

Regards,

Chris

Ref. #010505-000038

I am interested in purchasing the new Remington Model 710 in the .270. My problem is finding one. I checked with a couple of dealers and they informed me they were being pulled from the shelves due to problems with the bolt system. They also informed me to think about another type gun. I am really interested in this weapon. Any info on this? Could you possibly send me your 2001 catalog? Thank you.

Ref. #010430-000095

Serial #71004213

I received your Remington Model .710, (serial number: 71004213) composite stock rifle as a gift from my wife in February of this year. As we were going on a wild boar hunt, I went to sight in the gun. After two shots using a sandbag, the trigger guard shattered! We brought the gun back to the dealer (Quattro's, Pleasant Valley, New York). We were told that we could return the gun to Remington, but would not have it back in time for our hunt or they could replace the trigger guard at our expense. We chose to have them replace the trigger guard so I could use the gun on the boar hunt.

I was very pleased when I finally was able to sight the gun in. When we arrived at the camp, I took two shots with the gun just to make sure that I was fully sighted in. During my hunt I had a mature boar hog come in at 40 yards. I shot and the boar charged both my wife and I. As I cycled the gun for another round, the bolt broke off in my hand. We had no other weapon with us. The boar, on his full charge, passed within a foot of my leg.

This experience was far too close to call and has really shaken my confidence in Remington. I currently own 17 Remington guns and have always believed in Remington and its products, but this experience could have had disastrous results. Yes, I did recover the boar, he was dead 75 yards away in a ravine, but this incident with the malfunctioning gun really put a damper on a much-awaited hunting trip.

I am returning the gun to you. I hope that you are planning on removing the gun from the market before someone really gets injured. The Model .710 was purchased based on your name; I hesitate to have it replaced, as there have been no improvements made to this model (as you stated, you are unaware of similar problems with this model). I will not put myself, my wife or anyone else at risk with this model. I'm not sure what your company's policies are concerning a problem such as this, but if you haven't made any improvements to the Model .710, I'm not so sure that I want to own one. So far my out of pocket expenses are: 1 trigger Guard - \$25; Shipping Costs; and the replacement of a worthless gun.

I would certainly expect that Remington would reimburse the extra out of pocket expenses and replace the gun with a better product. I expect to hear from you immediately to discuss this matter. I can be reached at (845) 677-6468 after 4:30 pm E.S.T.

Sincerely,

Michael Fimbel

NOTE: A copy of this letter will be faxed to Mr. Fred Suprey at Remington Arms in Ilion, NY and a copy has been enclosed with the gun that is being returned

Ref. #010426-000064

Serial #71007376

I purchased the new model 710 Remington 30-06 bolt action rifle with the Sharpshooter Bushnell scope on April 21st. I sighted it in for the first time today and I'm very Remin happy with the performance. Its a very nice sharp looking and great shooter. I just want to compliment the staff at Remington in doing a fantastic job by building this rifle for my use. All together I own four Remington firearms and am very please with the performance they have given me over the years. Please reply with a compliment of your own. Please reply as soon as possible. regards John Lozinsky.