JOHN LOSCHIN

From: Loschin, John

Sent: 05/14/2002 10:00:49 AM

To: Stone, Derek

CC:

BCC:

Subject: RE: Daily Stats for 5/13

I'll get over it.

----Original Message--From: Stone, Derek

Sent: Tuesday, May 14, 2002 10:00 AM

To: Loschin, John

Subject: RE: Daily Stats for 5/13

I can tell that you are crushed, please try not to take it so hard

-----Original Message-----From: Loschin, John

Sent: Tuesday, May 14, 2002 9:50 AM

To: Stone, Derek

RE: Daily Stats for 5/13 Subject:

sorry

----Original Message--From: Stone, Derek

Sent: Tuesday, May 14, 2002 9:43 AM

To: Loschin, John

RE: Daily Stats for 5/13 Subject:

You cheated me!

I ticked 13 Bolt lock calls that did not count. Therfore, I answered 74 calls and 20 emails. I guess you could say that I am competitive.

Derek R. Stone Remington Arms Co., INC 870 Remington Drive Madison, NC 27025 ph: 336-548-8775 fax: 336-548-7801

-----Original Message

From: Loschin, John Sent: Tuesday, May 14, 2002.9:30 AM To: Madison Consumer Services

Evans, Danny Cc:

Daily Stats for 5/13 Subject:

> Total Lost Avg Aband Time 5.6% 284

Consumer 0:54 Operator 292 3.4% 0:06 Parts & Repair 348. 2.5% 0:49