

Subject to Protective Order - Williams v. Remington

Customer Position					Written or # e-mails/700
Extremely Angry	Somewhat Angry	Inquisitive	Offer	Broadcast	
at Remington	at Remington	Remington Position	Support	Feedback	
1	1	61	0	0	2
1	0	53	0	0	
0	0	40	2	0	7
2	1	238	2	0	11
0	1	81	0	0	1
0	0	72	0	0	3
1	0	84	1	0	2
1	0	63	0	0	2
0	1	74	0	0	4
2	2	374	1	0	12
14	27	2,137	18	8	0 223