- Your new Model 504 is advertised as having 5-R rifling. What is that?
- I was in Gander Mtn. and I saw the new BDL in the .270 WSM. It has a synthetic stock and black matte barrel. What other calibers does it come in? It's not in this year's catalog.
- Are your copper coated shells safe to use in my full choke? My choke table says
 "lead only".
- Do you make the Model 332 in a Trap version? 20 gauge. Do you think they
 will make a Target version next year?
- I have over 100 Remington guns in my safe. I have never had a problem with one
 of them except this 870 I just bought. Every time I fine it the action comes open.
 What is going on?
- Do I have to ship my gun back to you by overnight mail? Do Fried to send it through a dealer? Do you have to send it back to a dealer? I live in NY City in Queens.
- I am calling from Roadway and our driver is having problems making a delivery.
 Who can help me with this?
- I am a gunsmith and I used to get books about how to service your guns. I need one for the new models like the 597 and 730. Will you send me one?
- I have a Taurus 9mm. Is it safe to use your +P ammo in it?
- I am calling in regards to your 22 Thunderbolt ammo. I had a lot of misfires. The
 firing pin is hitting the primes every time but it's not firing. Am I going to be
 stuck with bad ammo?
- I need the ballistics on all of your 30-06 ammo. I don't have access to the
 internet.
- Who makes the stock for your 700 LVSF?
- I need to know from to adjust the trigger on my Model 700. It's too loose and I want to know which screw to turn to tighten it up.
- Will you send me a sticker and some patches for me and my buddies? We all shoot Rentington guns.
- I want to buy the Model 842EX safe. How much does it cost? How much does it weigh? What is the fire eating? Can I keep my important papers in it?