

## Jonsie Poindexter

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**From:** Loschin, John  
**Sent:** 12/09/2005 11:27:27 AM  
**To:** Poindexter, Jonsie  
**CC:**  
**BCC:**  
**Subject:** RE: Repair 103957

Thanks

>  
>From: Poindexter, Jonsie  
>Sent: Friday, December 09, 2005 11:25 AM  
>To: Loschin, John  
>Subject: RE: Repair 103957

>  
>Just a follow-up. I spoke with Connie McClain about this repair/check. This repair was paid twice and will be refunded. I have already contacted the customer and made notes on the repair.

>  
>Jonsie Poindexter  
>Consumer Services Department  
>P.O. Box 700  
>870 Remington Drive  
>Madison, NC 27025-0700  
>800-243-9700

>  
>From: Loschin, John  
>Sent: Monday, December 05, 2005 4:41 PM  
>To: Poindexter, Jonsie  
>Subject: RE: Repair 103957

>  
>What's your thoughts on it? Did you check with credit? Did he advise you that the check was cashed?

>  
>From: Poindexter, Jonsie  
>Sent: Monday, December 05, 2005 4:37 PM  
>To: Loschin, John  
>Subject: Repair 103957

>  
>John,

>  
>Henry from Henry's Trap and Skeet wants to know what happened to the check he sent to the factory for the safety modification program. The check number 1529 dated November 10th. The reason he is asking is because he had to pay UPS a C.O.D. charge for the repair. Please advise. Thanks!

>  
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>Consumer Services Department  
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>870 Remington Drive  
>Madison, NC 27025-0700  
>800-243-9700