

Remington Arms Co., Inc.
 Bolt-Action Bolt-Lock Safety Modification Program
 Question and Answers
 Version 2 – Effective Date 03-06-2002

Question	Answer
What is the cost of this modification?	For all rifles except certain model 600's and 660's and some XP-100 target pistols, you will be charged \$20 for the cleaning and inspection of the gun, and removal of the bolt-lock, plus shipping and handling. If you participate in this bolt lock removal program, you will also receive a transferable coupon good for up to \$20 towards the purchase of any Remington Safety product, including gun locks, hearing and eye protection, and gun safes.
Why not do the work for free instead of giving us a \$20 coupon?	\$20 is significant discount to cost of cleaning and inspection particularly if additional repair is required. Appropriate charge for guns at least 20 years old.
Can I use this \$20 towards new firearms?	No it is just safety-related products. It is transferable to other people, only rule is one coupon for every checkup – please do not copy and distribute to friends as only one rebate per serial number will be allowed.
I do not want my bolt lock changed. Is there anything I should do	Yes. <ul style="list-style-type: none"> Follow the 10 commandment of Firearms Safety. - See our website for the commandments and our interactive course Make sure those that you hunt/shoot with do so also. Have your firearm checked regularly by a competent gunsmith Always keep the gun in Safe mode unless shooting. Never purchase a used gun without having it serviced by a competent gunsmith – see our website article Always read your instruction manual Do not assume that a friends gun is in good condition
I have a model 600 or 660. What do I do with this rifle?	All the rifles were made with bolt-locks. Moreover, most model 600 and 660 rifles (plus some XP-100) were recalled and repaired in 1979 for safety reasons related to the trigger assembly. Model 600 and 660 rifles were manufactured (or retrofitted) with bolt-lock features. If your rifle was not retrofitted as part of that recall, the entire trigger assembly will be replaced at no charge. To check whether your model 600 or 660 rifle, or XP-100, was subject to the 1979 recall or repaired as part of it, please provide us with the serial number of your gun (check in recall book for info on determining if the rifle is or has been involved). To learn more about the 1979 recall, check our web site at www.remington.com .
How do I know if my 600 or 660 has been updated as part of the 1979 recall?	If there is a "V" stamped on the left side of the trigger then it has been updated as part of the 1979 recall. However your gun still has the bolt lock mechanism on it.
My gun fired when I: - Closed the bolt. - Moved the gun safety from safe to fire. - Dropped or bumped it hard. Hang fires (pull the trigger and nothing happens for a second then fires)	Your rifle should be shipped to Remington for inspection to: Remington Arms Co., Inc. Attn: Product Service- TPA 14 Hoefler Ave. Ilion, NY 13357 Please include a description of the problem or we could have our product service group call you back prior to you sending it in.
If the rifle is currently in an unsafe condition (ammo in the chamber etc.) then	<ul style="list-style-type: none"> Be certain that the muzzle is always pointed in a safe direction. Make sure that the safety is in the "S" or "On Safe" at all times. Can you safely walk your firearm to an area where the round can be

Confidential

Page 3

6/12/2006