

Danny Evans

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Sent: 03/01/2002 12:39:20 PM
To: Evans, Danny
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Subject: ~WRL0252.tmp

Q&A on 700 bolt lock

Question

I read the information on the bolt-lock conversion what do I do with my rifle?

Answer

Does your rifle have the bolt lock style safety?

- If yes refer them to a rarc or return to the factory.

- If no they do nothing.

Question

Is this a recall?

Answer

No, this is not a recall. This is an upgrade to the rifle driven by consumer demand.

Question

Why is Remington offering this safety modification program?

Answer

A "bolt -lock" locks a firearm's bolt in the down or ready-to-fire position whenever the manual safety is in the "on" or "safe" position. Traditional, the purpose of the feature was to prevent inadvertent lifting of the bolt while a rifle is being carried in the field. Users of the firearms need to be particularly cautious when unloading, however, because the safety must be in the off or fire position to raise the bolt and begin the unloading process. Remington is aware of reports that rifles with this feature have accidentally discharged while being unloaded, and whenever a gun fires accidentally, there is a risk of property damage, serious injury or death. This program is for owners of older bolt-action firearms who want to be able to unload their guns with the safety in the "on" or "safe" position.

Question

Why is this not a recall?

Answer

This not a recall because, Remington wanted to make people aware of the option to have the bolt-lock changed. Mechanically the safety is working the way it was designed. When the rifle was first produced most post war (WWII) rifle of the time where produced with the bolt lock safety. Now because firearm training is so different, and consumer demands have changed we are providing an option for owners of pre '32 rifles to have the change made to there rifle.

Question

What is the cost of this modification?

Answer

For all rifles except certain model 600's and 660's and some XP-100 target pistols, you will be charged \$20 for the cleaning, inspection, and removal of the bolt-lock, plus shipping and handling. If you participate in this bolt lock removal program, you will also receive a transferable coupon good for up to