

Ken Nickeson

From: Rex Pedersen
Sent: 10/06/2004 11:15:33 AM
To: Nickerson, E. Ken
CC:
BCC:
Subject: [spam] 700 trigger question

Hello Ken,
Got a 700 LSS LH 300 Ultra in here (about two years old) and the customer complained that the rifle wouldn't cock.
Upon examination, the trigger was varnished so the sear wouldn't return as usual.
My question.. How is treated? It is a customer maintenance issue but it is also a safety issue.
Do I clean the trigger and make a warranty claim or charge the customer? I know these trigger things are touchy issues.
Thanks,
Rex
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