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> -----Original Message-----
> From: Istvan Berczi [mailto:berczii@Ms.UManitoba.CA]
> Sent: Tuesday, September 09, 2003 4:09 PM
> To: McHugh, George
> Subject: Re: Istvan Berczi, DVM, Phd. Manitoba, Canada, M700 rifle
> repair. RE00067527
>
>
> Dear Mr. McHugh,
> I did Fax the authorization form to you last week and gave my
> credit card number there. I also mailed the original form to your
> company at the same time. Please charge the entire cost of the repair
> plus handling costs to my credit card. I hope that this will be
> satisfactory. Sincerely yours, Istvan Berczi. Subject: Istvan
> Berczi, DVM, Phd. Manitoba, Canada, M700 rifle repair. RE00067527 Date
> sent: Mon, 8 Sep 2003 13:10:39 -0400 From: "McHugh,
> George" <George.McHugh@remington.com> To: "Istvan Berczi"
> <berczii@Ms.UManitoba.CA>
>
> Dear Dr. Berczi,
> I contacted our repair facility on Ilion, NY. They informed me
> that they did not receive the \$ 20.00 fee for the inspection
> and service performed on your rifle. Did you send this yet ?
> If not please send it to:
> REMINGTON ARMS CO. INC.
> P.O. BOX 700
> MADISON, NC 27025
> USA
>
> Please note your 'repair' number on your check and any
> correspondence you enclose. the number is RE00067527. Although you
> will pay \$ 20.00 , you will also be given a 'gift certificate' from
> Remington for \$ 20.00 good for Remington merchandise only. The
> program that allows this is posted on our website: www.remington.com
> . It is called the "Safety modification program". I copies some of
> the text below: Here are the basic program elements:
>
> "The firearms will be cleaned and inspected and the bolt lock
> mechanism will be removed for \$20.00 plus shipping and handling. We
> will return the gun to you with a \$20.00 rebate coupon good towards
> the purchase of any Remington brand safety product (eye protection,
> hearing protection, cable and trigger locks, gun cabinets and gun
> safes.)"
>
> The rifle cannot be shipped direct back to you. I have spoken with
> "Gene's Gunsmithing" in Selkirk. I have asked him to obtain the
> necessary Canadian papers that I must have to apply for an export
> license. I do not know how much longer it will take me to obtain
> an export license. You may want to speak with Gene Gunning the owner
> of "Gene's..." I would recommend that, in the future, you should
> contact Gene's gunsmithing for any repairs before shipping your
> firearm out of your country. Gene could have performed all the same
> service required without the difficulties and delays caused by the
> import-export process.
>
> George A. McHugh
> Remington Arms Co., Inc.
> International Customer Service
> Tel: 336-548-8332
> Fax: 336-548-8610
> george.mchugh@remington.com