DENISE ATKINS

From: Loschin, John

Sent: 01/29/2002 02:38:34 PM

To: Clifton, Dell Marie; Madison Consumer Services

CC: BCC:

Subject: RE: RARC's & the M700 safety conversion

We all received a flow chart from Danny sometime ago regarding the Model 700. Will make copies again for your assistance.

----Original Message-----From: Clifton, Dell Marie

Sent: Tuesday, January 29, 2002 1:53 PM

To: Madison Consumer Services

Subject: FW: RARC's & the M700 safety conversion

If you get a call from a consumer that wants to have conversion done and our RARC has told them they don't know anything... please read Lyle's response below.

Thanks,
Dell Marie Clifton
Consumer Services
Remington Arms Co., Inc.
PO Box 700
Madison, NC 27025
Phone: 336-548-8786
Fax: 336-548-7801
cliftondm@remington.com

----Original Message-----From: Wheelock, Lyle E.

Sent: Tuesday, January 29, 2002 1:30 PM

To: Clifton, Dell Marie

Subject: RE: Jack First, Inc. Rapid City, SD

I stand corrected, we have not received anything definate for legal yet. So no the paperwork has not been sent out.

From: Clifton, Dell Marie

Sent: Tuesday, January 29, 2002 1:00 PM

To: Wheelock, Lyle E.

Subject: Jack First, Inc. Rapid City, SD

I just had a consumer call in & wanted to have the conversion done on his Model 700 from bolt-lock style to non bolt-lock style. He was told by Jack First, Inc. that they didn't know anything about a conversion. Did they get the info about that?

Thanks,
Dell Marie Clifton,
Consumer Services
Remington Arms Co., Inc.
PO Box 700
Madison, NC 27925
Phone: 336-548-8788