

From: Watson, Laura M.
Sent: Thursday, July 15, 2004 10:43 AM
To: Mitchell, Christy
Subject: RE: Should I respond or mark it solved?

May want to touch base with Danny or John on how they wish to respond

Laura Watson
Consumer Services Team Leader
Remington Arms Co., Inc.
336-548-8789 phone
336-548-7801 fax

From: Mitchell, Christy
Sent: Thursday, July 15, 2004 10:37 AM
To: Watson, Laura M.
Subject: Should I respond or mark it solved?

Customer (Whitley Darrell)
07/15/2004 05:21 AM

I have owned and currently own many of you fire arms including the model 700. After extensive reaserch into you handling of the saftey issue of the rifle firing when the safety is removed and you prior knowledge of it. I have deecided that you put profits before safety or the lives of your coustomers. I know of the 10 comandments of firearm safety etc etc each step is addational insurance against injury. We are all human and far from perfect. NO GUN SHOULD FIRE when the safety is removed PERIOD. You have lost a coustomer for life. PS. For sale, numerous Remington rifles and shotguns.

Christy Mitchell
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