

Remington Arms Co., Inc.
 Bolt-Action Bolt-Lock Safety Modification Program
 Question and Answers
 Version 2 – Effective Date 03-06-2002

Question	Answer
How can I tell if my firearm has a bolt lock safety	<p>Assess age and how gun was purchased – based on answers assess whether gun is likely to our not likely to have the feature. if unsure walk customer through the following:</p> <ol style="list-style-type: none"> 1. Are you familiar with 10 commandments of Firearms Safety? <ul style="list-style-type: none"> • Web, mail or fax it to you 2. Have you got the firearm in front of you – if no – please get it and call me back 3. OK, now that you have the gun - make sure it is pointed in a safe direction - 4. Lets make sure it is unloaded Check firearm (magazine, blind magazine, chamber etc.) 5. Make sure the safety is in the "S" or "On Safe" position - make sure your finger is not touching or near the trigger 6. Move the bolt forward and close it down 7. Without touching the safety, can you lift the bolt handle and pull the bolt back out. If yes then you do not have a bolt lock gun 8. If you could not, then you probably have a bolt lock gun 9. Make sure gun is pointed in a safe direction 10. OK, so you could not pull the bolt back – Make sure your finger is not near the trigger. Push the safety arm to the "F" or "Off or Fire" position – now, see if you can pull the bolt handle up - if you can now then you have a gun with a bolt lock safety mechanism. If you still can't get the bolt open then something else is wrong with your gun and we need to get it to a gunsmith <p>Remember please take our 10 commandments of safety course on the web and advise your friends and family to do the same.</p>
I read the information on the bolt-lock program. What do I do with my rifle?	<p>Does your rifle have the bolt lock style safety? Need to make some choices</p> <ol style="list-style-type: none"> 1. Determine if you firearm has the bolt-lock mechanism 2. Determine if you want to take advantage of the program 3. If yes to both, then we need to get the firearm to either a Remington Authorized Repair Station or have it returned to the factory. See the website for detailed instructions. 4. If no to either question, make sure they are aware of our Remington Safety center for tips and suggestions on safe gun handling, purchasing a used gun etc.
Is this a recall?	<p>No, it is not a recall. This is a safety modification program that is voluntary.</p> <p>This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize products</p>
Does the firearm involved in this update program have a deadly defect?	<p>We do not agree with CBS characterization of this as a deadly defect. The removal of the bolt-lock so one does not have to move the safety to the "Fire" position while unloading, reduces the risk of accidental firing during the unloading process. With the "bolt-lock" removed, there is no reason for the safety to be in any position other than "safe" while unloading. This change also brings older rifles in conformity with Remington rifles produced after 1982.</p>
Is the bolt lock safety what could cause my gun to discharge?	<p>No, the bolt lock mechanism itself cannot make the firearm discharge. Users of the firearms need to be particularly cautious when unloading, however, because the safety must be in the off or fire position to raise the bolt and begin the</p>

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