JOHN LOSCHIN

From: Stone, Derek

Sent: 10/12/2001 11:49:40 AM

To: Loschin, John; Evans, Danny; Sanita, Dennis J

CC:

BCC:

Subject: Model 700 that FSR

Gentlemen,

On 10/11/01 I received a call from a consumer in Kansas stating that a Wal-Mart in Newton KS has a model 700 that the firing pin travels forward when the safety is moved to the fire position. He had asked the store manager to return the gun for repair but the manager refused. The sporting goods sales staff is using the rifle for "SHOW and TELL".

The Wal-Mart store's phone number is 316-284-5550.

I did not know what avenue to take so if I need to follow-up on this, let me know.

Thank you for your time,

Derek R. Stone Remington Arms Company Consumer Service Representative P.O. Box 700 Madison, NC 27025 Phone: (336) 548-8775

Phone: (336) 548-8775 Fax: (336)-548-7801

<mailto:stonedr@remington.com> stonedr@remington.com

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