
Comments:				
	,			

#### 700 Log Sheet - 2010 CNBC Story

Date: 17 15-110 CSR:	th	
Is the customer calling as a result of the broadcast? Y	ES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive or	f Remington	
Angry at CNBC for airing Supportive o	f CNBC	•
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use of	personal Mode	:1 700
claims they experienced a "safety" related issue with	their personal N	Model 700
has not experienced a problem but wants firearm inspe	ected (fill out a	ddress) send to an RARC
If the customer references any concerns or problems e the safety of the firearm, they should be advised to refu	-	-
Did they agree to return it to the factory?	YES	NO
Consumer Name:	_	
Address:	_	
	_	
Phone:	_	
Serial #: 66389297	<del></del>	
***Send an ARS label***		
Comments: Social # chock		
	-	

Confidential

Remington

Date: 12/15/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 260491
***Send an ARS label***
Soul to Gunnell to check up as he hasn't shot, maintained it to July

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**Confidential-Subject to Protective Order** Bledsoe v. Remington

Remington

#### 700 Log Sheet - 2010 CNBC Story

Date: 12 15/10 CSR: Cxt
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: (6884033
***Send an ARS label***
Comments:  Spyc Check
· · · · · · · · · · · · · · · · · · ·

Remington

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Did they agree to return it to the factory?  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***	Date: 13-15-10 CSR: 1
	Is the customer calling as a result of the broadcast? YES NO
Angry at CNBC for airingSupportive of CNBC  Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 slaims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Bion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:	Initial tone/Attitude of the caller:
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  slaims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	Angry at Remington Supportive of Remington
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  slaims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants frearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	Angry at CNBC for airing Supportive of CNBC
Inquisitive about Remington positionCalling to provide broadcast feedback  Customer Owns a Model 700:	Nature/Purpose of Call:
Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  slaims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	Calling to offer support (pro-Remington)
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  slaims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  ***Send an ARS label***  Comments:	Inquisitive about Remington position .
General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  slaims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	Calling to provide broadcast feedback
seeking company feedback regarding direction/use of personal Model 700    Slaims they experienced a "safety" related issue with their personal Model 700    has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	Customer Owns a Model 700:
slaims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	General concern of safety with personal model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	seeking company feedback regarding direction/use of personal Model 700
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	slaims they experienced a "safety" related issue with their personal Model 700
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	Did they agree to return it to the factory? YES NO
Phone:  Serial #:  ***Send an ARS label***  Comments:	Consumer Name:
Phone:  Serial #:  ***Send an ARS label***  Comments:	Address:
Serial #:  ***Send an ARS label***  Comments:	
***Send an ARS label***  Comments:	Phone:
Comments:	Serial #:
	***Send an ARS label***
700 First on it DIN	Comments:
	Proclination it ain in

Date: 19-15-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
. )   1

#### 700 Log Sheet - 2010 CNBC Story

Date: [2-15-10] . CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:  Fives - X fever 1 to Product

Date: 12-15-10 CSR: Ren
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO  Consumer Name: Struct McKee
Address:
Phone:
Serial #: <u>F6765818</u>
***Send an ARS label***
Comments:

Date: 12/15/10 CSR:	Claris		
	2 (VES 20)		
Is the customer calling as a result of the broadcast	123/10		
Initial tone/Attitude of the caller:			
Angry at RemingtonSupport	ive of Remingt	on	
Angry at CNBC for airing Support	ive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Ramington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 7	00		
seeking company feedback regarding direction/u	se of personal	Model 700	
claims they experienced a "safety" related issue	with their perso	mal Model 700	
has not experienced a problem but wants firearm	inspected (fill	out address) send to an	RARC
If the customer references any concerns or proble the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
	<del></del>		
Phone:	<del></del>		
Serial #:	<del></del>		
***Send an ARS label***	•		
Comments:  Just noted broadcast, called	d in for	other	
r-450n			

Date: 12/15/10	CSR:	Chris		_
Is the customer calling as	a result of the broadcas	et? YES NO		
Initial tone/Attitude of the	e caller:			·
Angry at Remington	Ѕирро	rtive of Remingto	מכ	
Angry at CNBC for air	ing Suppo	ntive of CNBC		
Nature/Purpose of Call:				· ·
Calling to offer suppor	t (pro-Reminston)			
Inquisitive about Remi				
Calling to provide broa	-			
Customer Owns a Model				
General concern of safe		700		
seeking company feedh			Model 700	
claims they experience				
has not experienced a p	roblem but wants firear	m inspected (fill	out address) sen	d to an RARC
If the customer references the safety of the firearm, t				
Did they agree to return it	to the factory?	YES	NO	
Consumer Name:		<u>.                                    </u>		
Address:				
		·		
Phone:	·	<del></del>		
Serial #:6	835921 (19)	75)	,	
***Send an ARS label***			·	
Comments:				
Age				

Date:	CSR:	(hvis		
Is the customer calling as a result o	f the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Remingtor	1	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rer	mngton)			
Inquisitive about Remington pos	ition			
Calling to provide broadcast feed	iback			
Customer Owns a Model 700:				
General concern of safety with p	ersonal model 700	)	•	
seeking company feedback regar	ding direction/use	of personal M	odel 700	·
claims they experienced a "safety	y'' related issue w	ith their person	al Model 700	
has not experienced a problem by	it wants firearm ii	nspected (fill o	ut address) send to	in RARC
 If the customer references any conthe safety of the firearm, they should				
Did they agree to return it to the fa	ctory?	YES	NO	
Consumer Name:				
Address:	<del></del>			
Phone:	<del></del>	<del></del>		
Serial #:				
***Send an ARS label***				
Comments:				
Hung fires - Trans	fer to Prod	uct Service		

Date:12/15/10	. CSR:	Chais	·	_
Is the customer calling as a result of	the broadcast?	YES NO		
Initial tone/Attitude of the caller:	,			
Angry at Remington	Supporti	ve of Remingto	n	
Angry at CNBC for airing	Supporti	ve of CNBC -		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ington)			
Inquisitive about Remington posi	nien			
Calling to provide proadcast feed	back			
Customer Owns a Model 700:				
General concern of safety with pe	rsonal model 70	0		
seeking company feedback regard	ling direction/us	e of personal M	Iodel 700	
	'' related issue w	ith their person	al Model 700	
has not experienced a problem bu	t wants firearm i	nspected (fill c	ut address) send	to an RARC
If the customer references any conc the safety of the firearm, they should				
Did they agree to return it to the fac	etory?	YES	NO	
Consumer Name:	· · · · · · · · · · · · · · · · · · ·			
Address:	·			
		<del></del>		
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments:  Claimed FSR > 7.	A. J.	Q.1. + C	and a	
(14.med +>1 ) 14	ransler to	Trovac' >e		

Date: 1215-10 C	SR: JJT				
Is the customer calling as a result of the	broadcast? YES	0 <i>N</i> 0			
Initial tone/Attitude of the caller:					
Angry at Remington	Supportive of R	emington			
Angry at CNBC for airing	Supportive of C	NBC			
Nature/Purpose of Call:					
Calling to offer support (pro-Remingt	on)				
Inquisitive about Remington position					
Cailing to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with person	al model 700				
seeking company feedback regarding	direction/use of pe	rsonal Model	700		
claims they experienced a "safety" rel	ated issue with the	ir personal Mo	odel 700	10-15485	ays
has not experienced a problem but wa	nts firezrm inspect	ed (fill out add	dress) send s	io an RARC	
If the customer references any concerns the safety of the firearm, they should be					of
Did they agree to return it to the factory	y? YE	s) N	O		
Consumer Name: Larry Clan		•			
Address: \$315 Regency Wo	,				
Louisville Ky	40220				
Phone: 502-499-1778				٠	
Serial #:					
***Send an ARS label***					
Comments:					

Date:	12-15-10	CSR:	IJT	
Is the cust	tomer calling as a result of t	he broadcast? (	YES NO	
Initial ton	e/Attitude of the caller:	,		
Angr)	at Remington	Supportive	of Remington	
Angr)	et CNBC for airing	Supportive	of CNBC	
Nature/Pt	irpose of Call:			
Callin	g to offer support (pro-Remin	ngton)		
Inquis	sitive about Remington positi	en		
Callin	g to provide broadcast feedba	ack		
Customer	Owns a Model 700:			
<u> </u>	al concern of safety with per	sonal model 700		
seekin	ng company feedback regardi	ng direction/use (	of personal Mod	del 700
claims	s they experienced a "safety"	related issue with	n their personal	Model 700
has no	ot experienced a problem but	wants firearm ins	pected (fill out	address) send to an RARC
	omer references any conce of the firearm, they should			n relation to the operation of duct Service, Ilion NY).
•	gree to return it to the fact	•	YES	NO
Consumer	Name: No	man Es	tarolin	ì
Address: _	Pompton Plan	ins, NJ	<del></del>	
Phone: _ Serial #: _	973-831-4 B6854828	1241 (1988)	<del>-</del> ,	308
***Send a	n ARS label***			
Comment	,			
We	b referral	· · · · · · · · · · · · · · · · · · ·		

12-16-2010 Total CAlls 1872

CALLING AS RESULT OF BROADCAS	_
	Т

Yes HHH HH

No |

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM | | |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support

Inquisitive on Rem position | | |

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern ) | |

Feedback

Safety Issue 111

No Problem w/ firearm

ARS sent

To PRODUCT SERVICES / / / /

S/N check - / + + + +

	st? YES (10	
Initial tone/Attitude of the caller:		
Angry at Remington Suppo	ortive of Remingt	on
Angry at CNBC for airing Suppo	ortive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model	1 700	
seeking company feedback regarding direction	Juse of personal ?	Model 700
claims they experienced a "safety" related issu	e with their perso	mal Model 700
has not experienced a problem but wants firear	m inspected (fill	out address) send to an RA
If the customer references any concerns or prob		ed in relation to the opera Product Service, Ilion NY
the safety of the meanin, mey should be advised		
Did they agree to return it to the factory?	YES	NO
•	YES	NO
Did they agree to return it to the factory?	YES	NO
Did they agree to return it to the factory?  Consumer Name:  Address:	÷ .	
Did they agree to return it to the factory?  Consumer Name:  Address:  Phone:	÷ .	n Check
Did they agree to return it to the factory?  Consumer Name:	÷ .	

