

Danny Evans

From: Evans, Danny
Sent: 12/29/2003 05:24:34 PM
To: Shoemaker, Christopher D.; Longo, Robert W.; Nagle, Thomas J.
CC:
BCC:
Subject: RE: RAMAC 4687 673 Guide

Bob,
this gun is now in Arm Service.....
Not sure if Chris had the chance to see but it appears that they are repairing.....

Should not be retruned to customer.....RGA was issued.

Repair #73363
RGA #60038346

> -----Original Message-----

>From: Shoemaker, Christopher D.
>Sent: Tuesday, November 11, 2003 7:21 AM
>To: Evans, Danny
>Subject: RE: RAMAC 4687 673 Guide

>Thanks Danny, I will have gun examined when it arrives. I have seen this condition on one other
firearm. The trigger did not protrude outside the guard but it came pretty close. In that case it looked as
though the fire control assembly had been struck, prior to the stock being assembled. I'll let you know
what we find out after we examine the firearm.

> -----Original Message-----

>From: Evans, Danny
>Sent: Monday, November 10, 2003 3:14 PM
>To: Nagle, Thomas J.; Longo, Robert W.
>Cc: Shoemaker, Christopher D.; Trull, John; Loschin, John
>Subject: RAMAC 4687 673 Guide

> Chris,
> One of the CSR's received a call this AM from a Lynn's Leisure Times (dealer) in
Davenport, NY...Had a 673 guide rifle in 350 Rem Mag
> stated that the trigger was so far off center that it was nearly outside of the trigger guard
& created a liability issue. He was going to return
> gun back to the factory...apparently lives relatively close.
> He had also spoken to Jerry's (dist) from whom he had purchased. They had same
issue.

> I contacted Jerry's & spoke with Richard (head of purchasing) he did have (1) gun that
he had opened & inspected & found
> trigger off center...did not protrude beyond trigger guard, but trigger was parallel with
one side of trigger guard.

> I have issued an RGA for this gun to be returned to Ilion.....Attn: Bob Longo RGA
#60038346...

> He will wait till this gun is received at the factory & we have had the opportunity to
inspect the TPA and advise on how to proceed.

> Sent this one directly to factory & att: Longo so that hopefully it will find its way to Bob
even if during shut down