

>> that they did not receive the \$ 20.00 fee for the inspection
>> and service performed on your rifle. Did you send this yet ?
>> If not please send it to:
>> REMINGTON ARMS CO. INC.
>> P.O. BOX 700
>> MADISON, NC 27025
>> USA
>>
>> Please note your 'repair' number on your check and any
>> correspondence you enclose. the number is RE00067527. Although you
>> will pay \$ 20.00 , you will also be given a 'gift certificate' from
>> Remington for \$ 20.00 good for Remington merchandise only. The
>> program that allows this is posted on our website: www.remington.com
>> . It is called the "Safety modification program". I copies some of
>> the text below: Here are the basic program elements:
>>
>> "The firearms will be cleaned and inspected and the bolt lock
>> mechanism will be removed for \$20.00 plus shipping and handling. We
>> will return the gun to you with a \$20.00 rebate coupon good towards
>> the purchase of any Remington brand safety product (eye protection,
>> hearing protection, cable and trigger locks, gun cabinets and gun
>> safes.)"
>>
>> The rifle cannot be shipped direct back to you. I have spoken with
>> "Gene's Gunsmithing" in Selkirk. I have asked him to obtain the
>> necessary Canadian papers that I must have to apply for an expod
>> license. I do not know how much longer it will take me to obtain
>> an export license. You may want to speak with Gene Gunning the owner
>> of "Gene's..." I would recommend that, in the future, you should
>> contact Gene's gunsmithing for any repairs before shipping your
>> firearm out of your country. Gene could have performed all the same
>> service required without the difficulties and delays caused by the
>> import-export process.
>>
>> George A. McHugh
>> Remington Arms Co., Inc.
>> International Customer Service
>> Tel: 336-548-8832
>> Fax: 336-548-8610
>> george.mchugh@remington.com

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>>
>> -----Original Message-----
>> From: Istvan Berczi [<mailto:berczi@Ms.UManitoba.CA>]
>> Sent: Friday, September 05, 2003 8:14 PM
>> To: McHugh, George
>> Subject: Re: Istvan Berczi: DVM, Phd. Manitoba, Canada, M700 rifle
>> repair. RE00067527

>>
>> Dear Mr McHugh,
>> The other day I sent you the authorization for the repair of my
>> gun. However, you told me that you actually have done the work
>> already. I must say that you pursued this matter with the utmost care
>> and I much appreciate your efforts. If you don't mind I would like
>> to know where do we stand now with this and that how can I get back
>> my rifle. I appreciate your advice of dealing with your repairman in
>> Selkirk, however, I tried to contact him by phone for a couple of
>> weeks and never succeeded. Because it would have taken much more
>> effort to go there and to find out what is going on, I rather sent
>> the gun to you. Also, I trust you much more than I do anyone else
>> with this sensitive job. I do not see the problem with exporting,