

Remington Arms Co., Inc.  
 Bolt-Action Bolt-Lock Safety Modification Program  
 Question and Answers  
 Version 2 – Effective Date 03-06-2002

Question	Answer
	<p>fired? (Range or open field with suitable backstop.)</p> <ul style="list-style-type: none"> <li>• Contact local gunsmith and request house call.</li> <li>• Contact local authorities &amp; request they transport to local gunsmith.</li> </ul> <p>After assuring that round has been fired, normal mailing or transporting procedures can be followed. (Include correspondence – advising gunsmith that fired cartridge is in the chamber.)</p>
<b>I have a rifle without the bolt-lock feature. Can I get it converted to have the bolt-lock?</b>	No, Remington will not make that alteration.
<b>How can I tell if my gun has been altered?</b> - check cleanliness - check functioning of gun - have gunsmith review	<p>If you have any concerns about the safe functioning of your firearm, especially if it was acquired "used" or inherited or it is an older gun, take it to a RARC gunsmith (or send it to us at Remington) for a complete check-up.</p> <p>Are you the original owner of the gun? If yes, then you should know if it has been altered. If NO, then you should have the gun checked by a competent gunsmith if not sure we will gladly take a look at it or you should have a RARC check it out.</p> <p>Remember that you, as the user, are the firearms best safety. As a firearms user, you have an obligation to follow the 10 commandments of safe handling whenever you handle a firearm. We can send you out a copy of 10 commandments or you can access them and take training courses at our website: <a href="http://www.remington.com">www.remington.com</a></p>
<b>Is the Model 700 a safe firearm?</b>	<p>Yes, for nearly 40 years, the Remington Model 700 bolt-action rifle has been one of America's premier hunting rifles.</p> <p>Over 4 million model 700 of these rifles have been sold to hunters, target shooters and law enforcement agencies across the United States.</p> <p>When used following the rules of safe gun handling, including proper maintenance, and not inappropriately altered, the Remington model 700 is a safe rifle.</p> <p>We suggest you go to "the safety center" on our website <a href="http://www.remington.com">www.remington.com</a></p>
<b>I had my rifle changed when the TV program came out. Can I have the \$20 coupon? When? Which TV program? "60 Minutes" in 1994? Barber stories on CBS News, CNN?</b>	Yes, Remington has sent coupon to everyone who had the change to their rifle done through Remington. If you have not received a coupon for the \$20 in the mail please let me have your mailing address and I will send one out.
<b>Can I have a box for shipping?</b>	If you have a rifle that you have a concern about we can send you a box.
<b>Is there a charge for anything other than the trigger?</b>	<p>Yes, there are there items that may need to be changed that are not covered under the \$20 trigger cleaning/inspection.</p> <p>What might those be? - Cracked stocks, broken bolt handles, marred barrels etc</p>
<b>Is my model eligible for the change if so what is the cost?</b> -721,722 -660,600 -725 -788 -XP-100	<p>Yes, the models 721, 722, *600, *660, *XP-100, and 40X are models that will remove the bolt lock for a \$20 charge</p> <p>*The 600, 660, and xp-100 were part of an earlier recall and if your 600, 660, and xp-100 are included in this recall and had not been updated your trigger assembly will be replaced to a non bolt-lock style trigger and safety at no charge.</p>

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