

Remington Arms Co., Inc.
 Bolt-Action Bolt-Lock Safety Modification Program
 Question and Answers
 Version 2 – Effective Date 03-06-2002

Question	Answer
-40X - Seven -710	<p>Model's Seven and 710 do not have the bolt-lock feature and never have had them.</p> <p>Remington Model 723 rifles have a three-position safety which permits those rifles to be unloaded with the safety in the "mid" position.</p> <p>Model 788 - The model 788 has a bolt-lock mechanism installed on guns made prior to 1975, but it is different than the one installed on the firearms included in this safety modification program and therefore not included.</p>
Why did you put a special section on our website for the bolt lock?	<p>Because we want customers to be aware of the offer. Our website is a new extension to our commitment to safety. Ever since the company was founded in the early 1800's, safety has been an important part of the Remington Arms Company. Each year we spend thousands of dollars educating consumers on safe gun handling practices through our contributions to conservation and education foundations, our website, the instructions manuals in each gun we sell and our various publications we send to consumers. The website has allowed us to reach more people with a greater variety of offerings uniquely tailored to different audiences from the novice new shooter to the experienced deer hunter. The Internet is the most effective way to reach a large part of the user base with up to date information.</p> <p>Some of the major safety sections within Safety 1st are as follows: (see website):</p> <ul style="list-style-type: none"> - 10 commandments of Firearms Safety course - Shotgun safety section - Black powder safety - Ammunition safety - Tree stand safety - Safety product we sell - Education links for local safety courses <p>It is always being updated with more safety related information on an ongoing basis and the key section will be rotated on the hunting seasons. We are continually marketing quality firearms that can be used reliably. Safety has always been important to Remington. Focusing on safety on the website is part of that long-term concern.</p>
Is my rimfire under this program because it is a bolt lock gun?	No, this program only covers bolt action centerfire firearms
Have the Barber's filed a lawsuit against you?	Yes they have.
Can you tell me anything about the case? Have you paid them a million dollars	I am not able to comment on the particulars of the case. It is between Remington and the Barber family
Tell me about the Hesters case	I am sorry but we can not comment on the Hester case or any case for that matter.
I heard that ...	I am sorry but we can not comment on the Barber case or any other case
I heard that the gun used by the mother was	I am sorry but we can not comment on the
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