

Dec. 1st starts new year for parts.

Credit card orders normally ship after 2 days, check or money order – orders usually ship within 5 business days.

If you receive a credit card denial contact customer ask for a different credit card for the order.

Open accounts – discount and payment terms – line of credit – R#'s to get open accounts have to apply – credit app and parts dept. app. – then goes to accounting. Discount depends on amount dealer spends per year. For dealer pricing have to spend at least \$500 each year, \$1,000 or more a year to get MSP pricing. RARC's do not get parts at no charge.

LE (Law Enforcement) orders have to be faxed in on department letterhead – LE wholesalers only have to sign limited sales agreement. All government orders go to Jessica.

EDI – Electronic Data Invoicing – Sports, Inc., Ace Hardware, True Value/True Serve and Gander Mountain.

Bill to orders go to Dell.

When taking orders always ask if business or individual.

Sports, Inc. fax in on an order form with P.O.

We do not take international orders – send to George McHugh (George can not do onesie, twosies).

Shahoud's is our receiving center for repairs.

Guns that are still worked on at factory:

Model 552

Model 541

Model 581

Model 1196: Parts from 11-87 will interchange

Model 600 (only for recall and safety modification program)

3200 – (Update)

Repairs can not ship to a different address than originated.