

## JOHN LOSCHIN

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**From:** Chilton, Inez  
**Sent:** 11/25/2002 01:08:01 PM  
**To:** Loschin, John  
**CC:**  
**BCC:**  
**Subject:** RE: RE00055061

He only wants HIS gun back with the safety modification. He refused the replacement. He only approved for the \$20 charge.

Inez W. Chilton  
Consumer Service Representative  
Remington Arms Company  
P.O. Box Box 700  
Madison, NC 27025-0700  
Phone: 336-548-8773  
Fax: 336-548-7801  
www.remington.com

> -----Original Message-----  
> From: Loschin, John  
> Sent: Monday, November 25, 2002 12:22 PM  
> To: Chilton, Inez  
> Subject: RE00055061  
>  
> See me about this. We have the gun and it is ready to ship.  
>  
> John R. Loschin  
> Assistant Consumer Service Manager  
> Remington Arms Company, Inc.  
> P.O. Box 700  
> Madison, NC 27025  
> Phone: (336)548-8707  
> Fax: (336)548-7807  
> john.loschin@remington.com  
> Visit Remington Country @ <www.remington.com>  
>  
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