JOHN LOSCHIN

From: Loschin, John

Sent: 05/14/2002 09:49:33 AM

Stone, Derek To:

CC: BCC:

Subject: RE: Daily Stats for 5/13

sorry

----Original Message--From: Stone, Derek

Sent: Tuesday, May 14, 2002 9:43 AM

Loschin, John To:

Subject: RE: Daily Stats for 5/13

You cheated me!

I ticked 13 Bolt lock calls that did not count. Therfore: answered 74 calls and 20 emails. I guess you could say that I am competitive.

Derek R. Stone Remington Arms Co., INC 870 Remington Drive Madison, NC 27025 ph: 336-548-8775 fax: 336-548-7801

-----Original Message-----From: Loschin, John

Tuesday, May 14, 2002 9:30 AM Sent: Madison Consumer Services To:

Evans, Danny Cc:

Subject: Daily Stats for 5/13.

> Total Lost Avg Aband Time

284 5.6% Consumer 0.54 Operator 292 3.4% 0:06 Parts & Repair 2.5% 0:49 348

Good day everyone, thank you for your hard work!

<< File: ~ag13.xls >>