

How to Obtain Parts and Service From Remington®

TO ORDER PARTS:

Many Remington Dealers and Authorized Repair Centers carry a full line of parts. Please check with them first before ordering parts.

To expedite your PARTS order or request REPAIR SERVICE visit our Web site at www.remington.com. Detailed instructions are provided along with parts and/or service order forms. You may also reach Remington by calling our toll-free customer service number, 1-800-243-9700, Mon. - Fri., 9:00 AM - 5:00 PM Eastern time.

1. Fax completed order form (obtainable from the Web site) to 1-336-548-7801.
2. To order by phone without the order form call 1-877-ETRONX1.

Please have the following information ready before you call.

- Firearm model and serial number.
- Part description and quantity. Part descriptions can be found on the parts listing page in this manual.
- Your complete mailing address (P.O. Box and street address), including day and evening telephone number and e-mail address.
- Method of payment: MasterCard, VISA, Amex or Discover card number and expiration date. Prepayment may be made by check or money order. A quote may be made to you over the phone. (Sorry, no C.O.D.s.)

WARNING: LIST ONLY REMINGTON ETROXX PARTS IN REMINGTON ETROXX, ETROXX PARTS.

NOTE: SOME PARTS MAY BE RESTRICTED. See parts list for details. Owners manuals/instruction books may be requested via our Web site at www.remington.com or by calling 1-877-ETRONX1.

REPAIR SERVICES

1. To obtain repair information on your Model 700™ EtronX™ firearm, visit our Web site at www.remington.com and select "Support" from "Golfing Service."

Print the "Repair Order" provided and package with the firearm.

- Record the serial number of your firearm before sending it to us.
- Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
- Remove all accessories from the firearm to prevent loss or damage.
- Enclose a letter with the firearm detailing the serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and street address), including zip code, daytime telephone number and e-mail address.
- Ship your firearm by either United Parcel Service (UPS) or by Registered Mail (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Ship to:

Remington Arms Company, Inc.
Arms Service Department ETROXX
14 Hollister Ave.
Ilion, NY 13357

WARNING: THIS FIREARM IS A DANGEROUS WEAPON. IT IS YOUR RESPONSIBILITY TO SAFELY HANDLE IT. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU ARE NOT A LICENSED GUNSMITH, PLEASE SEND IT IN A FIREARM BOX AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE NUMBER, MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- EtronX firearms sent to Remington Arms Co., Inc., will be given priority attention in order to provide you with the most effective and efficient service possible.