	10) 10	CSR:	me	
Is the cu	stomer calling as a result o	f the broadc	ast? YES NO	
Initial to	ne/Attitude of the caller:		-	
Ang	ry at Remington	Supp	ortive of Remingt	no
<sub>'</sub> ਆਬ	ry at CNBC for airing	Supp	ortive of CNBC	
Nature/F	Purpose of Call:			
Calli	ing to offer support (pro-Ren	mington)		
📉 Inqui	isitive about Remington pos	ition		
Calli	ing to provide broadcass feed	iback		
Custome	r Owns a Model 700:			
Gene	eral concern of safety with p	ersonal mode	<u>+</u> 1 700	
seeki	ing company feedback regar	ding directio	n/use of personal.	Model 700
claim	ns they experienced a "safet	y" related iss	ue with their perso	mal Model 700
h25 n	oot experienced a problem by	ut wants fire	arm inspected (fill	out address) send to an RA
	stomer references any con-	_	•	<u>-</u>
	y of the firearm, they shou		a to return it to (.	Lindrict Selvice, mon NA
·	y of the nrearm, they shou agree to return it to the fa	ctory?	a to return it to (. YES	NO
Did they	•		YES	
Did they Consume	agree to return it to the fa	<del></del> <u>-</u>	YES	
Did they Consume	agree to return it to the fa	<del></del> <u>-</u>	YES	
Did they Consume	agree to return it to the fa		YES	
Did they Consume Address: Phone:	agree to return it to the fa		YES	
Did they  Consume  Address:  Phone:  Serial #:	agree to return it to the fa		YES	

Date: 10-16 CSR: 11-16
Is the customer calling as a result of the broadcast? / YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  AMP MOWHAWK

Date: 12-18-10 CSR: CSR:	
Is the customer calling as a result of the broadcast? (YES) NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for siring Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name: FRIC Howe	
Address:	
Phone:	
Serial #: No #	
***Send an ARS label***	
Comments:	

Date: 12-16-10 CSR: RON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Richal 6. Zwort4
Address:
Phone:
Serial #: 35 year 620 W
***Send an ARS label***
Comments:

Date: 12/10 CSR: AAne
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial ≕:
***Send an ARS labei***
Comments:
<u> </u>

Date:	12-16-10	CSR:	JJT		
Is the cus	tomer calling as a result of	the broadcast?	(YES) NO		
Initial to	ne/Attitude of the caller:				
Angr	y at Remington	Supportiv	e of Remingto	n	
Angr	y at CNBC for airing	Supportiv	ve of CNBC		
Nature/P	urpose of Call:		·		
Çailii	ng to offer support (pro-Remi	ington)			
Inqui	sitive about Remington posit	ion			
Cāllir	ng to provide broadcast feedb	osck			
Custome	r Owns a Model 700:				
Gene	rel concern of sefety with per	rsonal model 70	0		
saaki	ng company faadback regard	ing direction/us	e of personal N	10del 700	·
claim	is they experienced a "safety"	' related issue w	ith their person	al Model 700	
has no	ot experienced a problem but	wants firearm i	nspected (fill o	out address) send to	an RARC
	tomer references any conce of the firearm, they should				
Did they	agree to return it to the fac	tory?	YES	NO	
Consumer	Name:		<del></del>		
Address:			<del></del>		
			-		
Phone:	810-231-336	5	<del></del>		
Serial #: _					
***Send a	n ARS label***				
Comment	. 1		•		
W	eb referral			<del></del>	

#### 700 Log Sheet - 2010 CNBC Story

Date: 12/16/10 CSR:	5459
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	•
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send	to an RARC
If the customer references any concerns or problems experienced in relation to t the safety of the firearm, they should be advised to return it to (Product Service,	•
Did they agree to return it to the factory? YES NO 19  Consumer Name: Denn's Berdele 760.270	70's Pushed safety off
Address: 1511 Alma Ct a short by	fushed satety on ale indoors
Richard TX MYOK backsent.	,
Phone: 281-238.9195 1st time	
Serial #: 644/84/ 1971 \$500 ded w	chible-shit hack
***Send an ARS label***	
Comments:  box J ARS 1169459	
May	
Remington Confidential	 10/19/10

### 700 Log Sheet - 2010 CNBC Story

Date: 12/16/10 CSR: 12
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
Géneral concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  Consumer Name:   Tames H. Oliver-owner  Consumer Name:   Tekn Officer-broker  Address:   Seweley PA 15143  bold of Fired.
Phone: C619-987-2570 W-619-549-6545  Serial #: Pin From bolt + cleaned  ***Send an ARS label***
Comments:

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

#### 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Mark Mitterd 3rd searon w/it.
Address: 1291 Big Berd Rd.
15 men to PA 16373
Phone: 724-679-2326
Serial #: 06609 295
***Send an ARS label***
Comments: box for supe JARS 1169489
Remington Confidential 10/19/

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Remington

### 700 Log Sheet – 2010 CNBC Story

Date: 12/16/10	csr:		
Is the customer calling as a result of th	e broadcast? YES	NO	
Initial tone/Attitude of the caller:		·	
Angry at Remington	Supportive of Re	mington	
Angry at CNBC for airing	Supportive of C	NBC	
Nature/Purnose of Call:			
Calling to offer support (pro-Reming	gton).		
Inquisitive about Remington position	n .		
Calling to provide broadcast feedbac	k		
Customer Owns a Model 700:			
General concern of safety with person	nnal model 700		
seeking company feedback regarding	g direction/use of per	sonal Model 700	
claims they experienced a "safety" re	elated issue with their	r personal Model 700	
has not experienced a problem but w	ants firearm inspecte	d (fill out address) send to an	RARC
If the customer references any concert the safety of the firearm, they should b			V.7.7
Did they agree to return it to the factor	ry? YES	NO alax	tic weekend
Consumer Name: Lonnie	Daley	700 hunting +	his weekend
Address: 413 W Phain 5	X	Valording toot pushed both	to code a thired
Eagle Lake TX;	77434	pushed bold	o che
Phone: 800-918-723		shot hale in	Camper trailor.
Serial #: £6493938	. 270 198		
***Send an ARS label***			
Comments:			
his a box			
Remington	Confidential :		10/19/10

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Remington

12-17-2010 total CAllS 1887

CALLING AS RESULT OF BROADCAST

No 1 /

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support

Inquisitive on Rem position

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern 1111 1111 ]

Feedback +1+

Safety Issue // )

No Problem w/ firearm

ARS sent //

TO PRODUCT SERVICES

### 700 Log Sheet - 2010 CNBC Story

Date: 12 17/10 CSR: Well			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:  X Mark the gratis			

### 700 Log Sheet - 2010 CNBC Story

Date: 12 17 10 CSR: DELL	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position O\Q	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory?	
Consumer Name: Jolin Hart	
Address: 682 Cedar Grove Rd	
Winchafer, VA 22603	
Phone: 540 667 9638 (horne)	
Serial #: Blob 19603 M1700, 270 Win	
***Send an ARS label***	
Comments:	
12/16/10 - had a FSR - No damacle, No injury	
Remingion Confidential 546 10/19/1	10

Date: 17 17 10 CSR: Dell	
Is the customer calling as a result of the broadcast? YES (NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory? (YES) NO	
Consumer Name: Maye \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
Address: 52 Hourn's Tr.	
Hendermunite, NC 28791	
Phone: C: 825-388-0739	
Serial #:	
***Send an ARS label*** We'c) Owner	
Comments:	
FBC - dry ficing No domak Abin jung	
Never had foil. Datae	
Remington Confidential FJG9 10/19.	10

Date:	12/17	CSR:	Enic		<u> </u>
Is the custo	omer calling as a result of	the broadcas	t? (YES NO		
Initial tone	e/Attitude of the caller:				
Angry	at Remington	יסללה פסללה	tive of Remingt	on	
Angry	at CNBC for airing	Suppor	tive of CNBC		
Nature/Pu	rpose of Call:				
Calling	g to offer support (pro-Rem	uington)			
Inquisi	tive about Remington posi	tion			
Calling	g to provide broadcast feed	back			
Customer	Owns a Model 700:				
Genera	el concern of safety with pe	ersonal model	700		
seekin	g company feedback regard	ding direction/	use of personal	Model 700	
claims	they experienced a "safety	" related issue	with their perso	onal Model 700	
has not	experienced a problem bu	it wants fireart	n inspected (fill	out address) ser	id to an RARC
	omer references any conc of the firearm, they shoul				
Did they a	gree to return it to the fac	etory?	YES	NO	
Consumer l	Name:				
Address: _			<del></del>		•
_			<del></del>		
Phone: _	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·			
Serial #:			<del></del>		
***Send ar	1 ARS label***				
Comments	:				
		····	<del></del>		

Date: 12/17 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Dion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments: Part Sucs.

Date: 12/17 CSR: 5ruc
Is the customer calling as a result of the broadcast? YES .
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
✓ General concern of safety with personal model 700
seaking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Ceneral Questions

### 700 Log Sheet - 2010 CNBC Story

Date: 12 17 10 CSR: ()
Is the customer calling as a result of the broadcast? (YES)NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: Email in Front / Right wow
***Send an ARS label***
Comments: Xhourd to PS Jue to
Torre

Confidential

#### 700 Log Sheet - 2010 CNBC Story

Date: 12/17/10 CSR: (1) at 15
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: E6766264
***Send an ARS label***
Used Remarks a quest look at it

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Reminston

### 700 Log Sheet - 2010 CNBC Story

Date: 12/17/10 CSR: 12-115			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Re	mington		
Angry at CNBC for airing Supportive of CN	√BC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of pers	sonal Model 700		
claims they experienced a "safety" related issue with their			
has not experienced a problem but wants firearm inspected	d (fill out address) send to an RARC		
If the customer references any concerns or problems experthe safety of the firearm, they should be advised to return it	<del>-</del>		
Did they agree to return it to the factory? YES	NO		
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Secial # check			

Remineton

Confidential

#### 700 Log Sheet - 2010 CNBC Story

Date: 12/17/10 CSR: Wa	B	
Is the customer calling as a result of the broadcast?	YES NO	Julian
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remingto	n
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position	,	
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal M	Iodel 700
claims they experienced a "safety" related issue with	n their person	aal Model 700
has not experienced a problem but wants firearm ins	pected (fill o	out address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re		
Did they agree to return it to the factory?	YES	NO
Consumer Name:	_	
Address:		
	_	
Phone:	<del></del>	
Serial #:		
***Send an ARS label***		
Comments:		

Confidential

al-Subject to Protective Order

10/19/10

Reminoton

Date: 10/17/10 CSR: LM
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Work O
Address:
Phone:
Serial = 676 3402 fires intermitenly
***Send an ARS label***
Comments: C 639904 - bx/4 wardo/ fell off

Date: 12-19-0 CSR: Row
Is the customer calling as a result of the broadcast? (YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Charles McContor
Address:
Phone:
Serial #: Prc & 2 NO Servel #
***Send an ARS label***
Comments:
Will not Sent Gun Fu

10/10/10

Date: 12-17-12 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Downla Elliett
Address:
· ————————————————————————————————————
Phone: 205-522-2216
Serial #: (685788) (1934)
***Send an ARS label***
Comments:

