Norma Osteen

From: Evans, Danny

07/09/2002 03:07:16 PM Sent: To: Kemp, Lisa; O'Steen, Norma

CC:

BCC:

Subject: RE: Rebate

Lisa,

Let's have Coresco pay him the \$52.00 for the ear muffs that he purchased. Will you call Donna & have her take care of that end.

Norma,

Will you call Mr. Roux & inform him that we will have him reimburse for the \$52.00 Tax is an Uncle Sam deal....cant-help him there,,,,,offer to send him a beautiful Remington hat & handsome coffee mug at no charge....to make up for the tax diff. if he so desires!!!!!!!!!!!!! ----Original Message-----

From: Kemp, Lisa

Sent: Tuesday, July 09, 2002 1:32 PM To: O'Steen, Norma; Evans, Danny

Subject: RE: Rebate

I don't know what the tax is but if he paid \$52 that is what Coresco can send. This is your program and Coresco will send whatever you tell them to send His case is more the exception then the rule.

Lisa Kemp Remington Arms Co.,Inc. 870 Remington Drive PO Box 700 Madison, NC 27025 (336)548-8523 (336)548-7741 fax lisa.kemp@remington.com -----Original Message-----From: O'Steen, Norma

Sent: Tuesday, July 09, 2002 12:17 PM

To: Kemp, Lisa; Evans, Danny

Subject: RE: Rebate

Lisa,

Mr. Roux said he submitted coupons and receipts for approximately \$52.00 (23.95 X 2 + tax). If he submitted coupons for \$60 then why are we only considering \$40 for reimbursement?

Norma Wray O'Steen Senior Consumer Service Representative Remington Arms Company Inc. P.O. Box 700 Madison, NC 27025-0700 Phone: 336-548-8787 Fax: 336-548-7801 norma.osteen@remington.com Visit Remington Country @ www.remington.com

-----Original Message--