

Question

Why not do the work for free instead of given us a \$20 coupon?

Answer

Because this is not a recall there is a cost to the change, however Remington wanted everyone to have an opportunity to receive safety products at a discount.

Question

Can I use this \$20 towards new firearms?

Answer

No, the coupon is only good for the items listed.

Question

I have a model 600 or 660 what do I do with this rifle?

Answer

Most model 600 and 660 rifles (plus some XP-100) were recalled and repaired in 1979 for safety reasons related to the trigger assembly. Model 600 and 660 rifles were manufactured (or retrofitted) with bolt-lock features. If your rifle was not retrofitted as part of that recall, the entire trigger assembly will be replaced at no charge. To check whether your model 600 or 660 rifle, or XP-100, was subject to the 1979 recall or repaired as part of it, please provide us with the serial number of your gun (check in recall book for info on determining if the rifle is or has been involved). To learn more about the 1979 recall, check our web site at www.remington.com.

Question

My gun fired when I:

- Closed the bolt.
- Moved the gun safety from safe to fire.
- Dropped or bumped it hard.

Answer

Your rifle should be shipped to Remington for inspection to:
Remington Arms Co., Inc.
Attn: Product Service-TPA
14 Hoefler Ave.
Illion, NY 13357

Question

Can I get my firearm changed, which has the non-bolt lock safety changed to a to the bolt lock safety?

Answer

No, Remington will not make that alteration.