Date:	12-17-10	CSR:	Row		
••	stomer calling as a result of		/ I		
Initial to	ne/Attitude of the caller:				
Angr	y at Remington	Support	ive of Remingt	on	
Angr	y at CNBC for airing	Support	rive of CNBC		
Nature/P	urpose of Call:				
/	ng to offer support (pro-Rem	ington)			
Inqui	sitive about Remington posi	tion			
Calli	ng to provide broadcast feed	back			
Custome	r Owns a Model 700:				
Gene	ral concern of safety with pe	rsonal model 7	700		
seeki	ng company feedback regard	ling direction/t	ise of personal	Model 700	
claim	as they experienced a "safety	" related issue	with their perso	onal Model 700	)
has n	ot experienced a problem bu	t wants firearm	n inspected (fill	out address) s	end to an RARC
	tomer references any conc of the firearm, they shoul				
-	agree to return it to the fac	-	YES	NO	
Consume	Name: Whitley	Virk			
Address:					
Phone:			<del></del>		
Serial #: .	New 6u	i w	<del></del>		
***Send	an ARS label***				
Comment	ts:				
		<del></del>			

	1411/0	CSR:	Chris		
Is the custor	mer calling as a resul	lt of the broadc	ast? (YES) NO		
Initial tone/	Attitude of the caller	<u>::</u>			
Angry a	t Remington	Supp	ortive of Remingt	on	
Angry a	t CNBC for airing	Supp	ortive of CNBC		
Nature/Pur	pose of Call:				•
Calling	to offer support (pro-F	Remington)			
√ Inquisiti	ve about Remington p	position			
Calling	to provide broadcast fi	eedback			
Customer C	wns a Model 700:		·		
√ General	concern of safety with	h personal mode	1 700		
seeking	company feedback reg	garding directio	n/use of personal	Model 700	
	ney experienced a "sai	ferv'' related ica	on ordela elapia apana	rral Madel 500	
ciaims ti		101y 1012100 133	na with that haird	MEI IMOGSI 100	
	expenenced a problem	·	-		in RARC
has not a		n but wants fires oncerns or pro	rm inspected (fill blems experience	out address) send to ed in relation to the	operation
has not e  If the custor the safety of	experienced a problem ner references any c	n but wants fires oncerns or pro ould be advised	rm inspected (fill blems experience	out address) send to ed in relation to the	operation
has not e  If the custor the safety of	experienced a problem ner references any co the firearm, they sh	oncerns or prooudly be advised a factory?	rm inspected (fill blems experience I to return it to (	out address) send to ed in relation to the Product Service, Ili	operation
has not e  If the custor the safety of  Did they agr  Consumer N	experienced a problem ner references any co the firearm, they sh	n but wants firea oncerns or pro ould be advised a factory?	rm inspected (fill blems experience I to return it to ( YES	out address) send to ed in relation to the Product Service, Ili	operation
has not e  If the custor the safety of  Did they agr  Consumer N	experienced a problem ner references any cooking the firearm, they shows tee to return it to the	n but wants firea oncerns or pro ould be advised a factory?	rm inspected (fill blems experience I to return it to ( YES	out address) send to ed in relation to the Product Service, Ili	operation
has not e  If the custor the safety of  Did they agr  Consumer N  Address:	experienced a problem ner references any cooking the firearm, they shows tee to return it to the	n but wants firea oncerns or pro ould be advised a factory?	rm inspected (fill blems experience I to return it to ( YES	out address) send to ed in relation to the Product Service, Ili	operation
has not e  If the custor the safety of  Did they agr  Consumer N  Address:  Phone:	experienced a problem ner references any co the firearm, they sh see to return it to the ame:	n but wants firest oncerns or propould be advised a factory?	rm inspected (fill blems experience I to return it to ( YES	out address) send to ed in relation to the Product Service, Ili	operation
has not e  If the custor the safety of  Did they agr  Consumer N  Address:  Phone:  Serial #:	experienced a problem ner references any co the firearm, they sh ree to return it to the ame:	n but wants firest oncerns or propould be advised a factory?	rm inspected (fill blems experience I to return it to ( YES	out address) send to ed in relation to the Product Service, Ili	operation

Date: 12/17/10 CSR: Chris	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airingSupportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments: Age	

Date:	12/17/10	CSR:	Chris	
Is the custon	mer calling as a result of	the broadcast?	YES XO	
Initial tone/	Attitude of the caller:			
Angry 2	t Remington	Supportiv	e of Remington	
Angry a	t CNBC for airing	Supportiv	e of CNBC	
Nature/Pur	Dose of Call:			
Calling	to offer support (pro-Remi	ngton)		
Inquisit	ive about Remington positi	ion		
Calling	to provide broadcast feedb	eck		
Customer C	)wns a Model 700:			
General	concern of safety with per	sonal model 700	)	
seeking	company feedback regard:	ing direction/use	of personal Mod	el 700
claims t	hey experienced a "safety"	' related issue w	ith their personal !	Model 700
has not	experienced a problem but	wants firearm i	nspected (fill out :	eddress) send to an RARC
	mer references any conce f the firearm, they should	-	-	relation to the operation of luct Service, Ilion NY).
Did they ag	ree to return it to the fact	tory?	YES	NO
Consumer N	ame:		_	
Address:				
		· · · · · · · · · · · · · · · · · · ·		
Phone:				
Serial #:	6789052	(1975)		
***Send an	ARS label***			
Comments:	P			<u> </u>
			·	<del></del>

Date: 12/17/10	CSR:	Ohvis	·
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supporti	ve of Remingt	חב
Angry at CNBC for airing	Supporti	ve of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ick		
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 70	0	
seeking company feedback regarding	ng direction/us	e of personal l	Model 700
claims they experienced a "safety"	related issue w	rith their perso	nal Model 700
has not experienced a problem but	wants firearm i	inspected (fill	out address) send to an F
If the customer references any concerthe safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:		· ·	
· · · · · · · · · · · · · · · · · · ·	<del></del>		
Phone:	S624717		B6513193 (1985)
***Send an ARS label***			
Comments:			

Date: _	12/17/10	CSR:	TRANS		-
Is the cu	stomer calling as a resu	lt of the broadca	st? YES NO		
Initial to	ne/Attitude of the caller	<u> </u>	-		
Ang	ry at Remington	Suppo	artive of Remingt	חת	
Ang	ry at CNBC for airing	Ѕирро	ortive of CNBC		
Nature/F	Purpose of Call:			•	•
Calli	mg to offer support (pro-)	Remington)			
Inqu	isitive about Remington	position			
Caili	ng to provide broadcast i	feedback			
Custome	r Owns a Model 700:				
<u>k</u> Gene	eral concern of safety wit	h personal model	. 700		
seeki	ing company feedback re	garding direction	/use of personal!	Model 700	
clain	is they experienced a "sa	fety" related issu	e with their perso	inal Model 700	
has n	ot experienced a probler	n but wants fuear	m inspected (fill	out address) send	to an RARC
	stomer references any o y of the firearm, they sh	-	-		•
Did they	agree to return it to the	e factory?	YES	NO	·
Consume	r Name:				
Address:		<del>-</del>			
Phone:					
Serial #:					
***Send	an ARS labei***				
Commen	ts:				

Date: 12/017/2010 CSR:	Travis		
Is the customer calling as a result of the broadca	ast? YES NO		
Initial tone/Attitude of the caller:			
Angry at RemingtonSuppo	ortive of Reming	On	
Angry at CNBC for airing Suppo	ortive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
(General concern of safety with personal mode	1 700		
🔀 seeking company feedback regarding direction	n/use of personal	Model 700	
claims they experienced a "safety" related issu	e with their pers	onal Model 700	
has not experienced a problem but wants firear	rm inspected (fill	out address) send :	o an RARC
If the customer references any concerns or prob the safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<del></del>		
Address:	<del> </del>		
Phone:	<del></del>		
Serial #:	<del></del>		
***Send an ARS label***			
Comments:			
A 6565050			

12-20-2010 Total Calls 2379

CALLING	AS	RESULT	OF	BRO.	ADCAST

Yes ++++ |

No

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support | |

Inquisitive on Rem position | |

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern

Feedback

Safety Issue

No Problem w/ firearm

ARS sent 11111

To PRODUCT SERVICES + 1

S/N check + + 1 1 1

Date: 12/20/2010 CSR:- 1v	avis		
Is the customer calling as a result of the broadcast?	/ 1		
Initial tone/Attitude of the caller:			
Angry at Remington Supportiv	e of Remingt	on	
Angry at CNBC for airing Supportiv	e of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
		•	
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700	כ		
seeking company feedback regarding direction/use	e of personal!	Model 700	
claims they experienced a "safety" related issue w	ith their perso	mal Model 700	
has not experienced a problem but wants firearm i	nspected (fill	out address) send to an RAR(	2
If the customer references any concerns or problem the safety of the firearm, they should be advised to			on of
Did they agree to return it to the factory?	YES	NO	
Consumer Name:		·	
Address:	<del></del>		
		•	
Phone:	<del></del>		
Serial #:			
***Send an ARS label***			
Comments: C 6610277			

Date: 12-20-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: JAMES SCOTT
Address:
Phone: (317) 965-9340 Serial #: B6245648 + A6256566
Serial #: B6749648 + A6256566
***Send an ARS label***
Comments:

Date: 12-2210	_ CSR: _ Roz	
Is the customer calling as a resul	t of the broadcast? YES NO	
Initial tone/Attitude of the caller	<u>:</u>	
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-F	Remington)	
Inquisitive about Remington p	position	
Calling to provide broadcast fa	eedback	
Customer Owns a Model 700:		
General concern of safety with	h personal model 700	
seeking company feedback reg	garding direction/use of personal Model 700	
claims they experienced a "sai	fety'' related issue with their personal Model 70	00
has not experienced a problem	n but wants firearm inspected (fill out address) s	send to an RARC
	oncerns or problems experienced in relation could be advised to return it to (Product Serv	_
Did they agree to return it to the	e factory? YES NO	
Consumer Name:	E ALTRICHTER	
Address:		
	·	
Phone:		
Serial #: <u>E68</u>	101017 1395	
***Send an ARS label***		
Comments:		

## 700 Log Sheet - 2010 CNBC Story

Date: 12/20/10 CSR: 14
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO hew rifle
Consumer Name: Was Bean on hunting trip
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  NEW Piffe  Pond  Consumer Name:  No  New Piffe  On hunting trip  Address:  1400 N. 1676 56  Unloaded gun, Clevral  Phone:  502-836-7278  Phone:
Prurray KY 42071 at half back
Phone: 502-836-7278
Serial # 56745623 west through door in
Serial #: 56745623 went through door in hotel, \$1000 extrade.
Comments:
<u>HKS</u>
·

Remingson

Confidential

10/19/10

## 700 Log Sheet - 2010 CNBC Story

Date: 12/20/10	CSR: M		
Is the customer calling as a result of the	ne broadcast? (YES	NO <sub>.</sub>	
Initial tone/Attitude of the caller:	\ /		
Angry at Remington	Supportive of Re	emington	
Angry at CNBC for airing	Supportive of Cl	NBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton) .		
Inquisitive about Remington positio	ī		
Calling to provide broadcast feedback	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regardin	g direction/use of per	sonal Model 700	
claims they experienced a "safety" r	elated issue with thei	r personal Model 700	
has not experienced a problem but v	vants firearm inspecte	d (fill out address) send	to an RARC
If the customer references any concer the safety of the firearm, they should b			
Did they agree to return it to the facto	ry? YES		100 × 2
Consumer Name: James	Scott	MARR Back	k from hunting, la
Address: 7693 W Will	igas wood 1	h. 16	cost of truck
New Palerkne I	•	2/1	Chuffit
Phone: 317-965-93 Yesteral's incid # B62	48	fushed s	afety off sit Vever had ithan
Serial #: <u>A6296966</u>	77 <i>4</i> 77 	tiredo	vever visit
***Send an ARS label***	10/20	before.	I latear
Comments:	1170320	The offer	Le had sak
2-ARS +2	boxes		a but thing, did something
Remineron	Confidential		10/19/10

**Confidential-Subject to Protective Order** Bledsoe v. Remington

10/19/10

Date: 12/20/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Havio Komero bought in Apr. 08
Address: 2834 Douglas Do Walkart, Florence
Budington KY 41005 paid \$337 holds 4, load
Phone: C-859-308-0015 it, loaded chamber, laid
Serial #: down & it fired.
***Send an ARS label***  Did it a couple more time  ***Send an ARS label***
Comments:  Had A of pulled.

