

JOHN LOSCHIN

From: Stone, Derek
Sent: 07/08/2002 11:15:00 AM
To: Loschin, John
CC:
BCC:
Subject: RE: 700 Bolt lock calls for 7/1 to 7/03

I was talking about the calls coming through the direct BL line.
As for the calls taken the week of 6/24, it was 42.

Should the direct line still take priority over the other calls? I have not been treating it any differently than the regular lines.

-----Original Message-----

From: Loschin, John
Sent: Monday, July 08, 2002 9:43 AM
To: Stone, Derek
Subject: RE: 700 Bolt lock calls for 7/1 to 7/03

just count the calls through the dedicated line. what about the week of 6/24?

-----Original Message-----

From: Stone, Derek
Sent: Monday, July 08, 2002 9:36 AM
To: Loschin, John
Subject: 700 Bolt lock calls for 7/1 to 7/03

Number of calls taken 40. I am starting get alot of return calls on the 800 line that are merely status checks. Do you want me to count those? I haven't been to date.

DRS