

Dear Mr. McHugh,

I only E-mailed you my credit card number and faxed it to another address, which has been received by the shop, you said.

Sincerely, Istvan Berczi.

Subject: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair. RE00067527

Date sent: Tue, 9 Sep 2003 14:19:51 -0400

Priority: Urgent

From: "McHugh, George" <George.McHugh@remington.com>

To: "Istvan Berczi" <berczii@Ms.UManitoba.CA>

> Dear Dr. Berczi,

> Please send me the information again by email, or to my fax  
> 336-548-8610. I cannot find the fax you have referred to.

>

> George A. McHugh

> Remington Arms Co., Inc.

> International Customer Service

> Tel: 336-548-8832

> Fax: 336-548-8610

> george.mchugh@remington.com

>

>

> -----Original Message-----

> From: Istvan Berczi [mailto:berczii@Ms.UManitoba.CA]

> Sent: Tuesday, September 09, 2003 4:09 PM

> To: McHugh, George

> Subject: Re: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle  
> repair. RE00067527

>

>

> Dear Mr. McHugh,

> I did Fax the authorization form to you last week and gave my  
> credit card number there. I also mailed the original form to your  
> company at the same time. Please charge the entire cost of the repair  
> plus handling costs to my credit card. I hope that this will be  
> satisfactory. Sincerely yours, Istvan Berczi. Subject: Istvan

> Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair. RE00067527 Date

> sent: Mon, 8 Sep 2003 13:10:39 -0400 From: "McHugh,

> George" <George.McHugh@remington.com> To: "Istvan Berczi"

> <berczii@Ms.UManitoba.CA>

>

>> Dear Dr. Berczi,

>> I contacted our repair facility on Ilion, NY. They informed me

>> that they did not receive the \$20.00 fee for the inspection

>> and service performed on your rifle. Did you send this yet ?

>> If not please send it to:

>> REMINGTON ARMS CO. INC.

>> P.O. BOX 700

>> MADISON, NC 27025

>> USA

>>

>> Please note your 'repair' number on your check and any

>> correspondence you enclose: the number is RE00067527. Although you

>> will pay \$20.00, you will also be given a 'gift certificate' from

>> Remington for \$20.00 good for Remington merchandise only. The

>> program that allows this is posted on our website: www.remington.com

>> . It is called the "Safety modification program". I copies some of

>> the text below. Here are the basic program elements:

>>

>> "The firearms will be cleaned and inspected and the bolt lock

>> mechanism will be removed for \$20.00 plus shipping and handling. We

>> will return the gun to you with a \$20.00 rebate coupon good towards