

Remington Arms Co., Inc.  
Bolt-Action Bolt-Lock Safety Modification Program  
Question and Answers  
Version 1

Question	Answer
	produced with the bolt lock safety. Now because firearm training is so different, and consumer demands have changed we are providing an option for owners of pre '82 rifles to have the change made to their rifle. This is voluntary on the consumers behalf
<b>What is the cost of this modification?</b>	For all rifles except certain model 600's and 660's and some XP-100 target pistols, you will be charged \$20 for the cleaning, inspection, and removal of the bolt-lock, plus shipping and handling. If you participate in this bolt lock removal program, you will also receive a transferable coupon good for up to \$20 towards the purchase of any Remington Safety product, including gun locks, hearing and eye protection, and gun safes.
<b>Why not do the work for free instead of given us a \$20 coupon?</b>	Because, this is not a recall there is a cost to the change, however Remington wanted everyone to have an opportunity to receive safety products at a discount.
<b>Can I use this \$20 towards new firearms?</b>	No it is just safety related products
<b>I have a model 600 or 660 what do I do with this rifle?</b>	Most model 600 and 660 rifles (plus some XP-100) were recalled and repaired in 1979 for safety reasons related to the trigger assembly. Model 600 and 660 rifles were manufactured (or retrofitted) with bolt-lock features. If your rifle was not retrofitted as part of that recall, the entire trigger assembly will be replaced at no charge. To check whether your model 600 or 660 rifle, or XP-100, was subject to the 1979 recall or repaired as part of it, please provide us with the serial number of your gun (check in recall book for info on determining if the rifle is or has been involved). To learn more about the 1979 recall, check our web site at <a href="http://www.remington.com">www.remington.com</a> .
<b>How do I know if my 600 or 660 has been updated?</b>	If there is a "V" stamped on the left side of the trigger then it has been updated.
<b>My gun fired when I:</b> <ul style="list-style-type: none"> <li>- Closed the bolt,</li> <li>- Moved the gun safety from safe to fire,</li> <li>- Dropped or bumped it hard.</li> </ul> <b>Hang fires (pull the trigger and nothing happens for a second then fires)</b>	Your rifle should be shipped to Remington for inspection to: Remington Arms Co., Inc. Attn: Product Service- TPA 14 Hoefler Ave. Ilion, NY 13357
<b>I have a rifle without the bolt-lock feature; can I get it converted to have the bolt-lock?</b>	No, Remington will not make that alteration.
<b>How can I tell if my gun has been altered?</b> <ul style="list-style-type: none"> <li>- check cleanliness</li> <li>- check functioning of gun</li> <li>- have gunsmith review</li> </ul>	If you have any concerns about the safe functioning of your firearm, especially if acquired used or it is an older gun, take it to a RARC gunsmith (or send it to us at Remington) for a complete check-up.  Remember that you, as the user, are a firearms best safety. As a firearms user, you have an obligation to follow the 10 commandants of safe handling whenever you handle a firearm. We can send you out a copy of 10 commandments or you can access them and take training courses at our website: <a href="http://www.remington.com">www.remington.com</a>
<b>Is the model 700 a safe firearm?</b>	Yes, for nearly 40 years, the Remington model 700 bolt-action rifle has been one of America's premier hunting rifles. Over 4 million model 700 of these rifles have been sold to hunters, target shooters and law enforcement agencies across the United States. Like any gun it must be used following the rules of safe gun handling, including

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