DENISE ATKINS

From: O'Steen, Norma Sent: 11/13/2001 02:23:34 PM **Madison Consumer Services** To:

CC: BCC:

Subject: 700 Commercial

The calls are coming!!! Just a friendly reminder of the pricing:

- 1.
- 2.
- 3.
- Cleaning and examining the gun FREE
 Converting the bolt lock safety to non-bolt lock style \$20-25
 Replacing an adjusted trigger \$42
 If customer reports a "fire on safe" issue Gun comes back to factory 4.

Norma Wray O'Steen Senior Consumer Service Representative Remington Arms Company, Inc. P.O. Box 700

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