## 700 Log Sheet - 2010 CNBC Story

(472
Date: 13/36/16 CSR: 1
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Scott Stadler 700 CDL 30-06 Fires
Address: W279 N 7640 Center Of FSR Hartland, WI53029 Rd
Phone: 414-333-9660
Serial #: G 6582426 New Cabelar
***Send an ARS label***
Comments: 60 + ARS 1170134
·

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remineran

## 700 Log Sheet – 2010 CNBC Story

51/69

Date: 12/20/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Brian Smith 700 - had 25/15
Address: 3214 N Northstore Blut Juke ago FSR wid; for 165 62205 Cut thumb
widita les 62205 out thumb
Phone: B6529660  Cut thumb  Can't duplicate but once  Serial # B6529660
Serial #:
***Send an ARS label***
Comments: ARS + box 1170083

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Rominetan

## 700 Log Sheet - 2010 CNBC Story

5465

Date: 12/20/10 CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington) /0/2/4-0000 3	0
Inquisitive about Remington position .	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700.	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RAI	≀C
If the customer references any concerns or problems experienced in relation to the operation to the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)	
Did they agree to return it to the factory?  NO LH NHA  Consumer Name: Book  Sond he wer	e sighting
Consumer Name: Book Song he were Address: 2497 Rivers do Dr. son unloading to Lexing to NC 27292 accided disconstruction of Address: A 6452187 New 30yrs post fine it has send an ARS label***	larged.
Phone: 376-499-5661 145 bolt/oc	K.
Serial #: H6452187 New 30yrs partime it h	appered
***Send an ARS label***	•
Comments:	
Reminston Confidential	10/19/10

Date: 12/20	CSR:	Anne	·	
Is the customer calling as a result of	the broadca	st? YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppo	ortive of Remingt	On	
Angry at CNBC for airing	Suppo	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ington)			
Inquisitive about Remington posi	tion			
Calling to provide broadcast feed	back			
Customer Owns a Model 700:				
General concern of safety with pe	rsonal model	700		
seeking company feedback regard	ling direction	/use of personal ?	Model 700	
claims they experienced a "safety	" related issu	e with their perso	onal Model 700	
has not experienced a problem bu	t wants firear	m inspected (fill	out address) send t	to an RARC
If the customer references any conc the safety of the firearm, they should		-		_
Did they agree to return it to the fac	etory?	YES	NO	
Consumer Name:		<u> </u>		
Address:		·		
Phone:	· · · · · · · · · · · · · · · · · · ·			
Serial #:	<del></del>			
***Send an ARS label***				
Comments:				

12-21-2010 Total CA/15 1985

CALLING AS I	RESULT OF	BROADCAST
--------------	-----------	-----------

Yes +++++

No

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM | |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support

Inquisitive on Rem position 1 /1

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern ++++ 1

Feedback

Safety Issue | | | | |

No Problem w/ firearm

ARS sent ) / /

TO PRODUCT SERVICES 11/1

S/N check ++++

	Date: 12/2/10 CSF	Li Travis	
	Is the customer calling as a result of the ba		
	Initial tone/Attitude of the caller:	n Rifleman mag	
	Angry at Remington	Supportive of Reming	gion
	Angry at CNBC for airing	Supportive of CNBC	
•	Nature/Purdose of Call:		
	Calling to offer support (pro-Remington	)	
	Inquisitive about Remington position		
	Calling to provide broadcast feedback		
	Customer Owns a Model 700:	·	
	General concern of safety with personal	model 700	
	seeking company feedback regarding dir	ection/use of personal	l Model 700
	claims they experienced a "safety" relate	d issue with their per	sonal Model 700
	has not experienced a problem but wants	ग्रिट्यमा inspected (ग्री	ll out address) send to an RARC
	If the customer references any concerns of the safety of the firearm, they should be ac		
	Did they agree to return it to the factory?	YES	NO
	Consumer Name:		
	Address:		
	Phone:		
	Serial #:		
	***Send an ARS label***		
	Comments:		
	N0275382		

Date:	12/21/10	CSR:	Chris	
Is the custome	er calling as a result of	the broadcast?	YES NO	
Initial tone/A	ttitude of the caller:	i i		
Angry at I	Remington	Supportive	of Remington	
Angry at (	CNBC for airing	Supportive	of CNBC	
Nature/Purpo	ose of Call:			
Calling to	offer support (pro-Remi	ngton)		
Inquisitive	e about Remington positi	on		
Calling to	provide broadcast feedba	ack		
Customer Ow	vns a Model 700:			•
General co	oncern of safety with per	sonal model 700		
seeking co	ompany feedback regardi	ng direction/use	of personal Mod	el 700
claims the	y experienced a "safety"	related issue with	h their personal	Model 700
has not ex	perienced a problem but	wants firearm ins	spected (fill out	address) send to an RARC
	er references any conce he firearm, they should	-	-	relation to the operation of luct Service, Ilion NY).
Did they agree	e to return it to the fact	ory?	YES	NO
Consumer Nar	ne:		· —	
Address:			<del></del>	,
<del></del>			_	
Phone:			<del></del>	
Serial #:				
***Send an A	RS label***			
Comments: Started	aghing about not had	SMP. Lat	er said	
they dais	n to have had	safety issu	ues. Trans	in to Product Service

Date: 12/21/10	CSR:	drois		
Is the customer calling as a result of t	he broadcast? (	YES NO		
Initial tone/Attitude of the caller:		(,		
Angry at Remington	Supportive	e of Remingtor	1	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	_			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:			•	
General concern of safety with pers	onal model 700			
seeking company feedback regarding	g direction/use	of personal Mo	odel 700	
claims they experienced a "safety" i	related issue wit	h their persona	al Model 700	
has not experienced a problem but v	vants firearm ins	spected (fill or	nt address) send to an RARC	
If the customer references any concer the safety of the firearm, they should				ıf
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:		<del></del>		
Address:				
		_		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				

700 Log Sheet - 2010 CNDC Story	5484
Date: 12/21/10 CSR:	<del></del>
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
Local claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send	to an RARC
If the customer references any concerns or problems experienced in relation to the safety of the firearm, they should be advised to return it to (Product Service,	w. *
Did they agree to return it to the factory?	w - never adjust
Consumer Name: Michael Hick Today - We	at off instance
Address: 331 Bill Medlin Kla Laid across	lop, loaded 17 ed leg.
Laxington NC 27292 Fixed, bruis	a A lies
Phone: 336-357-5571 Hicks Las 8	Rep. riflerhims
Serial #:	bought new
***Send an ARS label***	- 270 WSM 7 A Gunbroker
Comments:	0 4 70 40 -51 -4

### 700 Log Sheet - 2010 CNBC Story

5482

Date:	12/21/10	CSR:	M				
Is the cus	tomer calling as a result of t	the broadcast	?/ YES	$)_{NO}$			
Initial tor	ne/Attitude of the caller:						
Angry	y at Remington	Support	ive of Re	mington			
Angry	at CNBC for airing	Support	ive of CN	īВС			
Nature/P	urpose of Call:						
Callir	ng to offer support (pro-Remi	ngton) .					
Inquis	sitive about Remington positi	on					
Callin	ng to provide broadcast feedb	ack					
Customer	Owns a Model 700:				•		
Gener	al concern of safety with per	sonal model 7	00				
seekir	ng company feedback regardi	ng direction/u	se of pers	onal Mode	1 700		
claim	s they experienced a "safety"	related issue	with their	personal M	Iodel 700		
has no	ot experienced a problem but	wants firearm	inspected	i (fill out ac	ddress) seno	d to an RAR	3
	tomer references any conce of the firearm, they should				ict Service	, Ilion NY).	
Did they a	agree to return it to the fact	ory?	YES	)	NO c	2nd 1	rand
	_	Donald	, 1	FBC	30	2 na 1 -06 7	10
Address:	1920 Ivy Rio	lge Rd		also	prot	blensu	<i>s</i> /
	Cleveland VA	21225		shell	inet;	Fring,	'nnediat
-	276-889-55	28	<del></del>	rbou	t 3-4	wks	ago
Serial #: _	B6275050	180	<del></del>	THE	heer	r. Hina	a white
***Send a	an ARS label***			<i></i>	000	. J	
Comment	s: ALS + box //	7/327			_		

a 'ar ...

