

-----Original Message-----

From: Istvan Berczi [mailto:berczii@Ms.UManitoba.CA]
Sent: Friday, October 24, 2003 1:13 PM
To: McHugh, George
Subject: Re: Istvan Berczi, DVM, PhD. Manitoba,Canada, M700 rifle repair. RE00067527

Daar Mr. McHugh,

So far I did not receive any information on my rifle and the hunting season is upon us. Would you, please, be so kind as to look into the situation and tell me when can I expect my rifle bac? Thank you very much for everything you may do for me. Sincerely, Istvan Berczi

Subject: Istvan Berczi, DVM, PhD. Manitoba,Canada, M700 rifle repair. RE00067527
Date sent: Mon, 22 Sep 2003 15:44:45 -0400
From: "McHugh, George" <George.McHugh@remington.com>
To: "Istvan Berczi" <berczii@Ms.UManitoba.CA>

> Dear Dr. Berczi,
> I received your fax. We have already performed the service and it is
> ready to be returned to you. to my knowledge, your credit card has
> been charged. I am waiting for the Canadian Import documents that
> will allow me to apply for an export license on my end. Gene's
> Gunsmithing has already posted the necessary documents to me. I did
> not receive them in today's mail. I estimate that it take two weeks
> to obtain the export license once I have applied for it. There is
> nothing more that you need do, except wait.

>
> George A. McHugh
> Remington Arms Co., Inc.
> International Customer Service
> Tel: 336-548-8832
> Fax: 336-548-8610
> george.mchugh@remington.com
>
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> -----Original Message-----

> From: Istvan Berczi [mailto:berczii@Ms.UManitoba.CA]
> Sent: Monday, September 22, 2003 5:49 PM
> To: McHugh, George
> Subject: Re: Istvan Berczi, DVM, PhD. Manitoba,Canada, M700 rifle
> repair. RE00067527
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> Dear Mr. McHugh,
> I faxed the repair authorization form to you today. I hope that all
> you will be able to proceed smoothly. Sincerely yours, Istvan Berczi
> Subject: Istvan Berczi, DVM, PhD. Manitoba,Canada, M700 rifle
> repair. RE00067527 Date sent: Tue, 9 Sep 2003 14:19:51 -0400
> Priority: Urgent From: "McHugh, George"
> <George.McHugh@remington.com> To: "Istvan Berczi"
> <berczii@Ms.UManitoba.CA>
>
>

> > Dear Dr. Berczi,
> > Please send me the information again by email, or to my fax
> > 336-548-8610. I cannot find the fax you have referred to.
> >
> > George A. McHugh
> > Remington Arms Co., Inc.
> > International Customer Service