

Inez Chilton

---

**From:** McHugh, George  
**Sent:** 09/17/2003 01:01:07 PM  
**To:** Chilton, Inez  
**CC:**  
**BCC:**  
**Subject:** RE: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair. RE00067527

Inez,

Actually, I haven't taken care of the export license yet. I haven't even begun. I must wait for Gene's Gunsmithing in Canada to obtain an IIC form to send to me to allow me to apply. I still do not have it. I have spoken or written to the customer at least once a week since then. He knows all about this. He was supposed to call Gene's Gunsmithing and do what he needs to do to get the ball rolling on his end.

George A. McHugh  
Remington Arms Co., Inc.  
International Customer Service  
Tel: 336-548-8832  
Fax: 336-548-8610  
george.mchugh@remington.com

-----Original Message-----

**From:** Chilton, Inez  
**Sent:** Wednesday, September 17, 2003 12:57 PM  
**To:** McHugh, George  
**Subject:** RE: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair. RE00067527

Thanks - you could have just said that you took care of the import license info in Aug.

Thank you :-)  
Inez W. Chilton  
Senior Consumer Service Rep  
Remington Arms Company  
P.O. Box 700  
Madison, NC 27025  
Phone: 800-243-9700  
Fax: 336-548-7801  
Visit us at remington.com

-----Original Message-----

**From:** McHugh, George  
**Sent:** Wednesday, September 17, 2003 12:40 PM  
**To:** Chilton, Inez  
**Subject:** FW: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair. RE00067527

Inez,  
FYI...  
George A. McHugh  
Remington Arms Co., Inc.