100000

## 700 Log Sheet - 2010 CNBC Story

		10	5 /
5	7	8	/

Date: 12/21/10 CSR: M
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Clare Ciatre General Products + Sugar fired preparatively
Address: 10/ Technelogy in Tanzania lair
Expert PA 15632  3 cape buffalo on trip
rione. 101
Serial #: 186519794 New 375 Haff
***Send an ARS label***
Comments:

^...£1......1

Date: 12 21 10 CSR: Watts	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	. of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
· · · · · · · · · · · · · · · · · · ·	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Somp Durshows	

Date: 12-21-10 CSR: Ron
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Richald Ashunus4
Address:
Phone: 724-840-6728  Serial #: 66253878 (2007)
***Send an .ARS label***
Comments:

102te: 12-2+12 CSR: Ron				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory?  YES  NO				
Consumer Name: Name: Name: 7ESENIAM				
Address:				
Phone:				
***Send an ARS label***				
Comments:				

Date: 12-21-10	CSR:	lans	<u>~</u>
Is the customer calling as a result of the	e broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	1
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	ton)		
Inquisitive about Remington position	1	•	
Calling to provide broadcast feedback	k		•
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use o	of personal M	odel 700
claims they experienced a "safety" re	lated issue with	their person	al Model 700
has not experienced a problem but wa	ants firearm ins	pected (fill o	ut address) send to an RARC
If the customer references any concern the safety of the firearm, they should be	-	-	<b>-</b>
Did they agree to return it to the factor	y?	YES	NO
Consumer Name:			
Address:		_	
Phone:		<del>_</del>	
Serial #:		_	
***Send an ARS label***			
Comments:  Mis fire  1	Vo FSR		·

Is the customer calling as a result of the broadcast?	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide proadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	ρf
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: <u>Dec. 21, 2010</u> CSR: <u>SDJ</u>
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: John Hart
Address:
Phone: 540-667-9636
Serial #: <u>B6619603</u>
***Send an ARS label***
Comments:

12-23-2010 total colls 18/6

CALLING	AS	RESULT	OF	BROA	DCAST

No

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM |

Supportive of CNBC \

NATURE/PURPOSE OF CALL

Offer Support

Inquisitive on Rem position

Calling to provide Broadcast feedback

**OWNS MODEL 700** 

General Concern ++++

Feedback

No Problem w/ firearm

Date: 12/22	. CSR:	Eni	
Is the customer calling as a result of	the broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supporti	ve of Remington	1
Angry at CNBC for airing	Supporti	ve of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Rem	ington)		
Inquisitive about Remington posit	tion		*
Calling to provide broadcast feed?	back		
Customer Owns a Model 700:			
General concern of safety with pe	rsonal model 70	00	
seeking company feedback regard	ling direction/us	e of personal M	odel 700
\(\times\) claims they experienced a "safety"	" related issue v	vith their person	al Model 700
has not experienced a problem but	t wants firearm	inspected (fill o	ut address) send to an RARC
If the customer references any conc the safety of the firearm, they should			
Did they agree to return it to the fac	ctory?	YES	МО
Consumer Name:			
Address:			
Phone:		<del></del> .	
Serial # 86865115	•		
***Send an ARS label***			
Comments:			

Date:	12/22	CSR:	Sin	, 		
Is the cus	tomer calling as a result	of the broadc	ast? YES NO			
Initial ton	ne/Attitude of the caller:					
Angr	y at Remington	<u>— </u> Sирр	omive of Reming	on		
Angry	y at CNBC for airing	Ѕирр	ortive of CNBC			
Nature/Pi	urpose of Call:		·			
Callin	ng to offer support (pro-Re	mington)				
<u>I</u> pėnį	sitive about Remington po	sition				
Callin	ng to provide broadcast fee	edback				
Customer	Owns a Model 700:					
Gener	ral concern of safety with ;	personal mode	1 700			
seekir	ng company feedback rega	uding direction	wuse of personal	Model 700		
X claims	s they experienced a "safe	ty" related isst	e with their perso	onal Model 700		
has no	ot experienced a problem b	out wants ilree	rm inspected (fill	out address) se	nd to an RARC	
	tomer references any con of the firearm, they shot	_	-		•	ıof
Did they a	egree to return it to the f	actory?	YES	NO		
Consumer	Name:					
Addrass: .						
-						
Phone: _			<del></del>			
Serial #: _	(820975	<u> </u>	197			
***Send a	n ARS label***					
Comment	$r \int \mathcal{A} C dr$	. <b>\</b>				

Date: 1000 / 10 CSR:	M	<del></del>
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
· · · · · · · · · · · · · · · · · · ·	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		·
Calling to offer support (pro-Remington)		
Inquisitive about Remington position	,	
Calling to provide broadcast feedback		
Customer Owns a Model 700:		·
General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal Mo	odel 700
claims they experienced a "safety" related issue with	n their persona	l Model 700
has not experienced a problem but wants firearm ins	pected (fill ou	t address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re	_	<del>-</del>
Did they agree to return it to the factory?	YES	NO
Consumer Name:		
Address:	<del></del>	
	·	
Phone:		
Serial #:	·	
***Send an ARS label***		
Comments:		
	<del></del>	

Date: 2 (5) CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 56355073
***Send an ARS label***
Comments:

Date: 10/00/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 10 (10) CSR:
Is the customer calling as a result of the broadcast YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 10 = 22 - 10
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: DEC. 22, 2010 CSR: SDJ
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNEC for airing Supportive of CNEC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Mike Suboloski
.Address:
· ————————————————————————————————————
Phone:
Serial #:
***Send an ARS label***
Comments: 204 Ruser Model 700 castoner states

11

Date:	DEC	. CSR:	
Is the cus	etomer calling as a result of	the broadcast? (YES) NO	
Initial to	ne/Attitude of the caller:	\	
Angr	y at Remington	Supportive of Remington	
Angr	y at CNBC for airing	Supportive of CNBC	
Nature/P	urpose of Call:	·	
Callin	ng to offer support (pro-Rem	wington)	
Inqui	sitive about Remington posi	tion	
Callin	ng to provide broadcast feed	back	
Custome	r Owns a Model 700:		
Gene	ral concern of safety with pe	ersonal model 700	
seeki	ng company feedback regard	ling direction/use of personal Mo	del 700
claim	is they experienced a "safety	" related issue with their persona	l Model 700
has n	ot experienced a problem bu	t wants firearm inspected (fill ou	t address) send to an RARC
		erns or problems experienced : d be advised to return it to (Pro	
•	agree to return it to the fac	•	NO
	Name: Markty		
Address:	3360 B		
	Cohocton	NY 14826	
Phone:	585-5	07-6304	
Serial #: _	383362		
***Send	en ARS label***		
Comment			£.
	well call back	with shin to so	HIFES

700 Hog Breet 2010 3112 3 1011	5491
Date: /2/22/10 CSR:	,
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to	an RARC
If the customer references any concerns or problems experienced in relation to the the safety of the firearm, they should be advised to return it to (Product Service, Ilic	•
Did they agree to return it to the factory?  YES  NO	
Consumer Name: Donglas White After rifle.	has been tim
Address: 1875 Clark Rd. Lift bolf	handle & the
Barner WI 54873 Fring pind	ber cock
Phone: 115-795-2467	
Serial #: B 6865/15	
***Send an ARS label***	
Comments:	
1171776	

## 700 Log Sheet - 2010 CNBC Story

Date: /2/2	2/10	CSR:	M	12/21 Hele	extension in
Is the customer ca	lling as a result of t	the broadcast?	YES NO		
Initial tone/Attitu	de of the caller:			(59	788
Angry at Remi	ngton	Supportive	e of Remington		
Angry at CNB	C for airing	Supportiv	e of CNBC		
Nature/Purpose o	f Call:				
Calling to offe	r support (pro-Remir	ngton) .			
Inquisitive abo	out Remington positi	on			
Calling to prov	ride broadcast feedba	ack			,
Customer Owns a	Model 700:				
General concer	m of safety with per	sonal model 700			
seeking compa	ny feedback regardi	ng direction/use	of personal Mo	del 700	
L claims they ex	perienced a "safety"	related issue wi	th their personal	Model 700	
has not experie	enced a problem but	wants firearm in	ispected (fill out	address) send	to an RARC
	ferences any conce rearm, they should			duct Service	Hon NV)
	return it to the fact		YES	NO	forther-in-law h
Consumer Name:	craig Kee	efer	_ 700	older	from 3
	Palmer		_ Out	+ Sate	it histired.
Hei	rndon UA	20170	_ <i>N</i>	ever hap	grened before.
Phone: 30	1-286-52	08			
Serial #:				scharged	I when she id it once
***Send an ARS l	abel***	/	h	d load	Liek.
Comments:	1		H	as bolt	stolen beto
13/22 1:00	letthin voice	ressage.	Ho	as 6x x 1	`

10/20/20

## 700 Log Sheet - 2010 CNBC Story

Date: 12/22/10 CSR: M
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Richael Knapik Fired when closing bolt.
Address: 3501 Rocky Creek Rd. In stand, looked, safety
Labrange TX 78945
<b>v</b>
Phone: 512-968-8270 Serial #: [-6543929 new 278 W5/2 no a Heration & Out. com.
Serial #: (-6) 93927 New 2 10 Wint Map & Orm.  ***Send an ARS label***  Area Knap & Orm.  Mind Knap & Orm.
Comments:
12/22 Loft viice nessage for him to call me.

ממחחמו

#### 

700 Log Sheet – 2010 CNBC Story
5481
Date: / 1/22//6 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO  Safety not on
Consumer Name: Bill Birchfield Fired by itself on bend
Address: (03 Wall & shooting range,
Fureka AK 72632 Consin bought for his si Phone: 479-253-9252 Consin bought it
Never (NO)
Serial #: 6487587 from Lim.
***Send an ARS label***  Sofety is real hard oni
Serial #:

117/670

Camplantial

10/10/10

Date: 19/22/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seaking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: John Hart Sr. Was Mode 700 LH 270
Address: 682 Cedar Grove Rd Last couple times FS.
Winderter UA 22603
Phone: 540-667-9638
Serial #: 86619603 NEW
***Send an ARS label***
Comments:

Date: 12-72 -10 CSR: CHuck
Is the customer calling as a result of the broadcast? VES NO
Initial tone/Attitude of the caller:
Angry at Remington Zsupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Bought New 700 NoT
Received yet

Date: 12/22/10 CSR: Elizab
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: David Seck
Address: 2312 Riverside D
Say(c, PA Phone: 570 888 2634
Serial #:
***Send an ARS label***
Claims FSR

Date: 12-27-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington ,
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: JFFF Tid MDRE
Address:
Phone: 265-914-3157
Serial #: <u>E6652757 (5000)</u>
***Send an ARS label***
Comments:

Thurs Dec 23 to fall calls 1193

CALLING AS RESULT OF 8	RKOADCAST
------------------------	-----------

No

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM | | |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support

Inquisitive on Rem position

Calling to provide Broadcast feedback

OWNS MODEL 700

Feedback |

Safety Issue

No Problem w/ firearm

ARS sent 11

TO PRODUCT SERVICES / / /

S/N check ++++ | | |

Date: Dec. 73, 706 CSR: SQL
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Mike Conkling
Address:
Smithville Mo 64089
Phone: <u>816-898 9410</u>
Serjal #:
***Send an ARS label*** Zlabels Stuf
Comments:

Date: 12/23/10	CSR:	Chris			
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington	Supportive	of Remington	ı		
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remingt	ton)				
Inquisitive about Remington position					
Calling to provide broadcast feedback	ζ				
Customer Owns a Model 700:					
General concern of safety with person	nal model 700				
seeking company feedback regarding	direction/use o	f personal M	odel 700		
claims they experienced a "safety" rel	lated issue with	their person	al Model 700		
has not experienced a problem but wa	ants firearm ins	pected (fill or	nt address) send to an RARC		
If the customer references any concerns the safety of the firearm, they should be					
Did they agree to return it to the factory	y?	YES	NO		
Consumer Name:					
Address:					
Phone:		_			
Serial #:					
***Send an ARS label***					
Comments:					

Date: 12/23/10 CSR: Chris	5			
Is the customer calling as a result of the broadcast? YES N	10			
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remin	gton			
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback	·			
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of persona	al Model 700			
claims they experienced a "safety" related issue with their per	rsonal Model 700			
has not experienced a problem but wants firearm inspected (f	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES	NO			
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Wants new trigger just because.				

