

Christy Mitchell

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From: Mitchell, Christy  
Sent: 12/16/2004 09:58:30 AM  
To: Nickerson, E. Ken  
CC:  
BCC:  
Subject: E. King

Customer (delene king)

12/14/2004 09:40 PM

waiting!!!!!!----how long does it take to check or fix a gun remington repair man has had it since before Thanksgiving!!!! please hurry this man up!!!!!!!!!!!!!!E.King

Customer (delene king)

12/08/2004 09:57 PM

Hello my name is Eugene King. I live in Eastpoint, Fla. I bought a rimington rifle 710 on 10-26-04. I shot it 6 times and the bolt lock was messed up. It would be locked and every time I tried to eject the shell it would come out of the gun(bolt) The shells wouldnt come out ,because of a bur in the barrel (it wouldnt eject.) I took it back to the man i bought it from(Eastpoint Pawn Shop) \$455.50 He had a gun smith from carrabelle come look at it. He found the bur and defaulty bolt lock. The man i bought it from took the gun to a rimington repair man in tallahassee. This man is suppose to decide if i get a repaired gun or a new one. The man called to check on the gun for me and the repair man told him when he gets to it he'll call him. I dont want a repaired gun. I bought a new gun (I had to borrow a gun from the pawn shop man to hunt and hunting season is opening up again Sat. so ill have to bum a gun again!) I could of bought a used gun if i wanted to get one that needs fixed. We live in a large hunting community and everyone is asking what is remington doing to take care of this matter. everyone agrees with me I bought a new gun and remington should give me a good new gun not a fixed one. please help me with this matter so i can let our community know how remington stands behind us (not let us down with faulty guns) contact me at home 850-670-8118 Eugene King

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Christy Mitchell

Remington Arms Consumer Service

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