

customers and matching serial number so we can contact them as soon as possible. This information should be mailed to:

Remington Arms Company, Inc.
Attention: Dept SDS
P.O. Box 700
870 Remington Drive
Madison, NC 27025-0700

If you need help in searching your records for this information, or if you prefer to provide your customer information by telephone or fax, please let us know by calling the toll free number; 1-800-243-9700.

We apologize for any inconvenience this may cause you. However, we feel our mutual customers deserve our very best combined efforts in repairing the involved rifles.

If you or your customers have any further questions concerning this request, please call us on the above mentioned toll free number between the hours of 9:00a.m. and 5:00p.m. Eastern Standard time.

Thank you for in advance for your cooperation in resolving this important matter.

Sincerely,

Jay Bunting
Vice President of Sales, Marketing and product Development
Firearms and Accessories

(attachment & enclosure)

Store Action:

If the Remington Model 710 gun box has a round yellow label with the letters SDS on the box end label, the gun is NOT part of the recall. The gun should be put on the shelf and made available for sale. If you have any Remington Model 710 guns without the round yellow label, please call Remington Arms company, Inc. @ 1-800-243-9700 with the serial numbers of the Model 710 firearm and they will advise if the gun is part of the recall. If it is, they will advise on the proper way to have the gun evaluated and serviced.

Additionally, please provide consumer contact information (name, address, phone # and serial #) to Remington @ 800-243-9700 on all model 710's you have sold since August 1, 2002. Remington will contact the customer and ensure that the firearm is appropriately serviced.

(picture needs to be inserted)

Mayfield product/Parts update timeline

Model 710