BARBER - REM DOCSB0017506

From: Clifton, Dell Marie

Sent: Tuesday, January 29, 2002 1:53 PM

To: Madison Consumer Services

Subject: FW: RARC's & the M700 safety conversion

If you get a call from a consumer that wants to have conversion done and our RARC has told them they don't know anything... please read Lyle's response below.

Thanks,

Dell Marie Clifton

Consumer Services

Remington Arms Co., Inc.

PO Box 700

Madison, NC 27025

Phone: 336-548-8786

Fax: 336-548-7801

cliftondm@remington.com

----Original Message-----From: Wheelock, Lyle E.

Sent: Tuesday, January 29, 2002 1:30 PM:

To: Clifton, Dell Marie

Subject: RE: Jack First, Inc. Rapid City, SD

I stand corrected, we have not received anything definate for legal yet. So no the paperwork has not been sent out.

From: Clifton, Dell Marie

Sent: Tuesday January 29, 2002 1:00 PM

To: Wheelack, Lyle E

Subject: Jack First, inc. Rapid City, SD

I just had a consumer call in & wanted to have the conversion done on his Model 700 from bolt-lock style to non bolt-lock style. He was told by Jack First, Inc. that they didn't know anything about a conversion.