

## Norma Osteen

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**From:** Kemp, Lisa  
**Sent:** 07/09/2002 11:27:19 AM  
**To:** O'Steen, Norma; Evans, Danny  
**CC:**  
**BCC:**  
**Subject:** RE: Rebate

Norma,

Donna at Coresco pulled Dennis' rebate and here is what we found. He submitted 3 rebates like he said but he only purchased 2 ear muffs at 23.95 a piece. Coresco paid him \$20 for the first rebate and denied the rest. What I have told them to do is to process the 2nd rebate for \$20. He will need to supply an additional register receipt and upc code to receive the remaining \$20. Please call and let him know that.

Danny,

If this does not sound agreeable to you please let me know what you want done. I am merely the middle man here and more than happy to handle this however you see fit. Thanks!

Lisa Kemp  
Remington Arms Co., Inc.  
870 Remington Drive  
PO Box 700  
Madison, NC 27025  
(336)548-8523  
(336)548-7741 fax  
lisa.kemp@remington.com  
-----Original Message-----

**From:** O'Steen, Norma  
**Sent:** Tuesday, July 09, 2002 8:55 AM  
**To:** Kemp, Lisa  
**Subject:** Rebate

Lisa:

This is the information for the gentleman who sent in three coupons for the 700 Safety Modification Program rebate:

Dennis Roux  
2618 Noble Ave.  
Bakersfield, CA 93306  
661-399-2083

Norma Wray O'Steen  
Senior Consumer Service Representative  
Remington Arms Company, Inc.  
P.O. Box 700  
Madison, NC 27025-0700  
Phone: 336-548-8787  
Fax: 336-548-7801  
norma.osteen@remington.com  
Visit Remington Country @ [www.remington.com](http://www.remington.com)