Date: 12/23 CSR: \Suc				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at RemingtonSupportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide procedess feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, $\pi$ lion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial # 15650221				
***Send an ARS label***				
Comments:				

Date: 122310 CSR: Ron
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Eugenz Hrachweck
Address:
Phone: 520-896 9633
Serial #: 56255493 (186750)
***Send an ARS label***
Comments

5496
Date: 19/23/10 CSR: 1
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
Letzims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO had it a few you
Consumer Name: Jason Trapp 700 - FSR
Address: 26611 Cedar Valley Rd.  Dordan PN 55352
& Jordan PANSSSSS
Phone: C-952-200-6313
Serial #:
***Send an ARS label***
Comments: 6 0 X X ARS
1172086

Remington

Confidential

. . . . . . .

### 700 Log Sheet - 2010 CNBC Story

CUAC

	Date:	12/23/10	CSR:		<i>)                                    </i>
	Is the cust	omer calling as a result of t	he broadcast? YES	NO	
	Initial tone	e/Attitude of the caller:			
	Angry	at Remington	Supportive of Remi	ngton	
	Angry	at CNBC for airing	Supportive of CNB	С	
	Nature/Pu	rpose of Call:			
	Calling	g to offer support (pro-Remir	ngton) ,	·	
	Inquisi	itive about Remington position	on		
	Calling	g to provide broadcast feedba	ack		
	Customer	Owns a Model 700:			
	Genera	al concern of safety with pers	sonal model 700		
	seeking company feedback regarding direction/use of personal Model 700				
	claims they experienced a "safety" related issue with their personal Model 700				
	has no	t experienced a problem but	wants firearm inspected (	fill out address) sen	d to an RARC
		omer references any conce of the firearm, they should		o Product Service	· Hion NY).
		gree to return it to the fact Name: Au Po	holeki	NO	and hard
	Address: _	29510 Bre.	attor 5th	Targets	hooting. FBC
933-	9950 - Phone: _	Livonia MI 324 SJ	1962	7 mm Br	
	Şerial #: _	7			
	***Send a	n ARS label***			
	Comments	· ::			
			· · · · · · · · · · · · · · · · · · ·		

(42)
Date: 12/23/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
Lessims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Paul Ciccago 700 FBC - Couple mon
Address: 18798 SW 293 Terrace Homerfeed FL 33030
Phone: <u>C-305-796-3021</u>
Serial #: B6746702 2nd hand
***Send an ARS label***
Comments:
•

### 700 Log Sheet - 2010 CNBC Story

5492

Date: 12/23//6	CSR:	M			_	
Is the customer calling as a result of t	he broadcast	? (YES) 1	ΝO			
Initial tone/Attitude of the caller:						
Angry at Remington	Supporti	ve of Remi	ngton			
Angry at CNBC for airing	Supporti	ve of CNB	С			
Nature/Purpose of Call:						
Calling to offer support (pro-Remin	gton) .					
Inquisitive about Remington position	חמ					
Calling to provide broadcast feedba	ck					
Customer Owns a Model 700:						
General concern of safety with pers	onal model 70	00				
seeking company feedback regarding	ng direction/us	se of person	al Model 7	700		
claims they experienced a "safety"	related issue v	vith their pe	rsonal Mo	del 700		
has not experienced a problem but	wants firearm	inspected (1	fill out add	ress) send t	o an RARC	
If the customer references any concer the safety of the firearm, they should						of
Did they agree to return it to the factor	•	YES	$\setminus$	0 308	/ 4	Q 1/
Consumer Name: Jesque	Rainone		600	- WE	ento1	1 W10
Address: 73-22-58	Ave		firg	er on	- Trigg	er. le, push it fire
Mas N	1 /13	8	One	hank	ort	le, justi
Phone: 718-397-8	706		bo	If cli	ised s	ノナアル
Serial #: 31,479	2nd have	£				
***Send an ARS label***						
Comments:						
				-		

Date: 2/23/10 CSR: Andrew
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Cystomer sending ritle for SMD

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Bion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Jeff Dault P.O. 86
Consumer Name: SEFF DAULT P.O. 86  Address: 570 WARO Rd CYMNVILLE
LYNNVILLE, TN 3847Z
Phone:
Serial #:
***Send an ARS label***
Comments:
ALS sout

Date: 12/23/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Paul
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Started asking about SMP, then said the gun
had find by Closery bolt

Tues Dec 28 total Calls 2016

CALLING	AS RE	SULT	ΟF	BROADCAST

Yes +1++ | | | |

No /

ATTITUDE

Angry at Remington

Angry CNBC \

Supportive of REM

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support | |

Inquisitive on Rem position | | |

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern 111111

Feedback -----

Safety Issue | | | | |

No Problem w/ firearm

ARS sent

To PRODUCT SERVICES ///

Date: 12/28/0	CSR:	Chois					
Is the customer calling as a result of the broadcast? YES NO							
Initial tone/Attitude of the caller:							
Angry at Remington	Suppor	rtive of Remin	gton				
Angry at CNBC for airing	Suppor	rtive of CNBC					
Nature/Purpose of Call:							
Calling to offer support (pro-Remir	ngton)						
Inquisitive about Remington position	on						
Calling to provide broadcast feedba	ack						
Customer Owns a Model 700:							
General concern of safety with pers	sonal model '	700					
seeking company feedback regarding	ng direction/	use of personal	l Model 700				
claims they experienced a "safety"	related issue	with their per	sonal Model 700				
has not experienced a problem but	wants firearn	n inspected (fil	ll out address) send to an RARC				
If the customer references any concer the safety of the firearm, they should							
Did they agree to return it to the factor	ory?	YES	NO				
Consumer Name:		<u>·</u>					
Address:							
		<del></del>					
Phone:		·					
Serial #: <u>B6724645</u>	(1985)	<u> </u>					
***Send an ARS label***							
Comments:							

Date:	12/28	CSR:	rin		
Is the custo	omer calling as a result o	f the broadcast	YES XO		
Initial tone	e/Attitude of the caller:				
Angry	at Remington	Ѕирроп	ive of Remingro	בּכ	
১০ছুস	at CNBC for airing	Support	ive of CNBC		
<u>Nature/Pu</u>	rpose of Call:				
Calling	19. ευροφού (21. 19. 20. 20. 20. 20. 20. 20. 20. 20. 20. 20	mington)			
Inquisi	tive about Remington pos	ition			
Calling	g to provide broadcast feed	iback			
Customer	Owns a Model 700:				
General General	el concern of safety with p	ersonal model 7	00		
seeking	g company faadback ragar	ding direction/v	ise of personal?	Model 700	·
claims	they experienced a "safety	y" related issue	with their perso	nal Model 700	
has not	experienced a problem b	ut wans ideam	inspected (fill	out address) send t	o ed RARC
	omer references any con of the firearm, they shou				
Did they as	gree to return it to the fa	ctory?	YES	NO	
Consumer 1	Vame:	<del>-</del>	<u>_</u>		
Address: _		<del></del>			
			<del></del>		
	· · · · · · · · · · · · · · · · · · ·	<del>_ ·</del>			
Serial #:					
***Send an	. ARS label***				
Comments:	neral Our	tions	_		

Date: 12/28 CSR: 8200	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for siring Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide proadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	oi
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
· · · · · · · · · · · · · · · · · · ·	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
·	

Date:	13/28	CSR:	52. L		
Is the custo	omer calling as a result o	f the broadca	st? FES NO		
<u>Initial tone</u>	Attitude of the caller:	·			
Angry	at Remington	Suppo	mive of Remings	מס	
Angry	at CNBC for airing	Suppo	rtive of CNBC		
No ture/Pui	rpose of Call:				
	; to offer support (pro-Rea	ກມ່ານຂະເວລ )	·		
•	tive about Remington pos				
,	r to provide broadcast feed				
	Owns a Model 700:				
	l concern of safety with p	ersonal model	700		
seeking	g company feedback regar	ding direction	/use of personal !	Model 700	
claims	they experienced a "safety	y" related issue	e with their perso	mal Model 700	
has not	experienced a problem by	it wants Mear	m inspected (ill	out address) send to a	a RARC
	omer references any cond of the firearm, they shoul				
Did they 29	gree to return it to the fa	ctory?	YES	NO	
Consumer N	Vаше:				
- Address:					
		<del> </del>	<del></del>		
Phone:					
Serial #					
***Send an	ARS label***				
Comments:	Phielia C	11			
	MILE WALLER S	///	167		

Date: 12/28 CSR: SAC	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for siring Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an R	_4_RC
If the customer references any concerns or problems experienced in relation to the ope the safety of the firearm, they should be advised to return it to (Product Service, Ilion N	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
.A.deress:	
Phone:	
Serial ≓:	
***Send an ARS label***	
Comments: Call Back Smt	

Date: 12-28-10	. CSR: _AJ	<u>S</u>		_
Is the customer calling as a result of	the broadcas	te YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppor	tive of Remingto	no	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ungton)		,	
Inquisitive about Remington posi	tion		1	
Calling to provide broadcast feed	back			
Customer Owns a Model 700:				
General concern of safety with pe	ersonal model	700		
seeking company feedback regard	ling direction/	use of personal M	Model 700	
Elaims they experienced a "safety	" related issue	with their perso	nal Model 700	
has not experienced a problem bu	t wants firearn	n inspected (fill	out address) send	to an RARC
If the customer references any conc the safety of the firearm, they shoul	-	-		-
Did they agree to return it to the fac	ctory?	YES	NO	
Consumer Name: Joekirby		· · · · · · · · · · · · · · · · · · ·		
Address:				
Phone: 325-200-5	233	·····		
Serial #: _ Cece054230		·		
***Send an ARS label***				
Comments:				
Sent to Produc	t Seri	lices		

Date: <u>D</u> <u>D</u> CSR:	m)
Is the customer calling as a result of the broadcast?	YES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive	of Remington
Angry at CNBC for airing Supportive	of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use or	of personal Model 700
claims they experienced a "safety" related issue with	h their personal Model 700
has not experienced a problem but wants firearm insp	spected (fill out address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to ret	<u>-</u>
Did they agree to return it to the factory?	YES NO
Consumer Name:	
Address:	_
	<u> </u>
Phone:	
Serial #: <u>6856965</u>	<u> </u>
***Send an ARS label***	
Comments:	
mis-fired - to	ranstereo
to Product Sex	ruice,

### 700 Log Sheet - 2010 CNBC Story

Date: 2 / 10 C	SR:	AN_	
Is the customer calling as a result of the	broadcast?	yes no	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingto	on)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			·
General concern of safety with persona	al model 700		
seeking company feedback regarding d	direction/use o	f personal Mod	el 700
claims they experienced a "safety" rela	ated issue with	their personal	Model 700
has not experienced a problem but wan	nts firearm ins	pected (fill out	address) send to an RARC
If the customer references any concerns the safety of the firearm, they should be			
Did they agree to return it to the factory	?	YES	NO
Consumer Name:	····	_	
Address:		_	
		<del></del>	
Phone:		_	•
Serial #:	···	_	
***Send an ARS label***			
Comments:			

