

DENISE ATKINS

From: Supry, Fred L.
Sent: 08/04/2005 11:04:26 AM
To: Atkins, Denise
CC:
BCC:
Subject: RE: rpr / 99129

As received we were unable to duplicate the customer's concern. The rifle was equipped with the old style bolt lock trigger plate assembly so we quoted the price to clean the action and install a new style trigger assembly under the bolt lock modification program guidelines.

Fred Supry, Manager

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From: Atkins, Denise
Sent: Thursday, August 04, 2005 10:28 AM
To: Supry, Fred L.
Subject: rpr / 99129

Good morning, On the above repair customer reported that the firearm fired while unloading. Since we are charging for the repair, did we find the trigger to be adjusted, dirty, rusted or anything? I know he is going to ask why we are charging to replace the trigger under these circumstances. Thanks for your assistance.