Norma Osteen

From: Loschin, John

Sent: 11/16/2001 04:00:34 PM To: O'Steen, Norma

CC:

BCC:

Subject: RE: 700 Commercial

don't forget about the \$6.00 shipping fee.

----Original Message-----From: O'Steen, Norma

Sent: Tuesday, November 13, 2001 2:24 PM

To: Madison Consumer Services Subject: 700 Commercial

The calls are coming!!! Just a friendly reminder of the pricing!

- 1. Cleaning and examining the gun FREE
- 2. Converting the bolt lock safety to non-bolt lock style = \$20-25
- Replacing an adjusted trigger \$42
- 4. If customer reports a "fire on safe" issue Gun comes back to factory

Norma Wray O'Steen

Senior Consumer Service Representative

Remington Arms Company, Inc.

P.O. Box 700

Madison, NC 27025-0700 Phone: 336-548-8787 Fax: 336-548-7801 osteennw@remington.com

Visit Remington Country @ www.remington.com