10/10/10

### 700 Log Sheet - 2010 CNBC Story

Date: CSR:	
Is the customer calling as a result of the broadcast? VES N	0
Initial tone/Attitude of the caller:	
Angry at Remington \( \sum_{\text{\subset}} \) Supportive of Remington	gton
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	·
🗡 General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal	l Model 700
claims they experienced a "safety" related issue with their pers	sonal Model 700
has not experienced a problem but wants firearm inspected (file	ll out address) send to an RARC
If the customer references any concerns or problems experience the safety of the firearm, they should be advised to return it to	<u> </u>
Did they agree to return it to the factory? YES	NO
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments: <b>8</b> 666 5937	
7.50	

Confidential-Subject to Protective Order Bledsoe v. Remington

10110110

Date:	12/28/10	CSR:	Travis	<del> </del>	
Is the cust	tomer calling as a result o	of the broadcas	YES NO		
Initial ton	ne/Attitude of the caller:				
Angry	y at Remington	Suppor	rive of Remingt	מכ	
Angr)	y at CNBC for airing	—— Зпррог	tive of CNBC		
Nature/Pu	urpose of Call:				
Callin	eg to offer support (pro-Re	mington)			
Inquis	citive about Remington po	sition			
Callin	g to provide broadcast fee	dback			
Customer	Owns a Model 700:				
K Gener	el concern of safety with p	personal model ?	700		
seekin	ng company feedback rega	rding direction/t	ise of personal!	Model 700	
claims	s they experienced a "safet	ty'' related issue	with their perso	nal Model 700	
has no	ot experienced a problem b	out wants fiream	n inspected (fill	out address) send to	an RARC
	tomer references any con of the firearm, they show				
Did they a	egree to return it to the fa	ectory?	YES	NO	
Consumer	Name:				
Address: _			<del></del>		
		·			
Phone: _					
Serial #: _					
***Send a	n ARS label***				

Date:12/28/10	CSR:	Trais		_
Is the customer calling as a resu	lt of the broadcas	t? (YES NO		
Initial tone/Attitude of the callet	<u>rı</u>			
Angry at Remington	Suppor	tive of Remingt	on	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:	·			
Calling to offer support (pro-	Remington)			
Inquisitive about Remington	position			
Calling to provide broadcast i	faedback			
Customer Owns a Model 700:				
— General concern of safety wit	h personal model '	700		
seeking company feedback re	garding direction/	use of personal	Model 700	
claims they experienced a "sa	fery'' related issue	with their perso	onal Model 700	
has not experienced a problem	n but wants firearn	n inspected (fill	out address) send	to an RARC
If the customer references any c the safety of the firearm, they sh		_		•
Did they agree to return it to the	e factory?	YES	NO	
Consumer Name:	<del></del>			
Address:				
Phone:	·	<del></del> .		
Serial #:		·		
***Send an ARS label***				
Comments:				
700 smp				

Date: 12/28/10	CSR:7	VAVIS	<del></del>
Is the customer calling as a result of t	he broadcast?	(ES).10	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportiv	e of Remingto	n
Angry at CNBC for airing	Supportiv	e of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	ngton)		
Inquisitive about Remington positi	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with per	sonal model 700	)	
seeking company feedback regardi	ng direction/use	of personal N	1odel 700
claims they experienced a "safety"	related issue wi	th their persor	al Model 700
has not experienced a problem but	wants firearm ir	espected (fill c	out address) send to an RARC
If the customer references any concerthe safety of the firearm, they should			
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:			
Address:	<del></del>	<u>.</u>	
·			
Phone:			
Serial #:		<del></del>	
***Send an ARS label***			
Comments:			
700 SMC			

Date: 12-28-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: <u>Jordan Macrander</u>
Address: 8951 Winchester St
Anchorage, AK 99507
Phone: 775-636-4646
Serial #:
***Send an ARS label***
Returning to 11ion

Date: 12-28-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  5MP questions

Date: 2/28/10 CSR: £1756
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Charles Davis
Address: 810 Pinevice Place
Baltimore, MO 21220
Phone:
Serial #:
***Send an ARS label***
Comments:

weels Dee 29 total calls 2237

CALLING A	S RESULT	OF BRO	ADCAST
-----------	----------	--------	--------

Yes 111 ++++ 111

No 1

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM ###

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support | |

Inquisitive on Rem position

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern

Feedback

Safety Issue ( | 1

No Problem w/ firearm

ARS sent

To PRODUCT SERVICES 1

S/N check ++++ ++++

Date: DEC 29, 7010 CSR: SD
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: LINWood Kails
Address: 1698 Noxfoside Rd.
Creed mook NC 27522
Phone:
Serial #:
***Send an ARS label***
Comments:
Date Polt houle aft

Date: 12/29/10	CSR:	Travis		-
Is the customer calling as a result of th	e broadcas	st? YES NO	)	
Initial tone/Attitude of the caller:				
Angry at Remington	Suppor	tive of Reming	gton	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:	•			
Calling to offer support (pro-Reming	gton)			
Inquisitive about Remington position	ı			
Calling to provide broadcast feedbac	k			
Customer Owns a Model 700:				•
☐ General concern of safety with perso	nal model ´	700		
★     Seeking company feedback regarding	g direction/s	use of personal	Model 700	
claims they experienced a "safety" re	elated issue	with their pers	onal Model 700	
has not experienced a problem but we	ants firearn	n inspected (fill	out address) send t	to an RARC
If the customer references any concern the safety of the firearm, they should be				
Did they agree to return it to the factor	y?	YES	NO	
Consumer Name:				
Address:				
		· · · · · · · · · · · · · · · · · · ·		
Phone:	***************************************			
Serial #:				
***Send an ARS label***				
Comments:				
info en "recell"			<del> </del>	

Date:	12/29/10	CSR:	Chais	
Is the custon	mer calling as a result of t	he broadcast?	YES NO	
Initial tone/	Attitude of the caller:			
Angry a	t Remington	Supportive	of Remington	,
Angry a	t CNBC for airing	Supportive	of CNBC	
Nature/Pur	pose of Call:			
Calling	to offer support (pro-Remir	igton)		
Inquisiti	ive about Remington position	on		
Calling	to provide broadcast feedba	ıck		
Customer C	Owns a Model 700:			
General	concern of safety with pers	sonal model 700		
	company feedback regardir	_	-	
claims tl	hey experienced a "safety"	related issue with	h their personal	Model 700
has not e	experienced a problem but v	wants firearm ins	spected (fill out	address) send to an RARC
	mer references any concer f the firearm, they should	•	-	n relation to the operation of duct Service, Ilion NY).
Did they agi	ree to return it to the facto	ory?	YES	NO
Consumer N	ame: Clay	Young		
Address:		<u> </u>		
_			_	
Phone:			<del></del>	
Serial #:	6 66903951			
***Send an	ARS label***			
Comments:				
Gun ca	me in Dec. to il	ion for in	spection. C	laims
to have	had a FSR again	. Transfer	to Brod	act Service

Date: 12/29/10	CSR:	Chris	
Is the customer calling as a result of the	ne broadcast?(	YES NO	
Initial tone/Attitude of the caller:		. /	
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use	of personal Moo	del 700
claims they experienced a "safety" r	elated issue wit	h their personal	Model 700 710
has not experienced a problem but w	vants firearm in	spected (fill out	address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:			
Address:		<del></del>	
<u> </u>			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
Transfer to product	Service		

Date: 12/29/10	CSR:	Chris		
Is the customer calling as a result of t	the broadc	ast? (YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supp	ortive of Remingt	on	
Angry at CNBC for airing	Supp	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on	•		
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				•
General concern of safety with pers	sonal mode	1 700		
seeking company feedback regarding	ng direction	n/use of personal N	Model 700	·
claims they experienced a "safety"	related issu	e with their perso	nal Model 700	
has not experienced a problem but	wants firea	rm inspected (fill	out address) send	l to an RARC
If the customer references any concerthe safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:		<del> </del>		
Address:				
Phone:				
Serial #: <u>E 6 2 Z 3 3 6 7</u>	(190	16)		
***Send an ARS label***				
Comments:				
Age				

Date: 10 CSR:	
Is the customer calling as a result of the broadcast?	YES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of	of Remington
Angry at CNBC for airing Supportive of	of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	·
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of	f personal Model 700
claims they experienced a "safety" related issue with	their personal Model 700
has not experienced a problem but wants firearm insp	pected (fill out address) send to an RARC
If the customer references any concerns or problems of the safety of the firearm, they should be advised to ret	- · · · · · · · · · · · · · · · · · · ·
Did they agree to return it to the factory?	YES NO
Consumer Name:	_
Address:	_
	_
Phone:	_
Serial #: 6516121	·
***Send an ARS label***	
Comments:	
com discharged lay	ingin
Com discharged lay	curred to trad. Ser.

## \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 12/29 CSR: ENIC
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide prosdess feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #
***Send an ARS label***
Comments:

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet - 2010 CNBC Story

Date:	CSR: EILIU
Is the customer calling as a result of	the broadcast? (YES) NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remi	ington)
Inquisitive about Remington positi	ion
Calling to provide proadcast feedb	pack
Customer Owns a Model 700:	
General concern of safety with per	rsonal model 700
seeking company feedback regard:	ing direction/use of personal Model 700
claims they experienced a "safety"	related issue with their personal Model 700
has not experienced a problem but	: wants firearm inspected (fill out address) send to an RAR(
	erns or problems experienced in relation to the operation to the operation of the advised to return it to (Product Service, Dion NY).
Did they agree to return it to the fact	tory? YES NO
Consumer Name:	
Adáress:	·
·	
Рьопе: (495	2004 7 E6716903
Serial # 1620925	7 E6716993
7	,

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 12/29 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: A6772783
***Send an ARS label***
Comments:

## \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet - 2010 CNBC Story

Date: 122313 CSR: Ker	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	01
Did they agree to return it to the factory? YES NO	
Consumer Name: PA, LL.P.	
Address:	
Phone:	
Serial #: <u>C6321266</u>	
***Send an ARS label***	
Comments:	

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet - 2010 CNBC Story

Date: 12-25-13 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: TDM Boston
Address:
Phone: $619-722-1754$ Serial #: $A6272352$ 1976
Serial #: A6272352 1976
***Send an ARS label***
Comments:

Date: 12/29/10 CSR: Dan
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
Not CANCERUSA

Date: 12/29/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Charles FINNEY
Address:
Phone: 951-598-0751
Serial #: A6732036
***Send an ARS label***
Comments:
ARS OFDERED

