

>> an export license. You may want to speak with Gene Gunning the owner
>> of "Gene's..." I would recommend that, in the future, you should
>> contact Gene's gunsmithing for any repairs before shipping your
>> firearm out of your country. Gene could have performed all the same
>> service required without the difficulties and delays caused by the
>> import-export process.

>> George A. McHugh
>> Remington Arms Co., Inc.
>> International Customer Service
>> Tel: 336-548-8832
>> Fax: 336-548-8610
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>> -----Original Message-----

>> From: Istvan Berczi [mailto:berczii@Ms.UManitoba.CA]
>> Sent: Friday, September 05, 2003 8:14 PM
>> To: McHugh, George
>> Subject: Re: Istvan Berczi, DVM, Phd. Manitoba, Canada, M700 rifle
>> repair. RE00067527

>> Dear Mr McHugh,
>> The other day I sent you the authorization for the repair of my
>> gun.
>> However, you told me that you actually have done the work already. I
>> must say that you pesued this matter with the utmost care and I much
>> appreciate your efforts. If you don't mind I would like to know
>> where do we stand now with this and that how can I get back my
>> rifle. I appreciate your advice of dealing with your repairman in
>> Selkirk, however, I tried to contact him by phone for a couple of
>> weeks and never succeeded, Because it would have taken much more
>> effort to go there and to find out what is going on, I rather sent
>> the gun to you. Also, I trust you much more than I do anyone else
>> with this sensitive job. I do not see the problem with exporting,
>> this is my rifle, it is registered in my name, so I have the right to
>> take it accross the border if US authoritis let me to so. At least
>> this is what common sense would dictate. What do we register for if
>> we cannot even clame the rifle which is lawfully ours

I look

>> forwards to hear from you again. Sincerely yours, Istvan Berczi.
>> Subject: Istvan Berczi, DVM, Phd. Manitoba, Canada, M700
>> rifle repair. RE00067527. Date sent:
>> Wed, 6 Aug 2003 13:17:44 -0400. From: "McHugh, George"
>> <George.McHugh@remington.com> To:
>> <berczii@Ms.UManitoba.CA>, <berczii@Ms.UManitoba.CA> Copies to:
>> "Smith-Wood, Nicole" <Nicole.Wood@remington.com>

>>> Dear Dr. Berczi:
>>> Your firearm has been repaired.
>>> Unfortunately, we cannot ship it
>>> directly back to you. The export of a
>>> rifle from the U.S.A. requires an
>>> export license on our end. I have
>>> contacted our warranty repair gunsmith
>>> in your province: GENE'S GUNSMITHING in
>>> Selkirk (tel: 204-757-4413).
>>> I spoke with Gene Gunning, the
>>> gunsmith,
>>> and he has agreed to secure the