

## Norma Osteen

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**From:** Kemp, Lisa  
**Sent:** 07/09/2002 01:31:51 PM  
**To:** O'Steen, Norma; Evans, Danny  
**CC:**  
**BCC:**  
**Subject:** RE: Rebate

I don't know what the tax is but if he paid \$52 that is what Coresco can send. This is your program and Coresco will send whatever you tell them to send. His case is more the exception than the rule.

Lisa Kemp  
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lisa.kemp@remington.com

-----Original Message-----

**From:** O'Steen, Norma  
**Sent:** Tuesday, July 09, 2002 12:17 PM  
**To:** Kemp, Lisa; Evans, Danny  
**Subject:** RE: Rebate

Lisa,

Mr. Roux said he submitted coupons and receipts for approximately \$52.00 (23.95 X 2 + tax). If he submitted coupons for \$60 then why are we only considering \$40 for reimbursement?

Norma Wray O'Steen  
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-----Original Message-----

**From:** Kemp, Lisa  
**Sent:** Tuesday, July 09, 2002 11:27 AM  
**To:** O'Steen, Norma; Evans, Danny  
**Subject:** RE: Rebate

Norma,

Donna at Coresco pulled Dennis' rebate and here is what we found. He submitted 3 rebates like he said but he only purchased 2 ear muffs at 23.95 a piece. Coresco paid him \$20 for the first rebate and denied the rest. What I have told them to do is to process the 2nd rebate for \$20. He will need to supply an additional register receipt and upc code to receive the remaining \$20. Please call and let him know that.

Danny,