

JOHN LOSCHIN

From: Smith-Wood, Nicole
Sent: 10/10/2002 02:49:40 PM
To: Evans, Danny; Madison Consumer Services
CC: Sanita, Dennis J.; Nickerson, E. Ken; Loschin, John
BCC:
Subject: RE: RARC's

I JUST SPOKE WITH DAVID AT SOLVAY AND HE ADVISED HE HAS 350 FIREARMS IN FOR REPAIR. OUT OF THE 350 FIREARMS, 60 ARE FOR THE SAFETY MODIFICATION.

-----Original Message-----

From: Evans, Danny
Sent: Thursday, October 10, 2002 10:41 AM
To: Madison Consumer Services
Cc: Sanita, Dennis J.; Nickerson, E. Ken; Loschin, John
Subject: RARC's

CSR's.,
Please advise me of any situations that raise concerns in regards to the performance of RARC's. Those situations raised this AM in the team meeting in regard to Solvay and Mel Chung will not be tolerated.

Dennis & I have discussed the two mentioned above and he will address the issues that were relayed. Please inform Dennis & I should any similar incidents come up

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