

- Birthdays – What are we doing for September? Who owes the kitty? (Norma, Denise, the rest of the team) Plans are to go to Denise's house for a cookout on the 20th.
- Customer Service Tips (see attached)
- Questions from morning huddles will be forwarded via e-mail (Norma)
- Address Labels (Angie) Please do not put labels on pre-addressed envelopes, they are being returned to us. If you need something faxed please get it to Angie in the appropriate folder.
- Limited Sales Agreement (Derek) When you receive a completed form you should make 2 copies, one for Derek and one for Pat Slagle.
- Axiem Award

Thank you John for the survival kit!!!