

Christy Mitchell

From: Mitchell, Christy
Sent: 08/17/2004 03:29:04 PM
To: Supry, Fred L.
CC:
BCC:
Subject: James Griffiths

Hi Fred,

I just spoke to this guy on the phone. He said he will not send his rifle in because he has now installed an aftermarket trigger. He is sending in the Remington sears that sheered off. He said to ignore the Ed Brown sear comment. He put that on a different gun.

He is sending you a letter, the sears and a bill for the replacement of the sear. Just a heads up for ya!

Customer (james griffiths)

08/13/2004 10:57 PM

each time the sear broke with no warning! The rife discharged the frist time, as I was closing the bolt. Almost making my friend and myself depn. As a result of this malfunction I had the rife (which is less then 2 years old) repaired by my local gunsmith. (TJ gunsmithing)Thinking this accurance was only a farce. He replaced the damaged sear with a Ed Brown Stanless Steel sear. Then today, (less then 1 mounth after the frist sear broke)while rotating from safe to fire the rife discharged again. sending a round wildly off target. Now somtimes the rife fires as bolt is being closed or as safe is moved from safe to fire. Please help me solve this problem rife away before I lose all confedence in this rife.

P.S. The following modafacations have been made to this rife. 1= Kick ees pad , mosal brake, ziess scope and rings, trigger ajustment 3 1/2 ids

Thanks James Griffiths 3648 S. Laredo St #E Aurora CO 80013

Christy Mitchell

Remington Arms Consumer Service

PO Box 700

870 Remington Dr

Madison, NC 27025

800-243-9700, ext 8705