Date: 12-29-10 CSR: Church
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

12-30-2010 Total CAlls /671

CALLING	AS	<b>RESULT</b>	OF	<b>BROADCAS</b>	T
---------	----	---------------	----	-----------------	---

Yes ++++ 111

No

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM ++++

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support | | | |

Inquisitive on Rem position 111

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern 1/1

Feedback | | |

Safety Issue 1111

No Problem w/ firearm /

ARS sent

TO PRODUCT SERVICES

S/N check++++ }

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet - 2010 CNBC Story

Date: DEC 30 CSR: 5DV
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: URAL ChildRESS
Address: 793 RATCLIFF LANG CEDAR Bluff, VA 24609
Phone: 776-880-2098
Serial #:
***Send an ARS label*** VES
Comments:

Date: $\frac{\int z/7c}{}$ Is the customer calling as a result of t	CSR: _ Tra.	-15		_
Is the customer calling as a result of t	the broadcast?/	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingto	on	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				
General concern of safety with pers	sonal model 700		•	
seeking company feedback regarding	ng direction/use	of personal N	Model 700	
claims they experienced a "safety"	related issue wit	h their perso	nal Model 700	
has not experienced a problem but	wants firearm ins	spected (fill o	out address) send	to an RARC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:				
<u> </u>		_		
Phone:		<u> </u>		
Serial #:		<del></del>		
***Send an ARS label***				
Comments:				

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet - 2010 CNBC Story

Date: _	12/30	CSR:	Em	,	_
Is the c	ustomer calling as a result o	f the broadca	st? (IES NO		
Initial t	one/Attitude of the caller:				
An	gry at Remington	<u> </u>	mive of Remingt	on	
An	झुy at CNBC for airing	Suppo	rtive of CNBC		
Nature	Purpose of Call:				
Cāl	ling to offer support (pro-Ren	nington)			
<u>po</u>	uisitive about Remington posi	ltien			
Cżi	ling to provide broadcast feed	back			
Custom	ner Owns a Model 700:				
Ger	neral concern of safety with pe	ersonal model	700		
see!	king company feedback regar	ding direction	/use of personal	Model 700	
C clai	ms they experienced a "safety	" related issu-	e with their perso	mal Model 700	
bas	not experienced a problem by	it wants firser	m inspected (fill	out address) send	to an RA
	ustomer references any conc ty of the firearm, they shoul				
Did the	y agree to return it to the fa	ctory?	YES	NO	
Consum	er Name:				
Address	:				
Phone:					
2 1101101					
_					
- Serial #:	l an ARS label***		<u>_</u>		

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet - 2010 CNBC Story

Date: 12/30 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide proadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Hion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
······································
Phone:
Serial # 6293397 1970
***Send an ARS label***

Comments:

Date: 12/30 CSR: ( )ats
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
No. ( Decompose of Cally
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #: 66452558
***Send an ARS label***
Comments:
Senil chack

### \*\*\*\*\*Internal Use Only\*\*\*\* 700 Log Sheet - 2010 CNBC Story

Date: _12-30-10	CSR: <u>AARON</u>	
Is the customer calling as a result of t	he broadcast? (YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remir	agton)	
Inquisitive about Remington position	מס	
Calling to provide broadcast feedba	ck	
Customer Owns a Model 700:		·
General concern of safety with pers	onal model 700	
seeking company feedback regarding	ng direction/use of personal Mo	del 700
claims they experienced a "safety"	related issue with their persona	l Model 700
has not experienced a problem but	wants firearm inspected (fill ow	address) send to an RARC
If the customer references any concer the safety of the firearm, they should		
Did they agree to return it to the factor	ory? YES	NO
Consumer Name: Bill Patric	ore	
Address:		
Phone: <u>661-748</u>	- 0900	
Serial #: <u>A 60734781</u>		
***Send an ARS label***		
Comments:		

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 13-30-10	CSR: AARC	<u>u</u>	
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remain	gton)		
Inquisitive about Remington position	n .		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use	of personal Mod	el 700
claims they experienced a "safety":	related issue wit	h their personal	Model 700
has not experienced a problem but v	wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name: Toe /ucas	ih		
Address:			
Phone: 908-359-181	//		
Serial #: <u>CON9212</u>	······································		
***Send an ARS label***			
Comments:			

Date: 12-35-12 CSR: Ron	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	•
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an R	ARC
If the customer references any concerns or problems experienced in relation to the open the safety of the firearm, they should be advised to return it to (Product Service, Ilion N	
Did they agree to return it to the factory? YES NO	
Consumer Name: Rubert Lochean	
Address:	
Phone:	
Serial #: <u>6756543</u>	
***Send an ARS label***	
Comments:	

Date: 12-30-10 CSR: Row	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	•
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an F	RARC
If the customer references any concerns or problems experienced in relation to the ope the safety of the firearm, they should be advised to return it to (Product Service, Ilion N	
Did they agree to return it to the factory?  NO	
Consumer Name: Rochand LOZARD	
Address:	
Phone:	
***Send an ARS label***	
Comments:	

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 12/3/200 CSR: 12	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	٥f
Did they agree to return it to the factory?  YES	
Consumer Name:	
Address:	
· · · · · · · · · · · · · · · · · · ·	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 12/30/2010 CSR: Dan
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Rubert WakeIII
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Aas Requested
Aas Requested

Date: 12 3010 CSR: Kndrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilio $\acute{n}$ NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Calling to support the Made! 700

5514
Date: 12/30/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO 760
Consumer Name: Richard Spalletta New SP5,270
Address: 611 State Rt. 690  Spring Brook Twp PA 18444  Phone: C-570-351-3029  CCTUREDO CONTRADO Service  CCTUREDO CONTRADO SERVICE  Proposition of the state of t
Phone: C-576-351-3029
Serial #: \(\(\hat{O}'\) \\ \\ \\\\\\\\\\\\\\\\\\\\\\\\\\\\\
***Send an ARS label*** / May go back through
Comments:

#### 700 Log Sheet - 2010 CNBC Story

5513

	Date: 12/30/10 CSR:
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
•	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO USED 6MM
	Consumer Name: John Martone 7 6mm
. %	Address: 17022 Lavell Rd. Things things
cell 225-2	Address: 17022 Lave// Rd.  181- Pride (A 70770  Phone: 225 426 -7/30  En bolt closing
970	Phone: 125 126 -7/30 62 62
	Serial #:
	***Send an ARS label***
	Comments:

12-31-2010 To tol CAlls 680

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 12-31-10 CSR: AARON
Is the customer calling as a result of the broadcast? VE NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
$\angle$ claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Randal Both Biehl
Address:
Phone: <u>406-788-0743</u>
Serial #:
***Send an ARS label***
Comments:

Date: 43/// CSR:	IAM)		_
Is the customer calling as a result of the broadcas	st? YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Suppor	tive of Reming	ton	
Angry at CNBC for airing Suppor	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal	Model 700	
claims they experienced a "safety" related issue	with their pers	onal Model 700	
has not experienced a problem but wants firearn	n inspected (fill	out address) send	to an RARC
If the customer references any concerns or probl the safety of the firearm, they should be advised t	-		-
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<u>.</u>		
Address:	<u>_</u>		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
	· · · · · · · · · · · · · · · · · · ·		

Date: 12-37-10	CSR: R	w		
Is the customer calling as a result of the	ne broadcast?/	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC	·	
Nature/Purpose of Call:				
Calling to offer support (pro-Reming	gton)			
Inquisitive about Remington positio	n			
Calling to provide broadcast feedbac	ck			
Customer Owns a Model 700:				,
General concern of safety with person	onal model 700			
seeking company feedback regarding	g direction/use o	of personal Mo	del 700	
claims they experienced a "safety" r	elated issue with	their persona	l Model 700	
has not experienced a problem but w	ants firearm ins	pected (fill ou	t address) send to	an RARC
If the customer references any concert the safety of the firearm, they should be				
Did they agree to return it to the factor	ry?	YES	NO	
Consumer Name:		<del></del>		
Address:		<del></del>		
·				
Phone:				
Serial #:	8			
***Send an ARS label***				
Comments:				
			<del></del>	

Date:	CSR:	Pon		
Is the customer calling as a result of	the broadcast?	(YES) NO		
Initial tone/Attitude of the caller:	,			
Angry at Remington	Supportiv	e of Remington	n	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ington)	·		
Inquisitive about Remington posit	ion			
Calling to provide broadcast feedb	pack			
Customer Owns a Model 700:				•
General concern of safety with per	rsonal model 700	i.		
seeking company feedback regard	ing direction/use	of personal M	odel 700	
claims they experienced a "safety"	'related issue wi	th their person	al Model 700	
has not experienced a problem but	wants firearm in	spected (fill or	nt address) send to ar	ı RARC
If the customer references any conce the safety of the firearm, they should	-	-		-
Did they agree to return it to the fac	•	YES	NO	
Consumer Name: Jody 6	Whise ON	ent -		
Address:		<del></del>		
Phone:				
Serial #:	76			
***Send an ARS label***				
Comments:				

Serial #: 06852703	Date: 12/31/10	CSR:	Chrois	
Angry at Remington Supportive of Remington Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:	Is the customer calling as a result of t	he broadcast?	YES NO	
	Initial tone/Attitude of the caller:			
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  D6952703  ***Send an ARS label***  Comments:	Angry at Remington	Supportive	of Remington	
Calling to offer support (pro-Remington) Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name: Address: Serial #:	Angry at CNBC for airing	Supportive	of CNBC	
Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name: Address:	Nature/Purpose of Call:			
Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #: D & \$ 2703  ***Send an ARS label***  Comments:	Calling to offer support (pro-Remin	igton)		
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  D6852703  ***Send an ARS label***  Comments:	Inquisitive about Remington position	n		
General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:	Calling to provide broadcast feedba	ck		
seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:	Customer Owns a Model 700:			·
claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  D6852703  ****Send an ARS label***  Comments:	General concern of safety with pers	onal model 700		
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	seeking company feedback regarding	ng direction/use	of personal Mod	lel 700
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  06852703  ***Send an ARS label***  Comments:	claims they experienced a "safety"	related issue with	their personal	Model 700
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:	has not experienced a problem but v	wants firearm ins	spected (fill out	address) send to an RARC
Consumer Name:				
Address:  Phone:  Serial #:	Did they agree to return it to the factor	ory?	YES	NO
Phone: Serial #: 06852703  ***Send an ARS label***  Comments:	Consumer Name:		_	
Serial #: 06852703  ***Send an ARS label***  Comments:	Address:		_	
Serial #: 06852703  ***Send an ARS label***  Comments:			_	
***Send an ARS label***  Comments:	Phone:		_	
Comments:	Serial #: 06852703			
· · · · · · · · · · · · · · · · · · ·	***Send an ARS label***			
Age d'info	Comments:			
	Age dinfo			

Date: 12/31/10 CSR: Lan
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Kicher & Patton
Address:
Phone:
Serial #: 6
***Send an ARS label***
Comments:
ARS profes