

REPAIR SERVICES

1. To locate the Remington Authorized Repair Center nearest you visit our web site at www.remington.com and use our Repair Service Locator. If you need additional on-line assistance, e-mail us at service@remington.com to obtain a listing of Authorized Repair Centers. Contact the Authorized Repair Center of your choice for evaluation of your firearm and/or additional shipping instructions.
2. If your Remington Authorized Repair Center cannot provide the service or repair you require and you need further assistance, please call our toll free number 1-800-243-8700, Mon-Fri., 9:00 AM-5:00 PM Eastern time and select the option for repairs. Then, if shipment of your firearm is required, please:
 - Record the serial number of your firearm before sending it to us.
 - Pack your firearm for safety and to prevent further damage in shipping and handling. Properly, safely in a firearm box.
 - Remove all accessories from the firearm to prevent loss or damage.
 - Enclose a letter with the firearm detailing the model, name or number of your firearm and serial number along with a full description of the problem. Be sure to include your name and address (P.O. Box and Street Address), including zip code, daytime telephone number and e-mail address.
 - Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Ship to:

Remington Arms Company, Inc.
Attn: Arms Service Division/Repairs
14 Heaffer Ave.
Ilion, NY 13357

WARNING: DO NOT SHIP FIREARMS TO ANY OTHER REMINGTON ADDRESS. ALWAYS SHIP TO THE REMINGTON SERVICE DIVISION, 14 Heaffer Ave. If you prefer, you may send your firearm package addressed to a Remington Authorized Repair Center. All correspondence, zip code, telephone numbers, daytime telephone number or your Remington