

Internal Use Only

*Remington.***Model 700 Call Monitoring Form**

Date: _____ Time: _____ Call taken By: _____

How did you hear about the safety modification program?

TV/Radio:____ CBS News Broadcast
____ Other _____**Newspaper:**

Publication/date _____

Magazines:____ North American Hunter April/May/June/July/Aug
____ Shooting Times May/June/July
____ Petersen's Hunting May/June/July/Aug
____ Sports Afield May/June/July
____ American Hunter (NRA) May/June/July
____ American Rifleman (NRA) May/June/July
____ Field & Stream May/June/July
____ Outdoor Life May/June/July/Aug
____ Bugle July/Aug/Sept/Oct/Nov/Dec**Other:**____ www.remington.com
____ Web (other) _____
____ Gun Club
____ Family/Friend

Did caller clearly understand that this was a modification/update program designed to allow customers to unload their firearms while the gun is in the "safe" or "on safe" position? circle one (YES/NO)

If NO, Explain: (what did they not understand?)

____ **Recall** (caller believed this was a mandatory recall program.)____ **"Safety" Issue** (unsafe to operate) caller believed that the modification/update was required in order for the firearm to be used safely.____ **Other** explain: _____**General Information:**

Customer Name: _____

Serial Number: _____

Model: _____

Does the customer's firearm have a bolt lock safety? Circle one (YES/NO)

If yes, will caller participate in program? circle one (YES/NO)

If yes, how? Circle (send/take to the factory/RARC) which RARC _____

If no, WHY?

____ Likes the way it is

____ Cost

____ Not having a problem

____ To much of a hassle to get done

____ Other explain _____

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (PRODUCT SERVICE, Ilion NY)

Did they agree to return it to the factory? Yes/No