

> > an export license. You may want to speak with Gene Gunning the owner
> > of "Gene's..." I would recommend that, in the future, you should
> > contact Gene's gunsmithing for any repairs before shipping your
> > firearm out of your country. Gene could have performed all the same
> > service required without the difficulties and delays caused by the
> > import-export process.

> >
> > George A. McHugh
> > Remington Arms Co., Inc.
> > International Customer Service
> > Tel: 336-548-8832
> > Fax: 336-548-8610
> > george.mchugh@remington.com

> > -----Original Message-----
> > From: Istvan Berczi [mailto:berczii@Ms.UManitoba.CA]
> > Sent: Friday, September 05, 2003 8:14 PM
> > To: McHugh, George
> > Subject: Re: Istvan Berczi, DVM, Phd. Manitoba, Canada, M700 rifle
> > repair. RE00067527

> > Dear Mr McHugh,
> > The other day I sent you the authorization for the repair of my
> > gun.
> > However, you told me that you actually have done the work already. I
> > must say that you pesued this matter with the utmost care and I much
> > appreciate your efforts. If you don't mind I would like to know
> > where do we stand now with this and that how can I get back my
> > rifle. I appreciate your advice of dealing with your repairman in
> > Selkirk, however, I tried to contact him by phone for a couple of
> > weeks and never succeeded, Because it would have taken much more
> > effort to go there and to find out what is going on, I rather sent
> > the gun to you. Also, I trust you much more than I do anyone else
> > with this sensitive job. I do not see the problem with exporting,
> > this is my rifle, it is registered in my name, so I have the right to
> > take it accross the border if US authoritis let me to so. At least
> > this is what common sense would dictate. What do we register for if
> > we cannot even clame the rifle which is lawfully ours

I look
> > forwards to hear from you again. Sincerely yours, Istvan Berczi.
> > Subject: Istvan Berczi, DVM, Phd. Manitoba, Canada, M700
> > rifle repair. RE00067527. Date sent:
> > Wed, 6 Aug 2003 13:17:44 -0400. From: "McHugh, George"
> > <George.McHugh@remington.com> To:
> > <berczii@Ms.UManitoba.CA>, <berczii@Ms.UManitoba.CA> Copies to:
> > "Smith-Wood, Nicole" <Nicole.Wood@remington.com>

> > > Dear Dr. Berczi:
> > > Your firearm has been repaired.
> > > Unfortunately, we cannot ship it
> > > directly back to you. The export of a
> > > rifle from the U.S.A. requires an
> > > export license on our end. I have
> > > contacted our warranty repair gunsmith
> > > in your province: GENE'S GUNSMITHING in
> > > Selkirk (tel: 204-757-4413).
> > > I spoke with Gene Gunning, the
> > > gunsmith,
> > > and he has agreed to secure the